



User Guide

For Applicants

Tax Services System

Version 4.0

Ministry of Finance

For any inquiries or feedback, please contact us via the service email: (infotaxcert@mof.gov.kw) or call our service numbers: (22480000) – (22482837) – (22482887) – (22482893)





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Introduction

The Tax Services System enables companies, institutions, and individuals to register their information online, obtain a Tax Identification Number (TIN), and request or issue various tax-related certificates based on their needs.

Through an intuitive and streamlined interface, users can enter their basic details, upload the required documents, and submit their requests electronically to the relevant authorities. The system automatically processes submissions and notifies applicants via email and SMS.

This solution is a fully integrated digital platform that replaces traditional paper-based processes with an efficient online workflow. Developed in alignment with the government's e-Government strategy, the system offers high accuracy.

Who Should Use This Guide

This guide is intended for all users dealing with the financial and tax sectors, including Kuwaiti, Gulf and Foreign companies, institutions, and individuals.

Assumptions Before Using the Guide

It is assumed that users are already familiar with using Windows, including mouse functions, menus, and commands. Users should also know how to access the internet using browsers on personal or mobile devices, as well as how to open, save, and close documents and files.





Login

The login screen is divided into two sections:

1. Instructions Section:

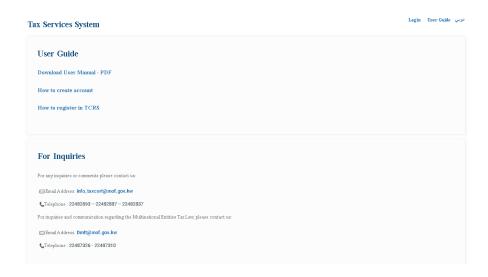
This section contains important information that users should review before using the service, such as the target audience and general guidance for applicants.



This page provides users with quick access to all **updated user manuals**, helpful guides, and important instructions needed before using the Tax Services System.

Users can download the latest manuals, learn how to create an account, and understand how to register in Tax Services System.

Additionally, this page includes official contact details for inquiries and support, allowing applicants to reach the concerned departments directly for assistance.





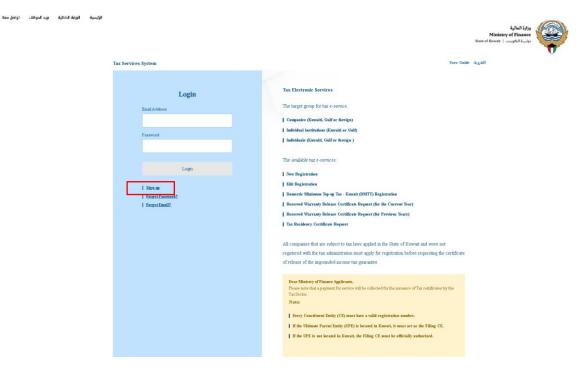


2. Login Section:

If the user already has an account, they can log in by entering their registered email address and password.



If the user does not have an account, they can create one by clicking on the "Sign Up" button.





If the user has forgotten their email address, they can recover it and proceed to log in. (See the "Email Recovery" section for more information.)

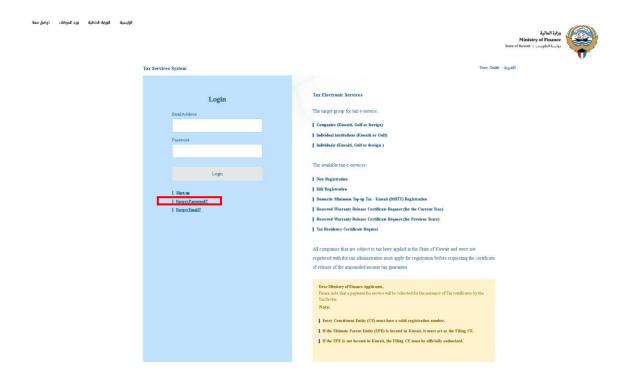








If the user has forgotten their password, they can recover it and then log in. (See the "Password Recovery" section for more information.)







Create an Account (Sign Up)
The account creation screen includes a login link that redirects users to the main login page. To create a new account, the user must follow these steps:

Select Account Type

The user must choose one of the following account types:

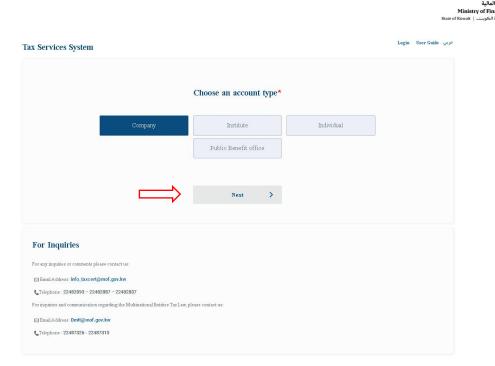
- Company
- Institution
- Individual
- Public Benefit Organization

Then, click the Next button to proceed.





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Select Nationality

The user must specify the account nationality based on the selected account type:

- ➤ Company Nationality:
 - i. Kuwaiti
 - ii. Gulf
 - iii. Foreign

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> Institution Nationality:

iv. Kuwaiti

- i. Sole Proprietorship
- ii. Industrial Establishment
- iii. Engineering Office
- iv. Law Firm
- v. Auditing Office
- vi. Medical Center
- vii. Private Training Institute

v. Gulf

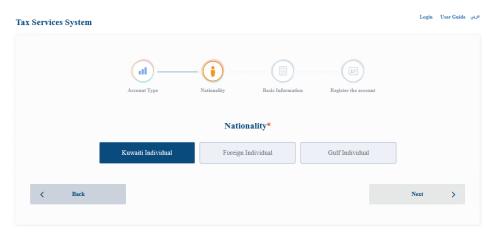
لرئيسية البوابة الداخلية بريد الموظف تواصل معلا





➤ Individual Nationality:

- i. Kuwaiti Individual
- ii. Gulf Individual
- iii. Foreign Individual







➤ Public Benefit Organization: Kuwaiti (the system automatically selects this)

Click **Next** to proceed or **Back** to and modify the account type.

Enter Basic Information

The user must enter essential information that helps the system retrieve account details if they are already registered in the tax system.



All mandatory fields are marked with an asterisk (*), and must be completed to proceed. Below are the required fields based on account type:

Company

1. Kuwaiti Company:

- Commercial License No.* i.
- ii. Tax No (MOF)
- iii. Company Civil ID
- Legal entity type * iv.
- Do you have a KDIPA License? v.

2. GCC Company:

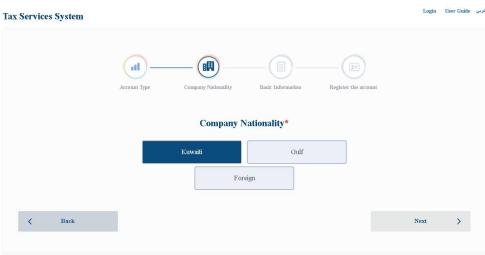
- i. Tax No (MOF)
- ii. Identification Number *
 - Global Number
 - Commercial License Number
- Legal entity type * iii.

3. Foreign Company:

- Tax No (MOF)
- Do you have a KDIPA License?







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➤ Institute

1. Kuwaiti Institution:

- Individual Institution
 - Institute Civil ID Number*
 - Tax No (MOF)
- Industrial Facility:
 - Institute Civil ID Number*
 - Tax No (MOF)
- Engineering Office
 - Institute Civil ID Number*
 - Tax No (MOF)
- Law Firm
 - Institute Civil ID Number*
 - Tax No (MOF)
- Auditing Office
 - Institute Civil ID Number*
 - Tax No (MOF)
- Medical Center
 - Institute Civil ID Number*
 - Tax No (MOF)
- The National Training Institute:
 - Institute Civil ID Number*
 - Tax No (MOF)

2. Gulf Institution:

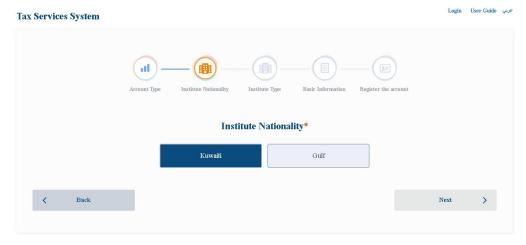
- o Tax No (MOF)
- Identification Number *
 - Global Number
 - Commercial License Number





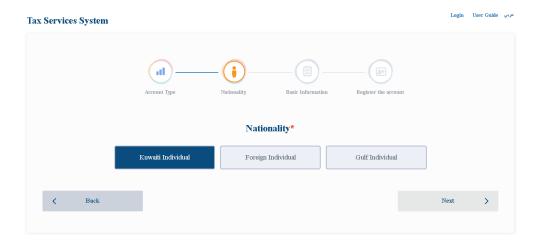
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➤ Individual

- 1. Kuwaiti Individual:
 - Civil ID Number of the individual *
- 2. GCC Individual:
 - Passport Number of the individual *
- 3. Foreign Individual:
 - Civil ID Number of the individual *

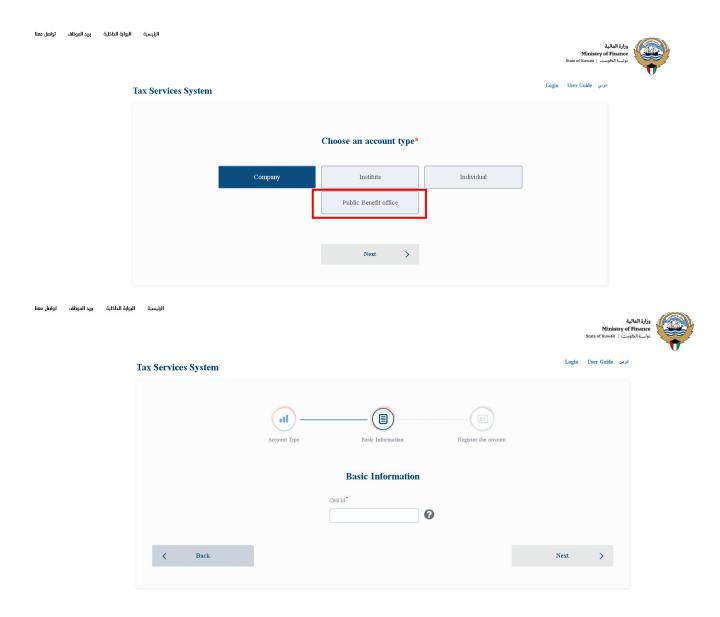


➤ Public Benefit Organization

Civil ID Number *







After completing the required fields, click **Next** button to proceed, or click **Back** to return and modify the account nationality.

Account Registration

This is the second-to-last step in creating an account, where the user can review previously entered information—such as account type and nationality—and then complete the remaining fields to finalize registration.



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.

The user is required to provide the following information:

Email Address *



Must be a valid and accessible email address.





Password *



The password must comply with the Ministry's policy: at least one letter, one number, and a minimum of eight characters.

- Confirm Password *
- Mobile Number *



The mobile number must be valid and reachable to enable SMS notifications and primary email recovery.

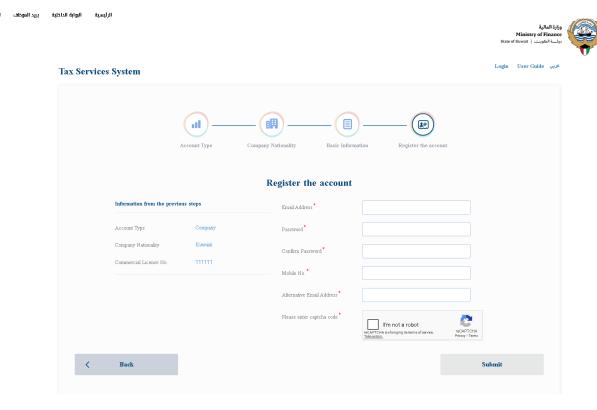
Alternative Email Address *



Must be a valid and different email address from the primary one, used for email recovery.

Text Verification Procedure

After filling out the above, click **Submit** to create the account, or click **Back** to return and edit any previous details.



Account Confirmation

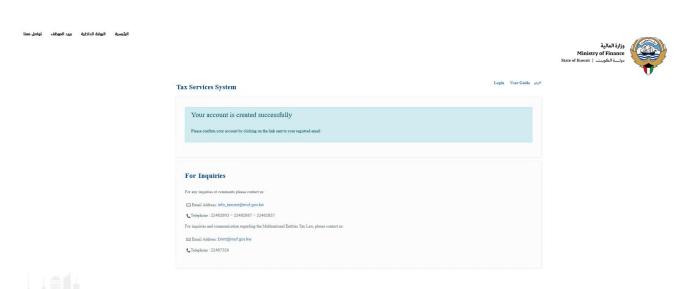
After completing the registration, a confirmation email will be sent to the primary email address provided. The user must click the confirmation link in the email to activate the account.



Users cannot access the service without confirming their account. (Always check the spam/junk folder for the confirmation email)





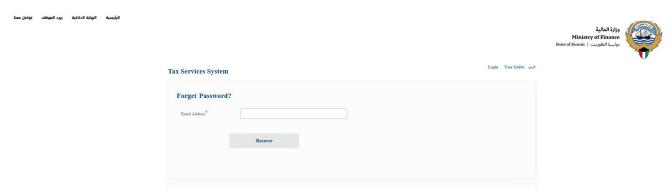


Password Recovery

If the user forgets their password, they can reset it by entering the registered email address in the Password Recovery screen and clicking **Recover**.



A confirmation email and SMS will be sent to complete the process. (Always check the spam/junk folder for the confirmation email)



Email Recovery

To recover the primary email address, the user must:

- 1- Enter one of the following account-linked identifiers:
 - Commercial License Number
 - MOF Tax No.
 - Civil ID Number.

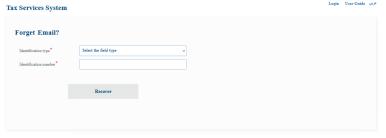
Then click Recover to proceed.





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- 2- Choose one of the following recovery methods:
 - Via Mobile Number
 - Via Alternative Email Address



If using the alternative email, the system will send the primary email address to that registered alternative address. (Always check the spam/junk folder for the confirmation email)

If the mobile number option is selected, the primary email address will be retrieved by sending an SMS containing the address to the registered mobile number.

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Tax Services System				Login	User Guide	عريب
Forget Email?						
Mobile No. ○ XXXX9701						
Alternative Email Address ® G@G.CO						
< Back	Recover					
Note:						
The registered email will be retrieved throu	h an email sent to your alternative e	mail, please check it				
The registered email will be retrieved throu	h an SMS sent to your mobile numb	oer, please check it				





Home Page

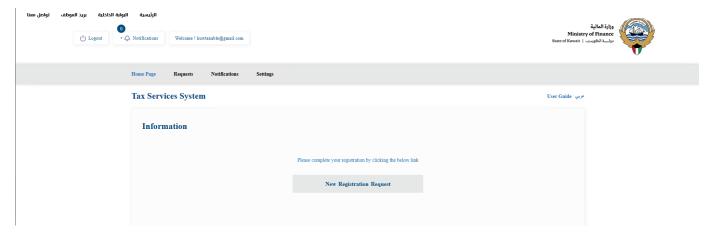
The home page consists of two main sections:

User Information

In this section, users can review their information already registered in the system.

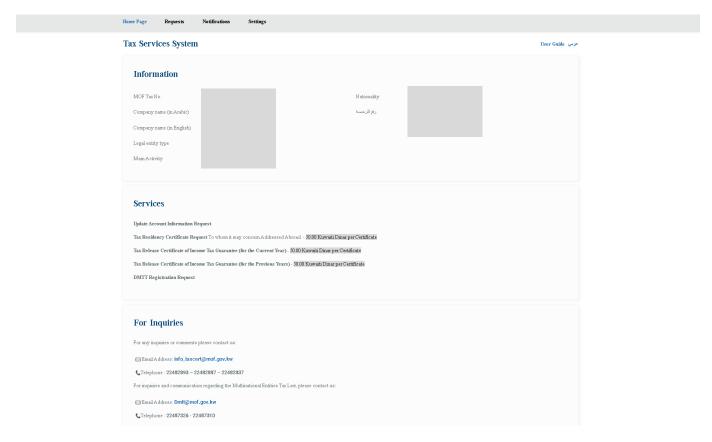


If the user is newly registered or has incomplete data, a "New Registration Request" button will appear, allowing them to submit their registration details. (For more information, refer to the "New Registration Request" section.)









Services

The system provides several services that users can request, including:

- New Registration Request
- Update Account Information Request
- Tax Residency Certificate Request
- Tax Release Certificate of Income Tax Gurantee (Current Year)
- Tax Release Certificate of Income Tax Gurantee (Previous Year)
- DMTT Registration Request

The registration number will only appear in the User Information section after the new registration request is approved.



No services or certificates can be requested unless the registration request has been completed.



Users cannot submit a Update Account Information unless their initial registration has been approved.



Only one General Guarantee Release Certificate request is allowed per year.





New Registration Request

Users can initiate a new registration request either from the User Information section or the Services section by clicking the "New Registration Request" button.



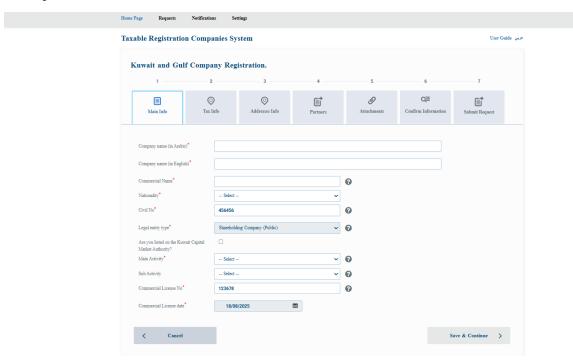
The required information will vary depending on the account type.



The system includes a **Save & Continue** feature that allows users to save their progress and return later to complete the request.

To register their data in the tax system, users must follow these steps:

• Enter Primary Information: Users must fill in all required fields on this screen and then click Save & Continue to proceed to the address section.

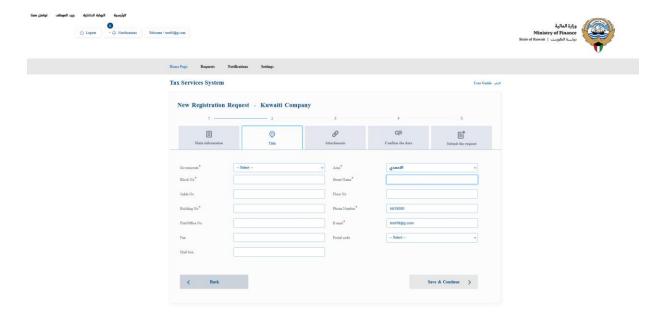


• Enter Address Users must enter their address information to complete this step and then click **Save & Continue** to move on to document upload.

If the account nationality is Kuwaiti, standard address fields will be shown. If the account is non-Kuwaiti, a free-text field will be provided for the address.







• Upload Attachments: Users must upload the required documents to proceed and confirm the data by clicking Save & Continue.



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.



Required Attachments by Account Type:

- Kuwaiti Company:
- Authorized Signature *
- Commercial License *
- Shareholders' Register (for closed joint-stock companies only)
- o GCC Company
- Commercial License *
- Articles of Incorporation *
- Amendment Contract
- Proof of Nationality
- Kuwaiti Institution
- Sole Proprietorship
 - Authorized Signature *
 - Institution License *
- Industrial Establishment
 - Authorized Signature *
 - Industrial License *
- Engineering Office
 - Authorized Signature *
 - Engineering Society License *
- Law Firm

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- Authorized Signature *
- Legal Practice Membership Certificate *
- Auditing Office
 - Authorized Signature *
 - Office License *
- Medical Center
 - Authorized Signature *
 - Center License *
- Private Training Institute
 - Authorized Signature *
 - Institute License *
- o Public Benefit Organization
- Authorized Signature *
- Organization License *
- GCC Institution

Commercial License *

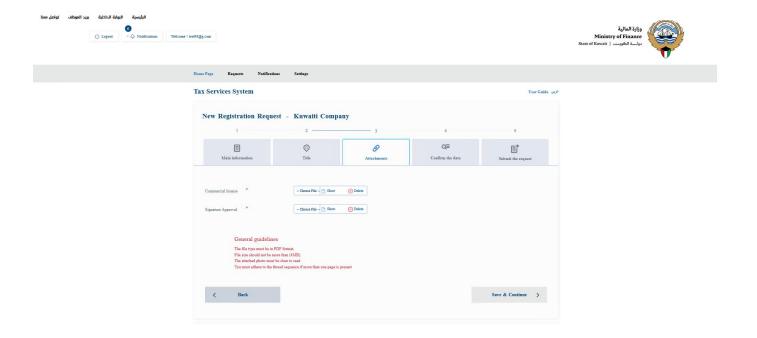
- Articles of Incorporation *
- Amendment Contract
- Proof of Nationality
- Kuwaiti Individual
- Civil ID copy *
- o GCC Individual
- Passport copy *
- Foreign Individual
- Civil ID copy *
- Passport copy *

Document and Scanning Requirements:

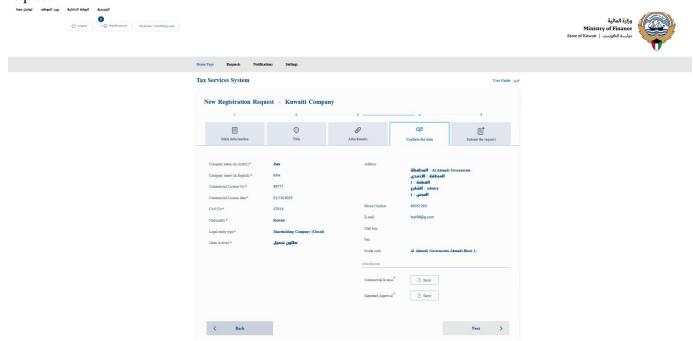
- 1- Files must be in PDF image format.
- 2- File size must be between 1 MB and 4 MB.
- 3-Multi-page documents must be scanned and attached as a single file, in correct order (front page first, then back, etc.).
- 4- Avoid attaching blank pages.







Data Confirmation: Before submission, the user can review all previously entered information. To modify
any data, click the Back button. To proceed, click Next to confirm the accuracy of the data and submit the
request.



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Submit Request The submission screen varies based on the type of account. To successfully submit the request, the user must follow the appropriate steps:

Kuwaiti Company:

- Confirm data accuracy by checking the first acknowledgment box.
- Answer whether there are any foreign individual partners (Yes/No).
- If Yes, the user must:
 - Add each foreign partner along with their Civil ID in the partners table.
 - Use the Add Partner button to include a new partner.
 - Use the Delete button next to a partner to remove them.
 - Acknowledge the foreign natural person declaration by checking the second acknowledgment box.

o GCC Company

- Confirm data accuracy by checking the first acknowledgment box.
- Answer whether there are any foreign individual partners (Yes/No).
- If Yes, the user must:
 - Add each foreign partner along with their Civil ID in the partners table.
 - Use the Add Partner button to include a new partner.
 - Use the Delete button next to a partner to remove them.
 - Acknowledge the foreign natural person declaration by checking the second acknowledgment box.

Kuwaiti Institution

- Sole Proprietorship
 - Confirm data accuracy by checking the first acknowledgment box.
- Industrial Establishment
 - Confirm data accuracy by checking the first acknowledgment box.
- Engineering Offices
 - Confirm data accuracy by checking the first acknowledgment box.
- Law Firm
 - Confirm data accuracy by checking the first acknowledgment box.
- Auditing Office
 - Confirm data accuracy by checking the first acknowledgment box.
- Medical Centers
 - Confirm data accuracy by checking the first acknowledgment box.
- Private Training Institute
 - Confirm data accuracy by checking the first acknowledgment box.

Public Benefit Organization:

- Confirm data accuracy by checking the first acknowledgment box.
- GCC Institution
 - Confirm data accuracy by checking the first acknowledgment box.
- Kuwaiti Individual
 - Confirm data accuracy by checking the first acknowledgment box.
- GCC Individual
 - Confirm data accuracy by checking the first acknowledgment box.



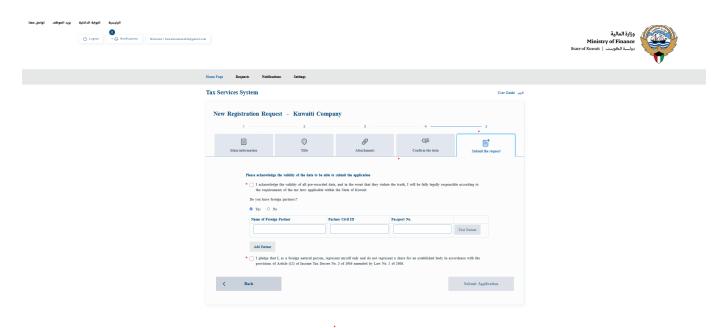


- o Foreign Individual
 - Confirm data accuracy by checking the first acknowledgment box.
 - Acknowledge the foreign natural person declaration by checking the second acknowledgment box.

The user must click the Submit Request button as the final step.

Ö

Requests cannot be submitted unless all applicable acknowledgments are checked based on account type.



After the new registration request is successfully submitted, a confirmation message will appear displaying the request number. A confirmation email will be sent to the registered primary email address to verify receipt of the request. An SMS will also be sent to confirm that the request has been received.

Ö

In case of any issues during the submission process, please contact the Ministry of Finance using the phone numbers or email address provided in the system.

New Registration Request

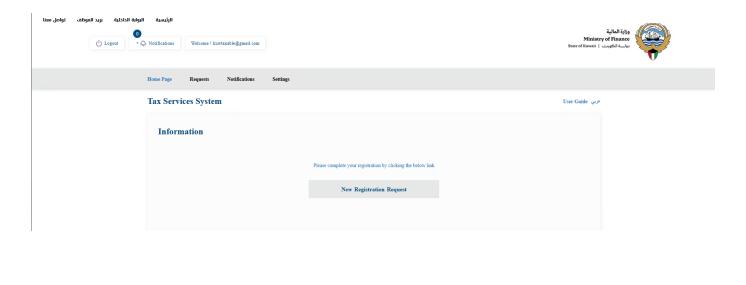


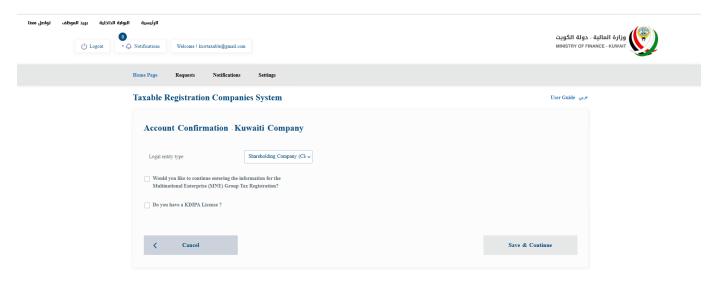


> Kuwaiti Company

i. Kuwaiti Company Taxable

Kuwaiti Companies Taxable can apply for the new registration request.





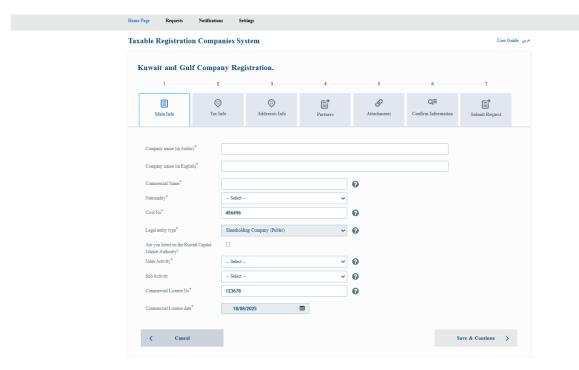
Under the Kuwaiti request, the user will fill out the Long Form. The window will consist of 7 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - i. Company Name Arabic *
 - ii. Company Name English *
 - iii. Commercial Name *
 - iv. Nationality *
 - v. Civil no *
 - vi. Legal Entity Type *



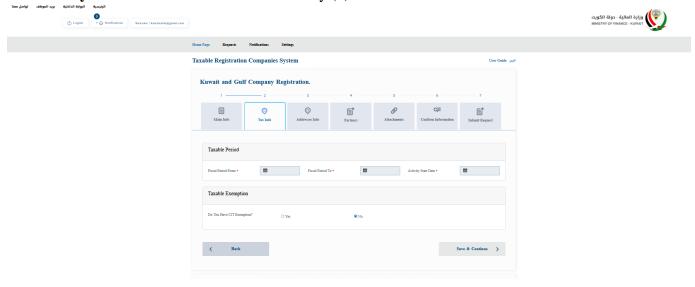


- vii. Are you listed in Kuwait Capital Market Authority
- viii. Main Activity *
- ix. Sub Activity*
- x. Commericial License No. *
- xi. Commerical License Date. *



2. Tax Info Tab:

Under the Taxable Period section, the user must select **Fiscal Period From**, **Fiscal Period To**, **To Date**, and **Activity Start Date**. All fields are mandatory (*)

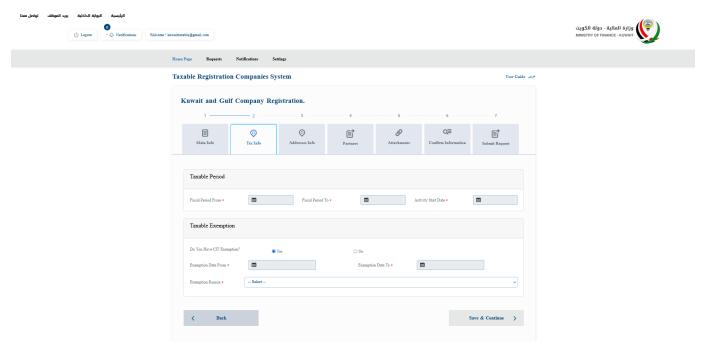


If "Do you have CIT Exemption?" is set to Yes, then the following fields become mandatory:



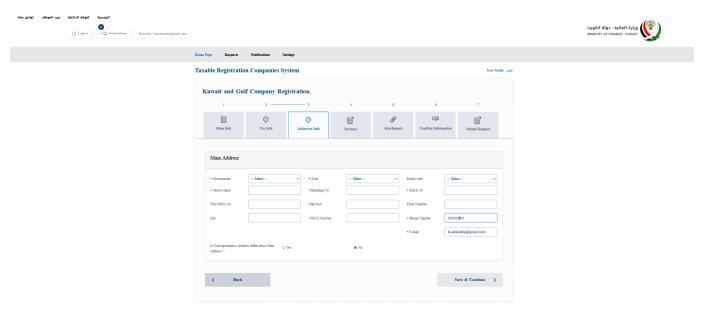


- Exemption Date From *
- Exemption Date To*
- Exemption Reason *



3. Address Tab:

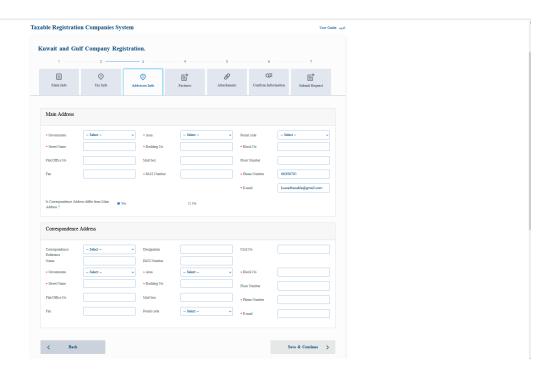
i. The customer will fill out his/her address. All the mandatory fields marked with "* " must be filled out



ii. If "Is Correspondence Address different from Main Address?" is selected as Yes, then all fields marked with "*" (mandatory fields) in the Correspondence Address section must be completed.

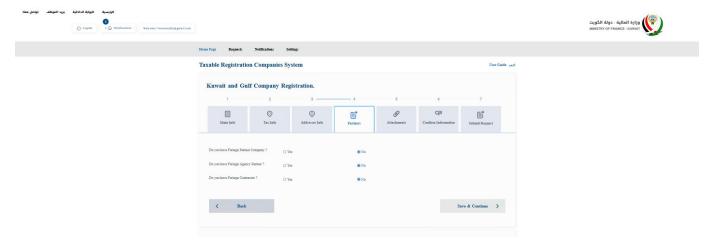






4. Partners Tab:

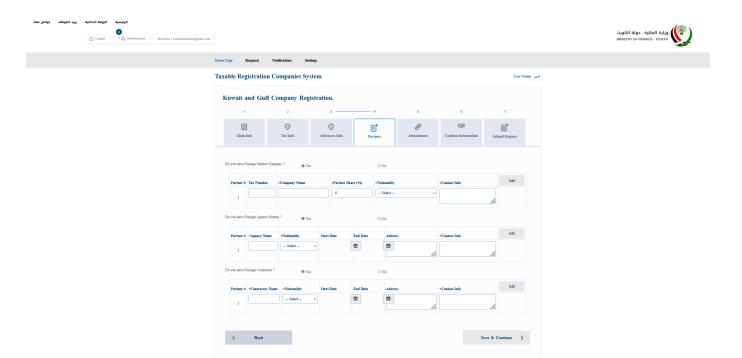
- i. Under this tab, the user will see the following questions, where the automatic selection would be "No" which can be changed by the user.
 - i. Do you have a Foreign Partner Company?
 - ii. Do you have a Foreign Agency Partner?
 - iii. Do you have a Foreign Contractor?



ii. The user can change the selection to "Yes" and proceed to the next page, or proceed without changing the selection. However, if "Yes" is selected, all mandatory fields marked with "*" must be filled out before proceeding.





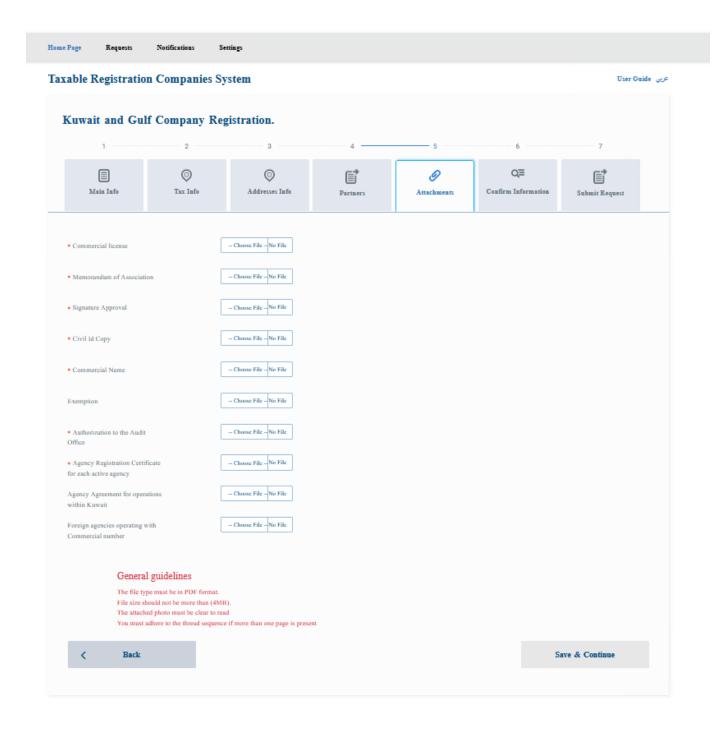


5. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments
 - i. Commercial License *
 - ii. Memorandum of Association *
 - iii. Signature Approval *
 - iv. Civil Id Copy *
 - v. Commercial Name *
 - vi. Exemption
 - vii. Authorization to the Audit Office *
 - viii. Agency Registration Certificate for each active agency *
 - ix. Agency Agreement for Operation within Kuwait
 - x. Foreign agencies operation with Commericial Number
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow the guidelines





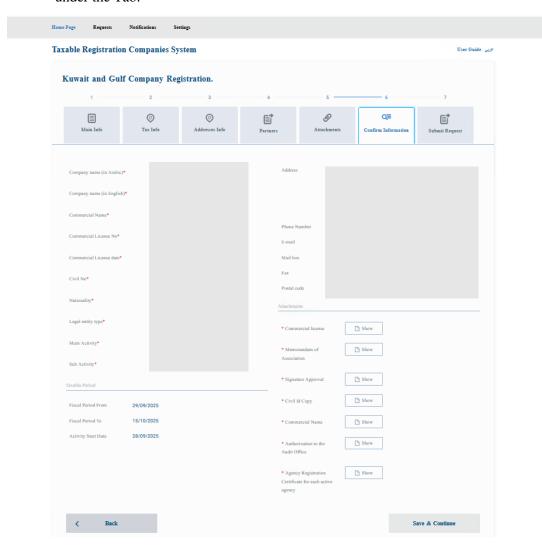






6. Confirm Information Tab

i. Under the Confirm Information tab, the user will see all his details filled by them, he/she can review it on the page, and in case of changes, the user will click on the "**Back**" button and edit the information under the Tab.

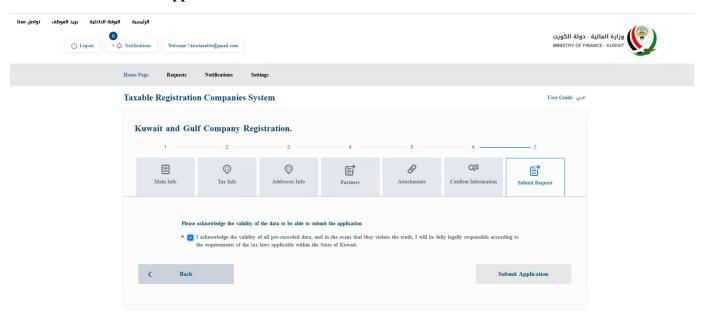






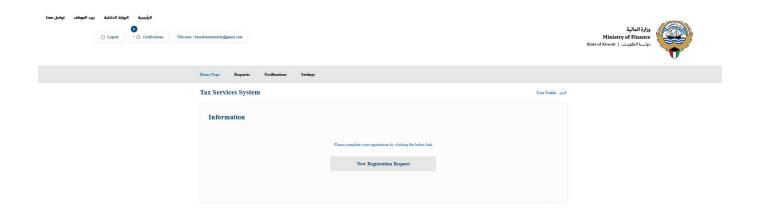
7. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.



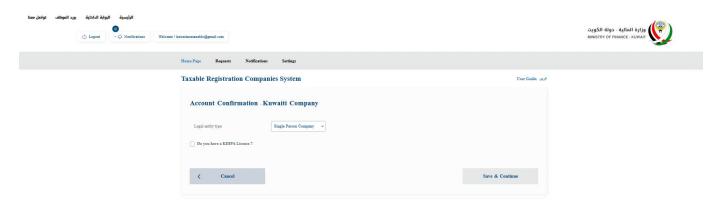
ii. Kuwaiti Company Non-Taxable

Kuwaiti Companies Non-Taxable can apply for the new registration request.



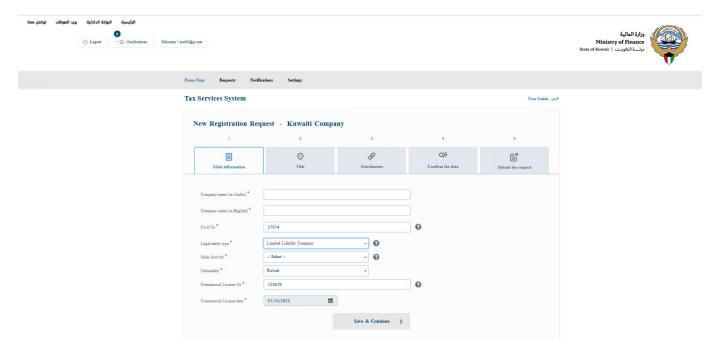






Under the Kuwaiti request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

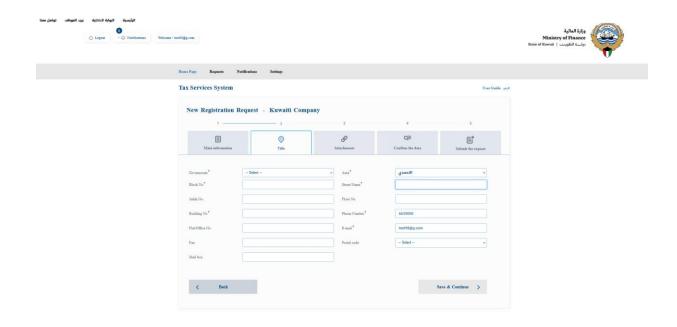
- 1. Main Info Tab: This tab consists of the following details of the company:
 - i. Company Name Arabic *
 - ii. Company Name English *
 - iii. Civil no *
 - iv. Legal Entity Type *
 - v. Main Activity *
 - vi. Nationality *
 - vii. Commericial License No. *
 - viii. Commerical License Date. *



- 2. Address Tab:
 - i. The customer will fill out his/her address. All the mandatory fields marked with "* " must be filled out.

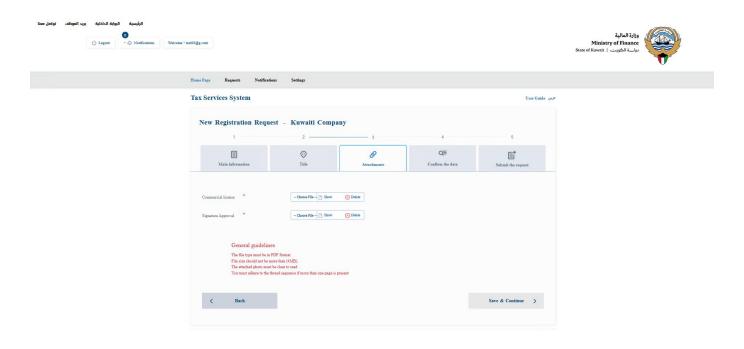






3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments
 - i. Commercial License *
 - ii. Signature Approval *
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow the guidelines.

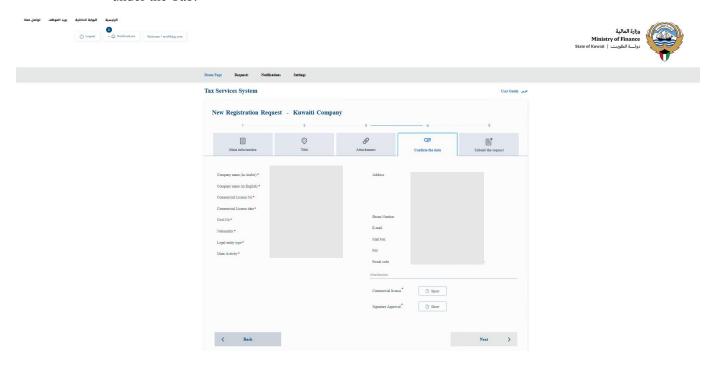






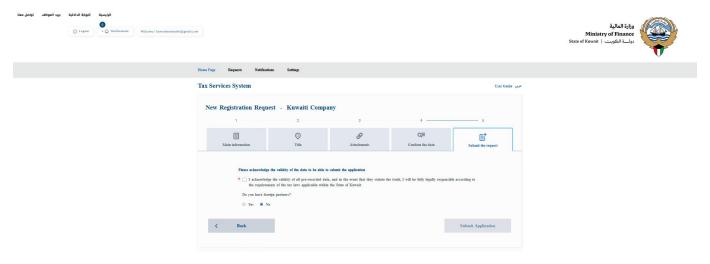
4. Confirm Information Tab

i. Under the Confirm Information tab, the user will see all his details filled by them, he/she can review it on the page, and in case of changes, the user will click on the "**Back**" button and edit the information under the Tab.



5. Submit Request Tab:

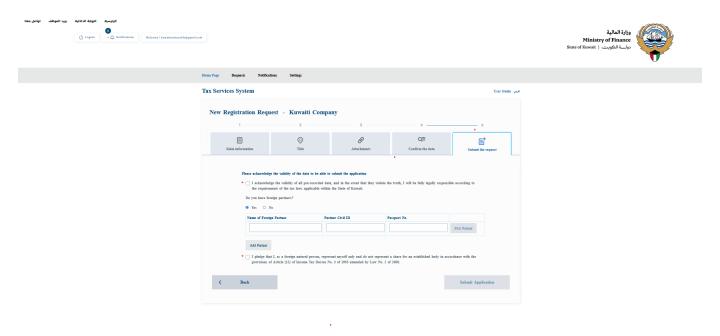
i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.







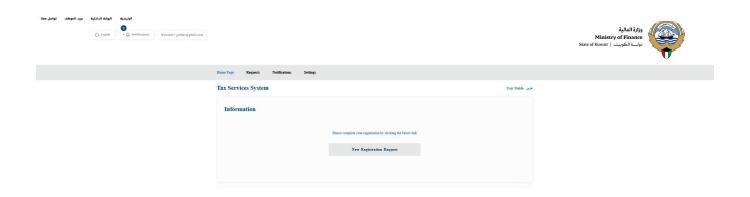
6. If "**Do you have foreign partners?**" is selected as **Yes**, the user must provide the required details of the foreign partners before proceeding.



➤ GULF Company

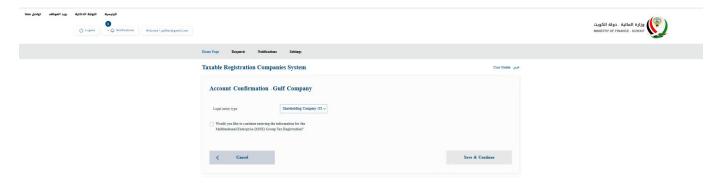
i. Gulf Company Taxable

Gulf Companies Taxable can apply for the new registration request.



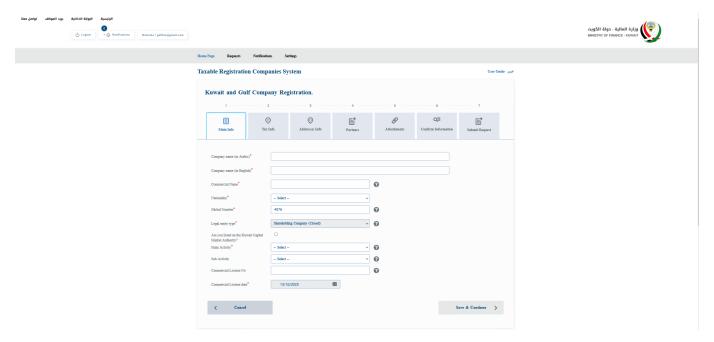






Under the Gulf request, the user will fill out the Long Form. The window will consist of 7 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - i. Company Name Arabic *
 - ii. Company Name English *
 - iii. Commercial Name *
 - iv. Nationality *
 - v. Legal Entity Type *
 - vi. Are you listed in Kuwait Capital Market Authority?
 - vii. Main Activity *
 - viii. Sub Activity*
 - ix. Commericial License No. *
 - x. Commerical License Date. *

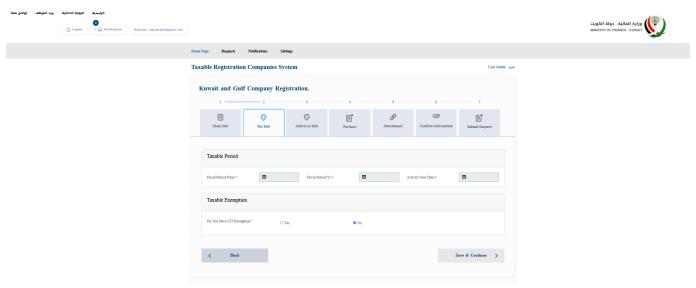






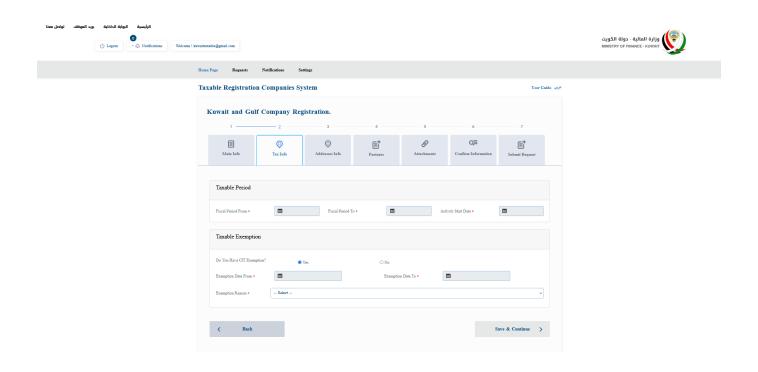
2. Tax Info Tab:

Under the Taxable Period section, the user must select **Fiscal Period From**, **Fiscal Period To**, **To Date**, and **Activity Start Date**. All fields are mandatory (*).



. If "Do you have CIT Exemption?" is set to Yes, then the following fields become mandatory:

- Exemption Date From *
- Exemption Date To*
- Exemption Reason *

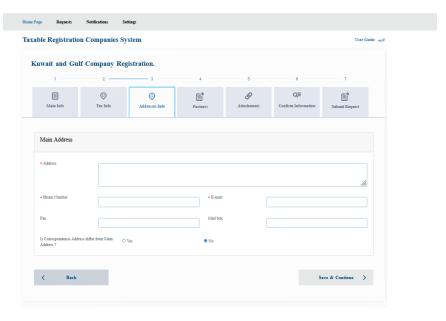




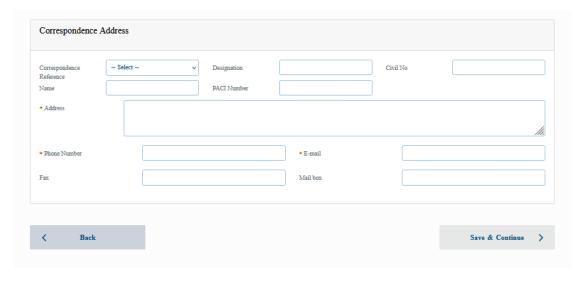


3. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with " * " must be filled out



ii. If "Is Correspondence Address different from Main Address?" is selected as Yes, then all fields marked with "*" (mandatory fields) in the Correspondence Address section must be completed.

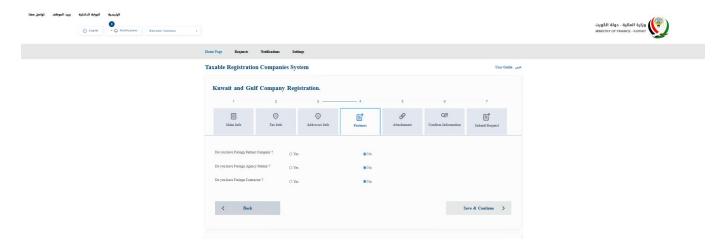


4. Partners Tab:

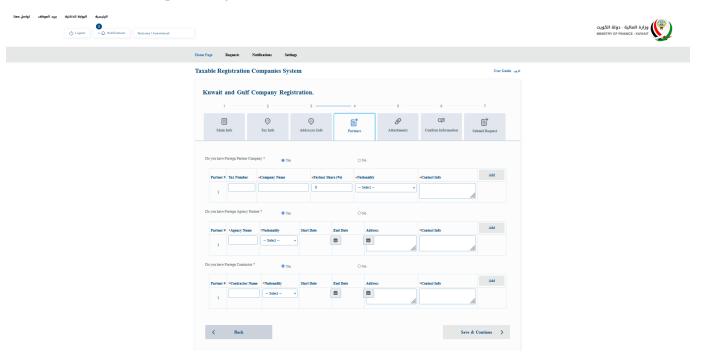
- i. Under this tab, the user will see the following questions, where the automatic selection would be "No" which can be changed by the user.
 - i. Do you have a Foreign Partner Company?
 - ii. Do you have a Foreign Agency Partner?
 - iii. Do you have a Foreign Contractor?







ii. The user can change the selection to "Yes" and proceed to the next page, or proceed without changing the selection. However, if "Yes" is selected, all mandatory fields marked with "*" must be filled out before proceeding.

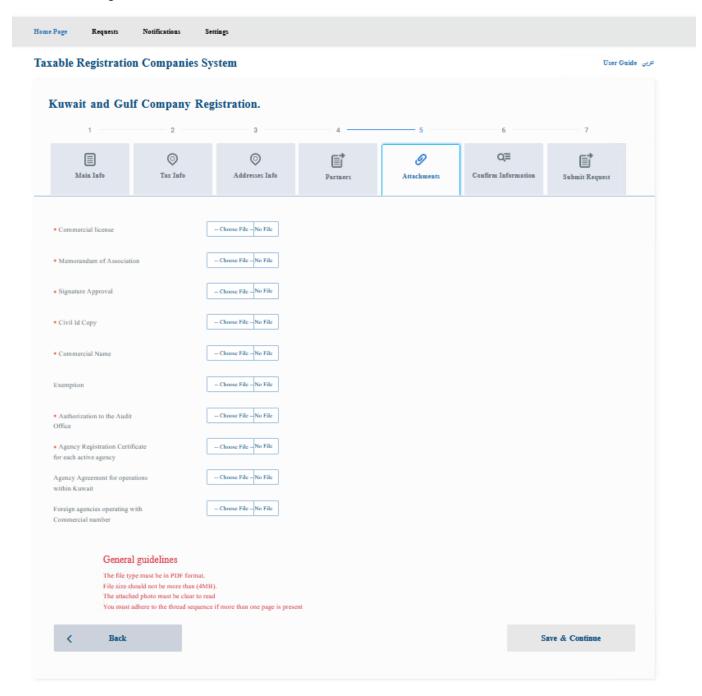


- 5. Attachments Tab:
 - i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments
 - i. Commercial License *
 - ii. Memorandum of Association *
 - iii. Signature Approval *
 - iv. Civil Id Copy *
 - v. Commercial Name *
 - vi. Exemption
 - vii. Authorization to the Audit Office *





- viii. Agency Registration Certificate for each active agency *
- ix. Agency Agreement for Operation within Kuwait
- x. Foreign agencies operation with Commericial Number
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow the guidelines

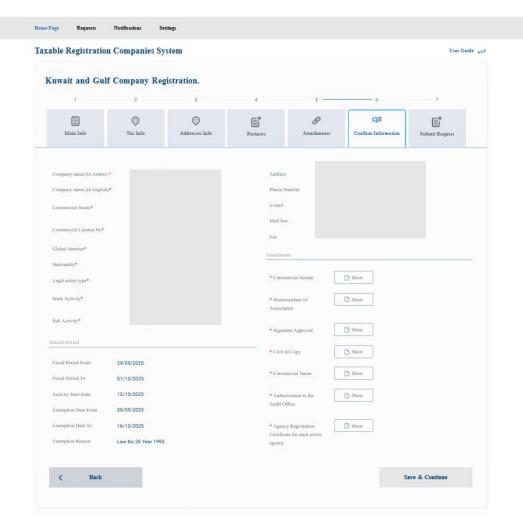






6. Confirm Information Tab

i. Under the Confirm Information tab, the user will see all his details filled by them, he/she can review it on the page, and in case of changes, the user will click on the "**Back**" button and edit the information under the Tab.

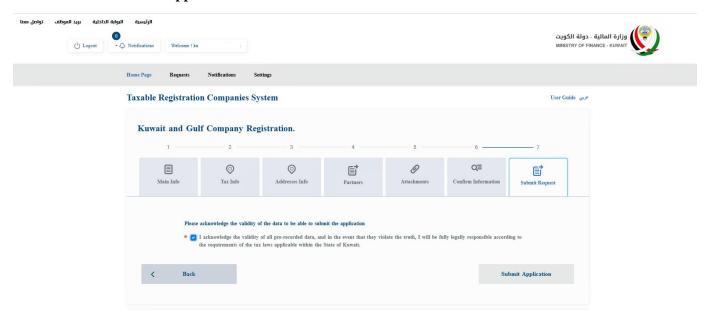






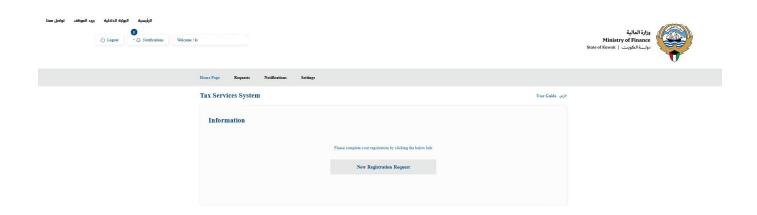
7. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.



ii. Gulf Company Non-Taxable

Gulf Companies Non-Taxable can apply for the new registration request.



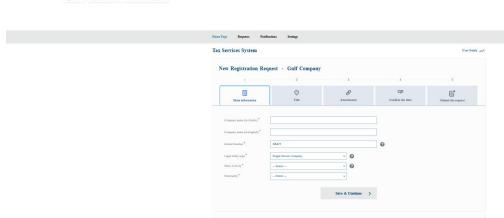




*

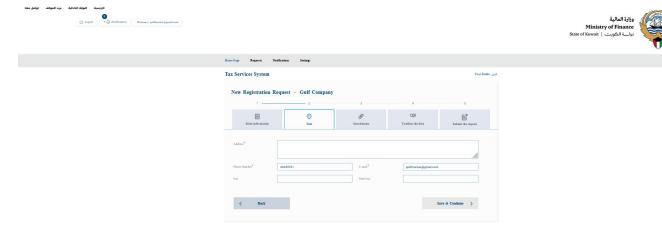
Under the Gulf request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - i. Company Name Arabic *
 - ii. Company Name English *
 - iii. Global Number *
 - iv. Legal Entity Type *
 - v. Main Activity *
 - vi. Nationality*



2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.

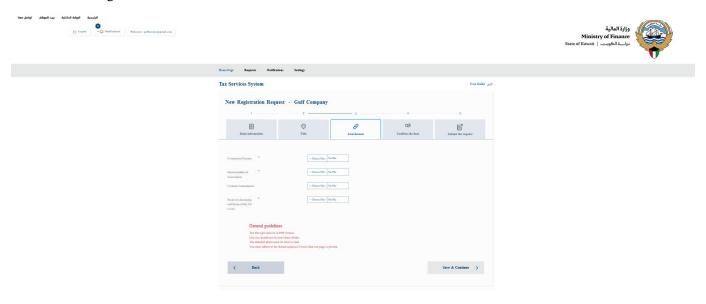






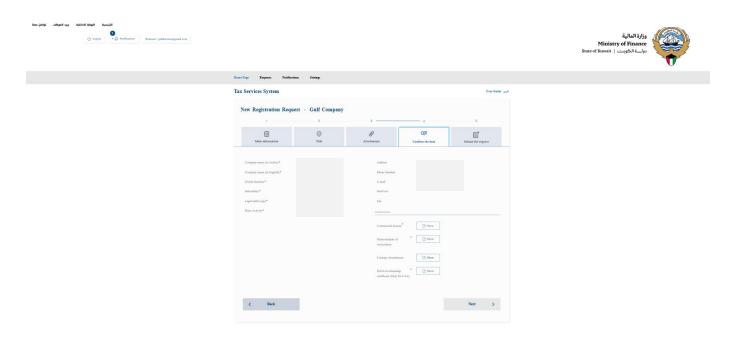
3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments
 - i. Commercial License *
 - ii. Signature Approval *
 - iii. Proof of citizenship certificate *
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow the guidelines.



4. Confirm Information Tab

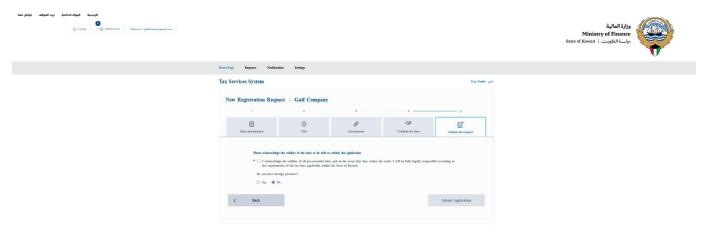
i. Under the Confirm Information tab, the user will see all his details filled by them, he/she can review it on the page, and in case of changes, the user will click on the "**Back**" button and edit the information under the Tab.



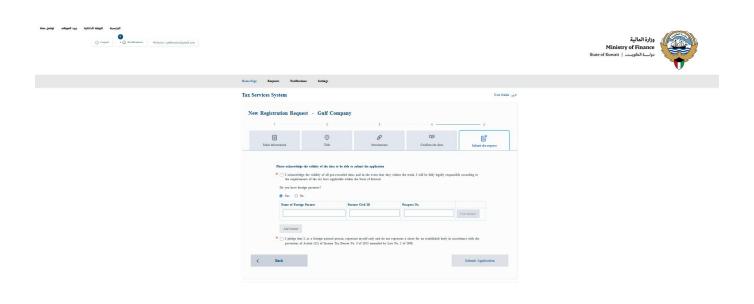




- 5. Submit Request Tab:
 - i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.



ii. If "Do you have foreign partners?" is selected as Yes, the user must provide the required details of the foreign partners before proceeding.

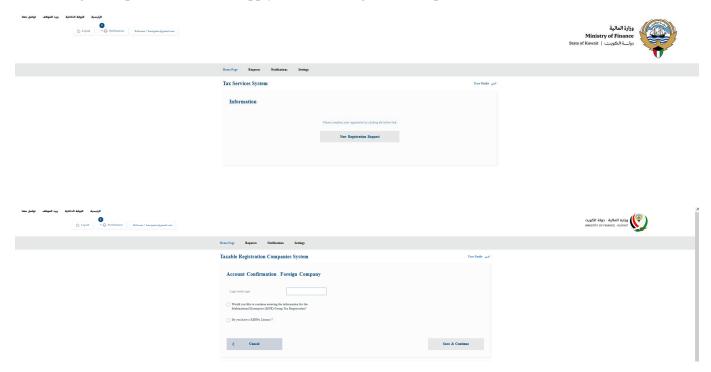






Foreign Company

Foreign Companies Taxable can apply for the new registration request.

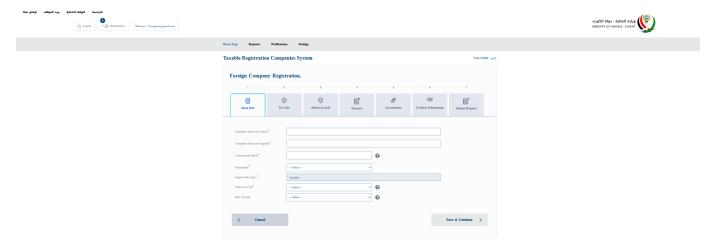


Under the Foreign Company request, the user will fill out the Long Form. The window will consist of 7 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - i. Company Name Arabic *
 - ii. Company Name English *
 - iii. Commercial Name *
 - iv. Nationality *
 - v. Legal Entity Type *
 - vi. Main Activity *
 - vii. Sub Activity

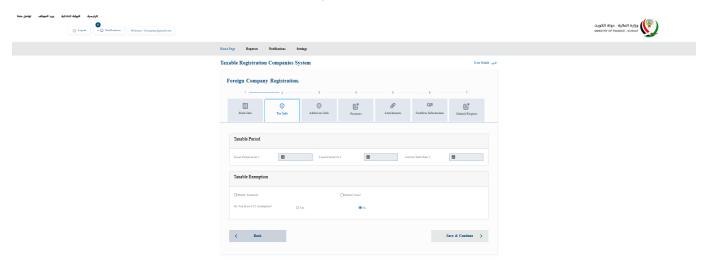






2. Tax Info Tab:

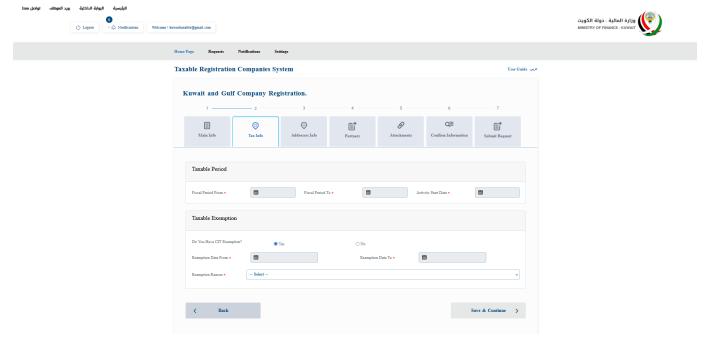
Under the Taxable Period section, the user must select **Fiscal Period From**, **Fiscal Period To**, **To Date**, and **Activity Start Date**. All fields are mandatory (*).



- . If "Do you have CIT Exemption?" is set to Yes, then the following fields become mandatory:
 - Exemption Date From *
 - Exemption Date To*
 - Exemption Reason *

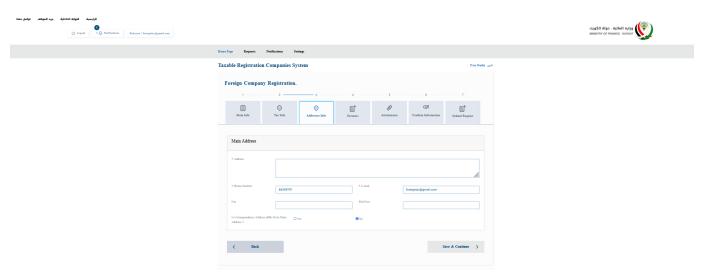






3. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "* " must be filled out.



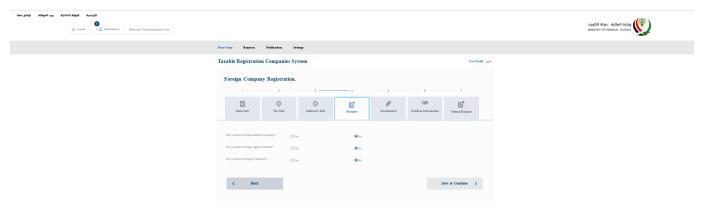
ii. If "Is Correspondence Address different from Main Address?" is selected as Yes, then all fields marked with "*" (mandatory fields) in the Correspondence Address section must be completed.



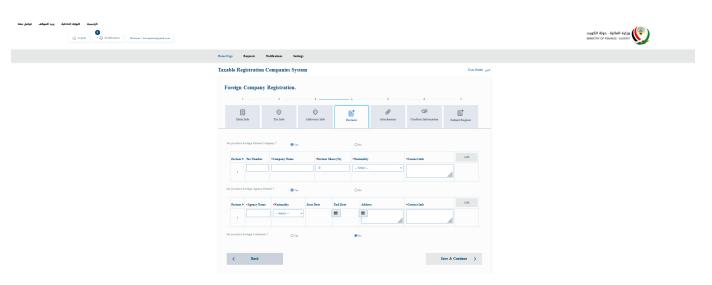


4. Partners Tab:

- i. Under this tab, the user will see the following questions, where the automatic selection would be "No" which can be changed by the user.
 - i. Do you have a Foreign Partner Company?
 - ii. Do you have a Foreign Agency Partner?
 - iii. Do you have a Foreign Contractor?



ii. The user can change the selection to "Yes" and proceed to the next page, or proceed without changing the selection. However, if "Yes" is selected, all mandatory fields marked with "*" must be filled out before proceeding.



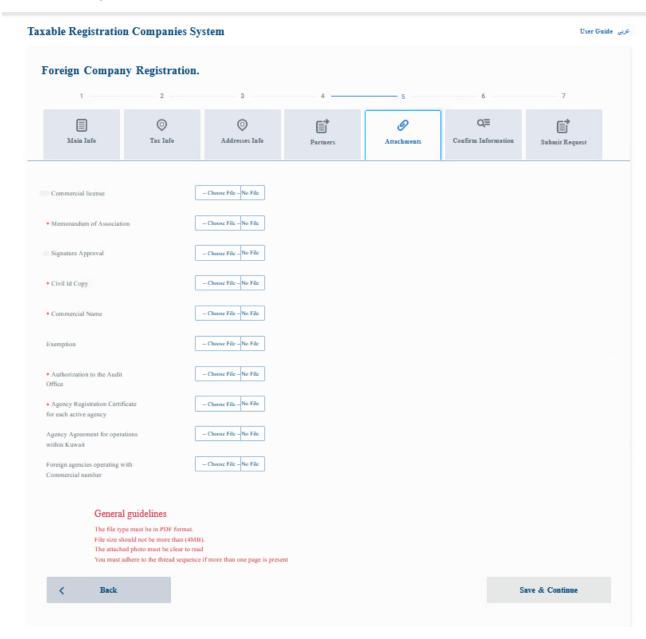
5. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments
 - i. Commercial License
 - ii. Memorandum of Association *
 - iii. Signature Approval
 - iv. Civil Id Copy *
 - v. Commercial Name *





- vi. Exemption
- vii. Authorization to the Audit Office *
- viii. Agency Registration Certificate for each active agency *
- ix. Agency Agreement for Operation within Kuwait
- x. Foreign agencies operation with Commericial Number
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow the guidelines

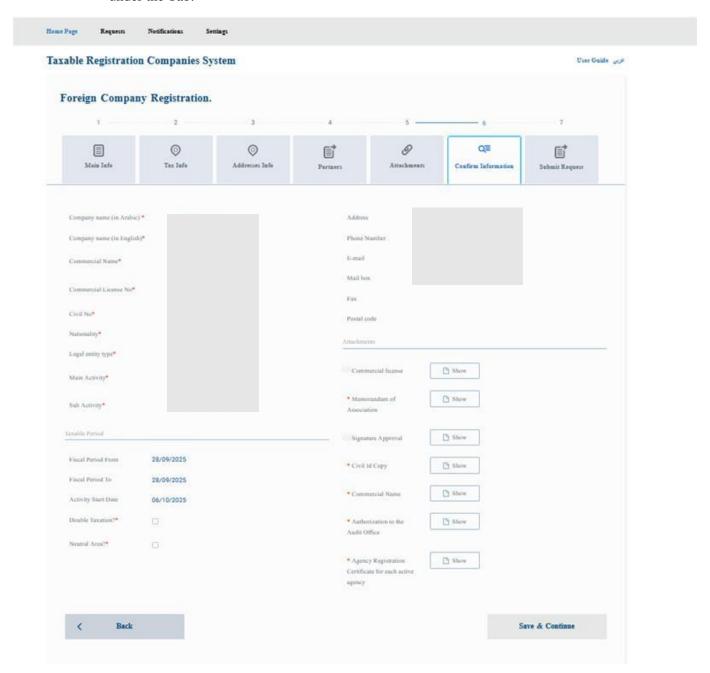






6. Confirm Information Tab

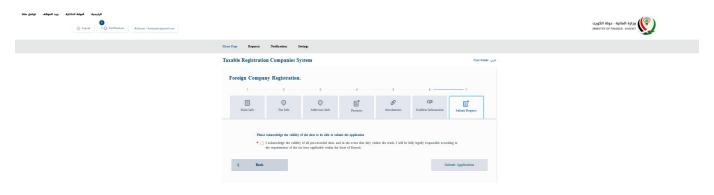
i. Under the Confirm Information tab, the user will see all his details filled by them, he/she can review it on the page, and in case of changes, the user will click on the "**Back**" button and edit the information under the Tab.







- 7. Submit Request Tab:
 - i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.

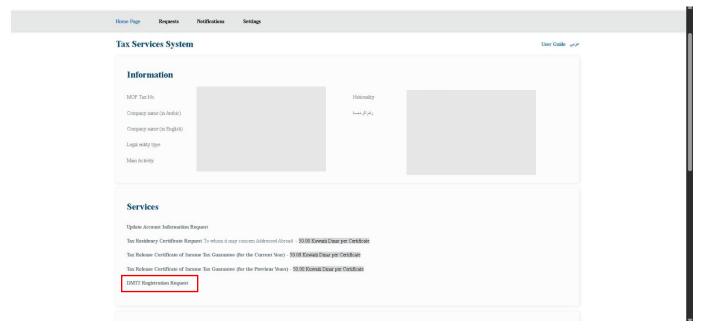




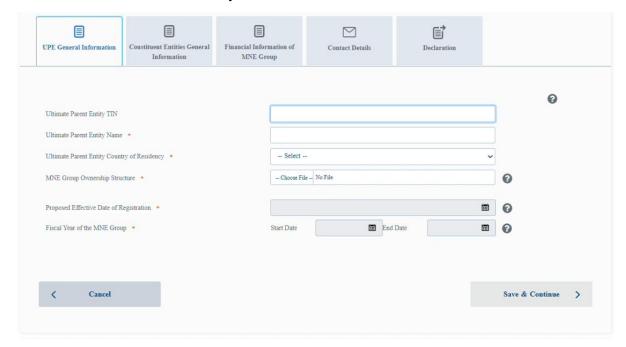


DMTT Registration Request

Taxable and Non-Taxable companies can apply for the DMTT Request. The user will click on the DMTT link after the Online Registration Request is approved.



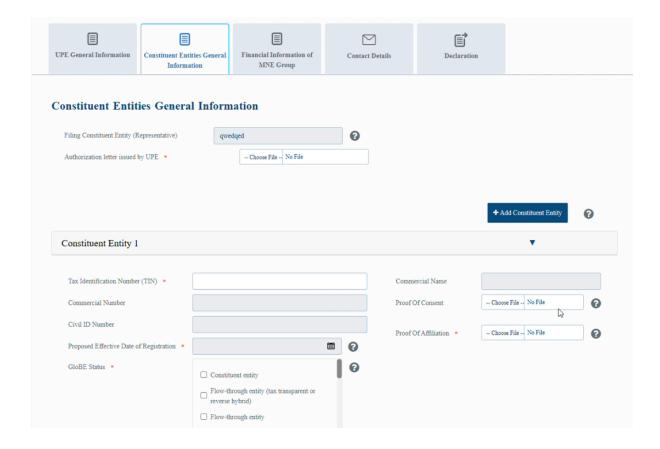
The user will see "**UPE General Information**". In this Tab, the user will fill in their Parent Entity Details. All the fields marked with "*" are mandatory.



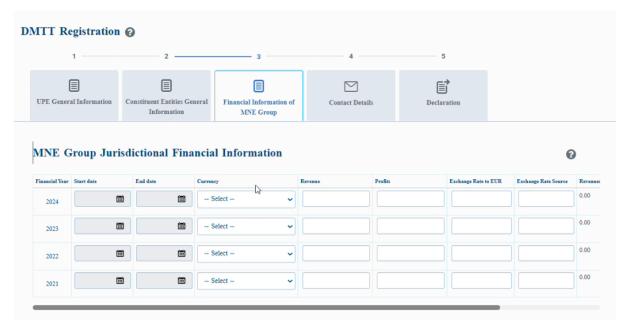
After proceeding to the "Constituent Entities General Information" Tab, the user can enter their subsidiary companies' details. Clicking on the "Add Constituent Entity" button will allow the user to add multiple subsidiaries. The user must attach the Authorization letter issued by the UPE in the General Information section.





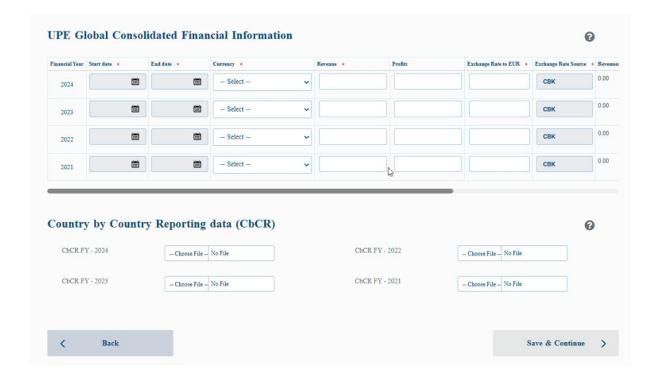


The user can fill up the "Financial Information of the group" Tab, all the fields marked with "*" are mandatory. The "UPE Global Consolidated Financial Information" is a mandatory section.

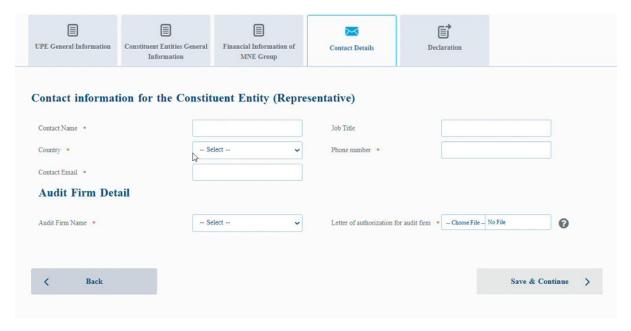








Under the "Contact Details" Tab. The user will provide the Representative company's contact information and will choose the Audit Firm Name and attach the Letter of Authorization for Audit Firm.







The user must check the checkbox by verifying all the information are true to their knowledge and Submit the request by clicking the "**Submit Application**" button.



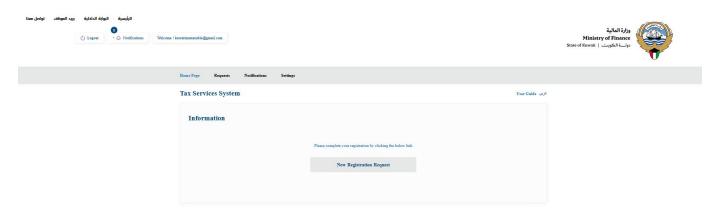




> Individual

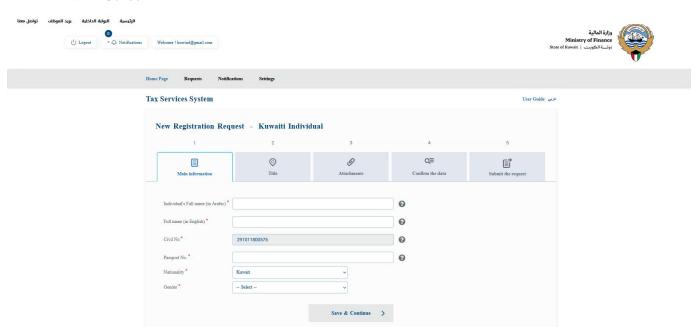
1. Kuwaiti Individual:

Kuwaiti Individuals can apply for the new registration request.



Under the Kuwaiti request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - i. Individual Full Name (in Arabic) *
 - ii. Full Name (in English) *
 - iii. Civil no *
 - iv. Passport No*
 - v. Nationality *
 - vi. Gender

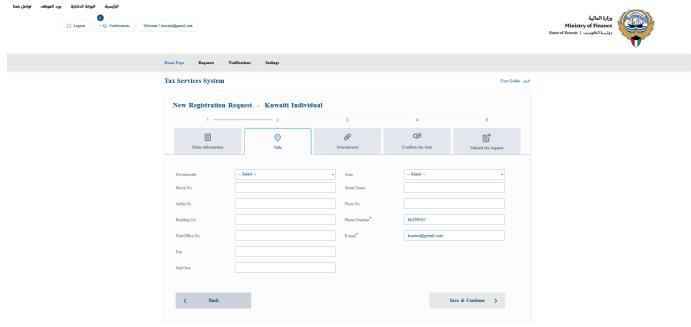






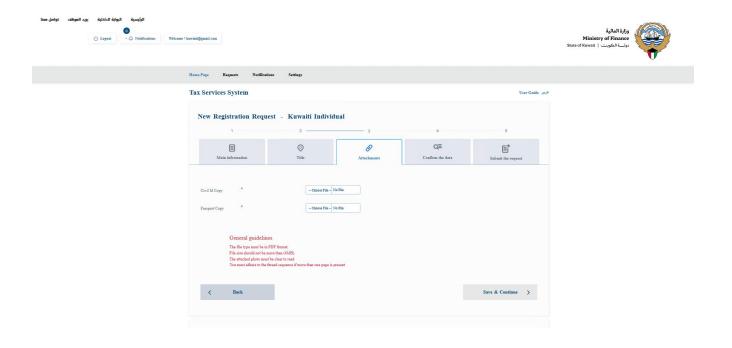
2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with " * " must be filled out.



3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments
 - i. Civil Id Copy *
 - ii. Passport Copy *
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow the guidelines.

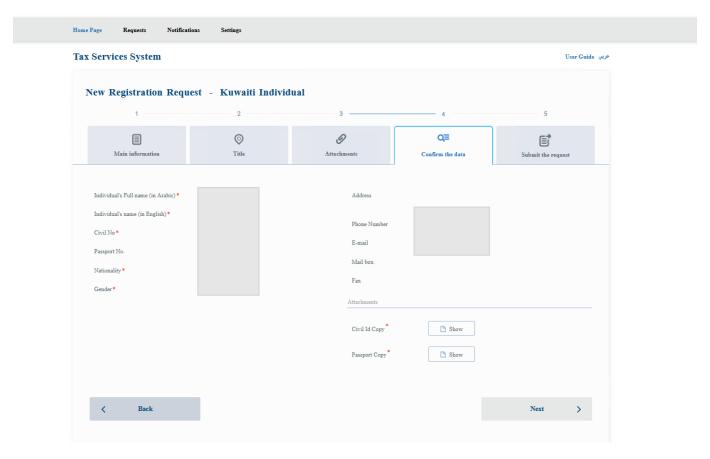






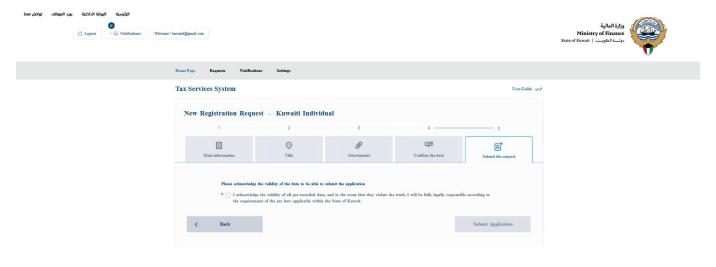
4. Confirm Information Tab

i. Under the Confirm Information tab, the user will see all his details filled by them, he/she can review it on the page, and in case of changes, the user will click on the "**Back**" button and edit the information under the Tab.



5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.

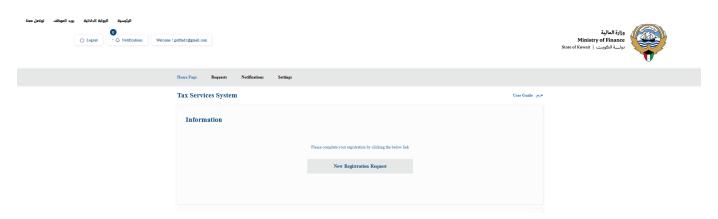






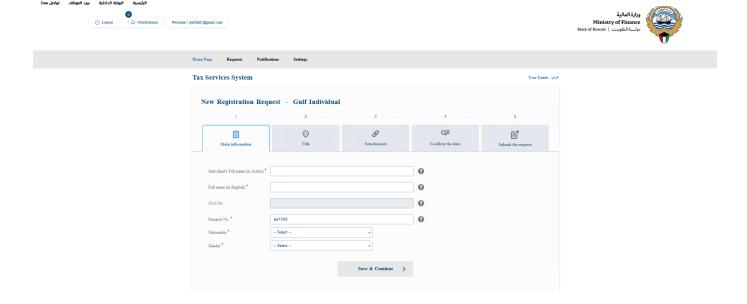
2. Gulf Individual:

Gulf Individuals can apply for the new registration request.



Under the Gulf request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - i. Individual Full Name (in Arabic) *
 - ii. Full Name (in English) *
 - iii. Civil no
 - iv. Passport No *
 - v. Nationality *
 - vi. Gender *

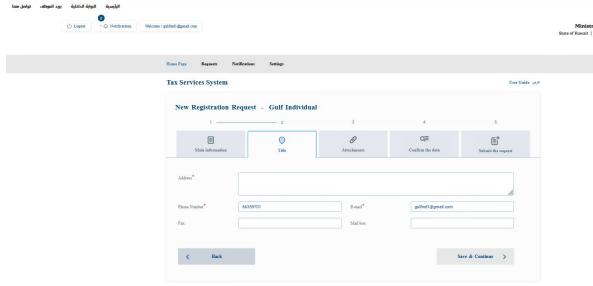






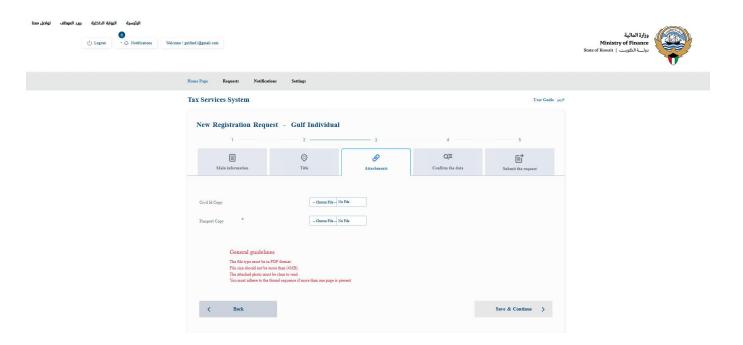
2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with " * " must be filled out.



3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments
 - i. Civil Id Copy
 - ii. Passport Copy *
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow the guidelines.

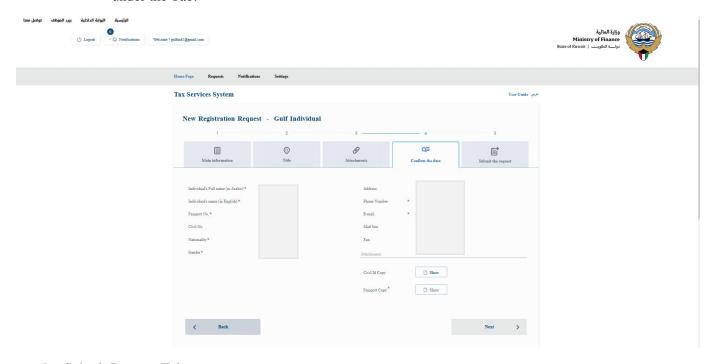






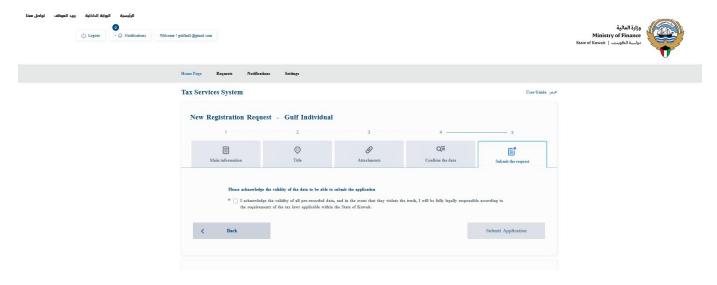
4. Confirm Information Tab

i. Under the Confirm Information tab, the user will see all his details filled by them, he/she can review it on the page, and in case of changes, the user will click on the "**Back**" button and edit the information under the Tab.



5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.

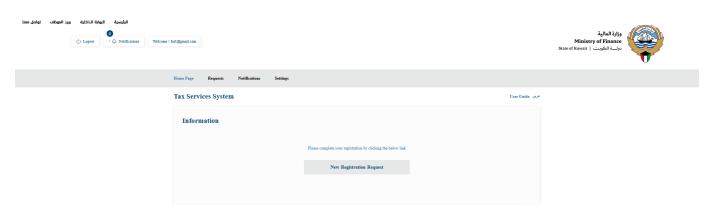






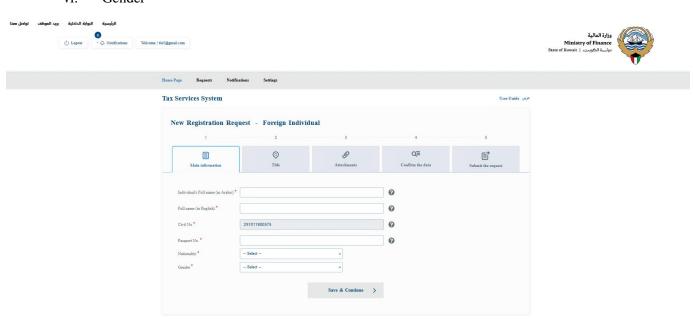
3. Foreign Individual:

Foreign Individuals can apply for the new registration request.



Under the Foreign request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - i. Individual Full Name (in Arabic) *
 - ii. Full Name (in English) *
 - iii. Civil no *
 - iv. Passport No*
 - v. Nationality *
 - vi. Gender*

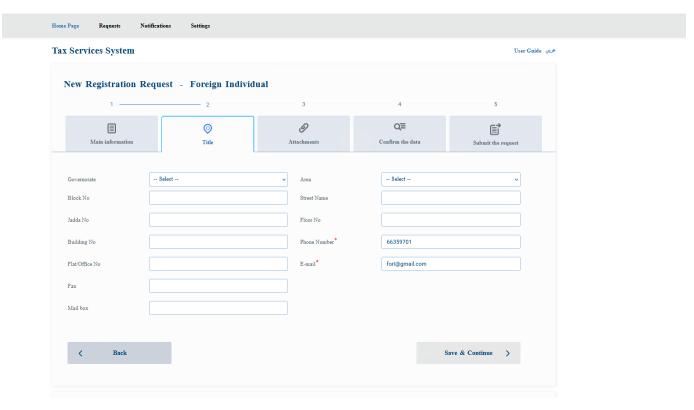






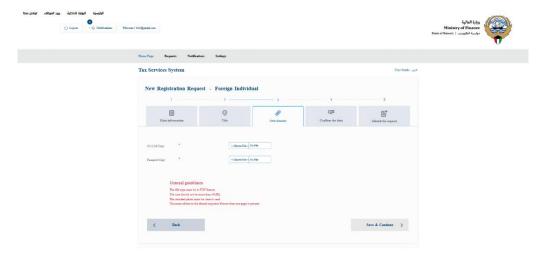
2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with " * " must be filled out.



3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments
 - i. Civil Id Copy *
 - ii. Passport Copy *
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow the guidelines.

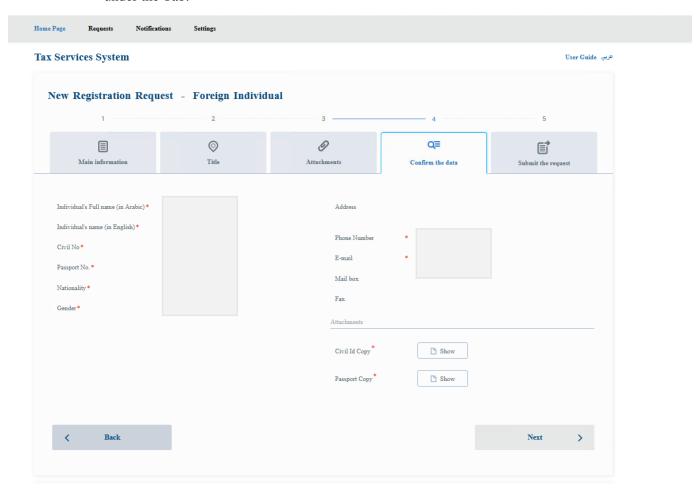






4. Confirm Information Tab

i. Under the Confirm Information tab, the user will see all his details filled by them, he/she can review it on the page, and in case of changes, the user will click on the "**Back**" button and edit the information under the Tab.

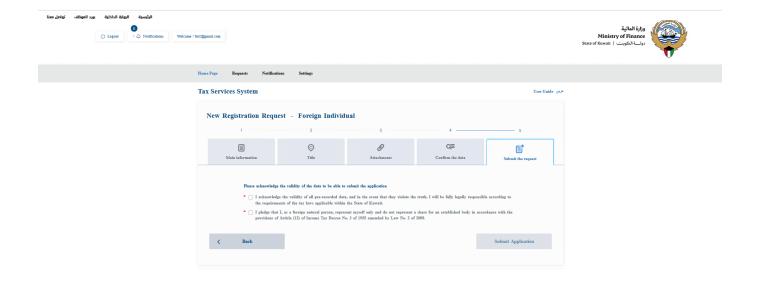


5. Submit Request Tab:

i. The user will acknowledge the validity of the data and Pledge by checking the both checkboxes and then click on the "**Submit Application**" button.



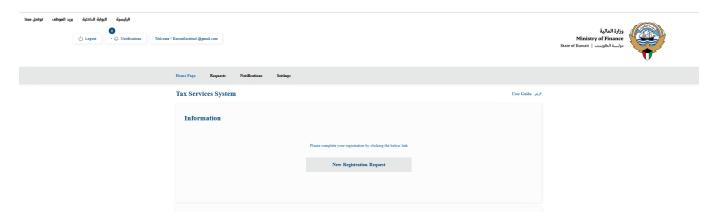




> Institute:

- 1. Kuwaiti
 - i. Individual Institution

Kuwaiti Individual Institutions can apply for the new registration request.

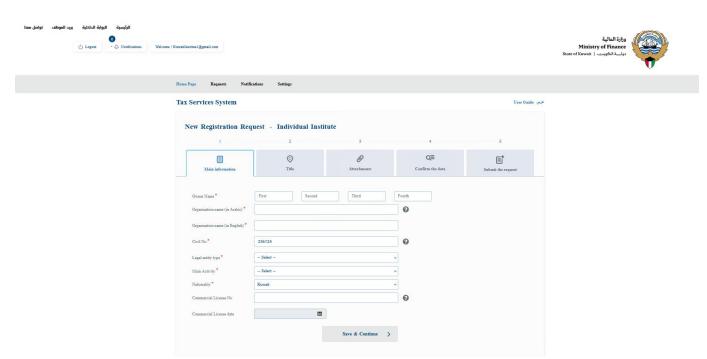






Under the Kuwaiti Individual Institution request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - Owner Name (in Arabic) *
 - Organization Name (in Arabic) *
 - Organization Name (in English *)
 - o Civil No *
 - Legal entity type*
 - Nationality *
 - o Commercial License No.
 - o Commercial License Date.

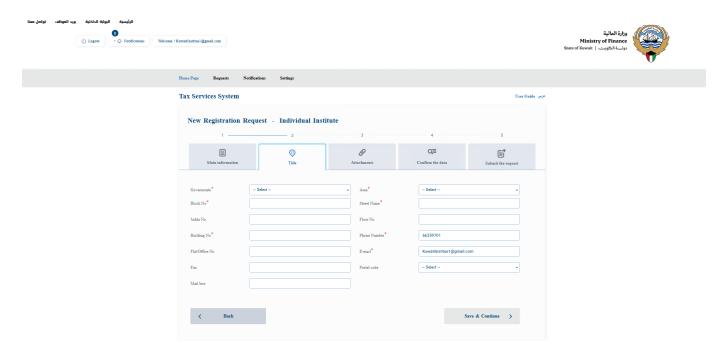






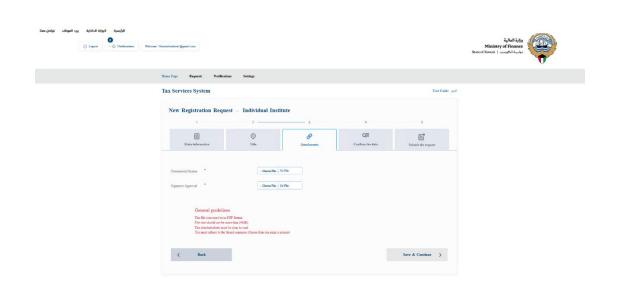
2. Address Tab:

i. The user will fill out the registered address of the institution. All mandatory fields marked with "*" must be filled out.



3. Attachments Tab:

- i. The user will upload the following mandatory documents:
 - Commercial License *
 - o Signature Approval*

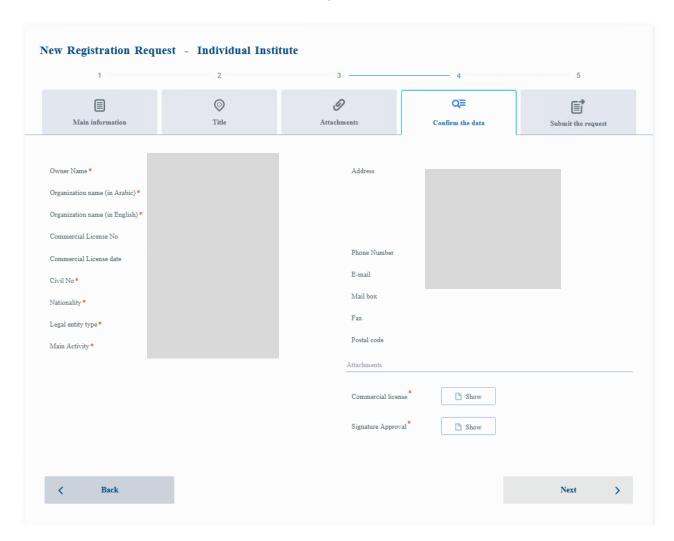






4. Confirm Information Tab:

i. The user will review all filled details and can go back to edit if needed.



5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.

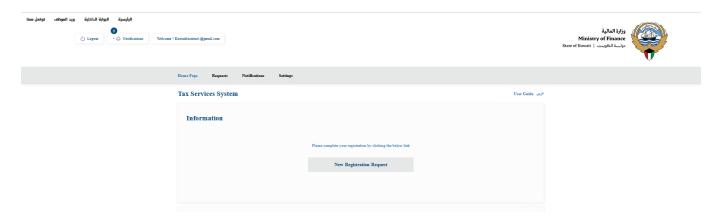






ii. Industrial Facility

Kuwaiti Industrial Facilities can apply for new registration requests.

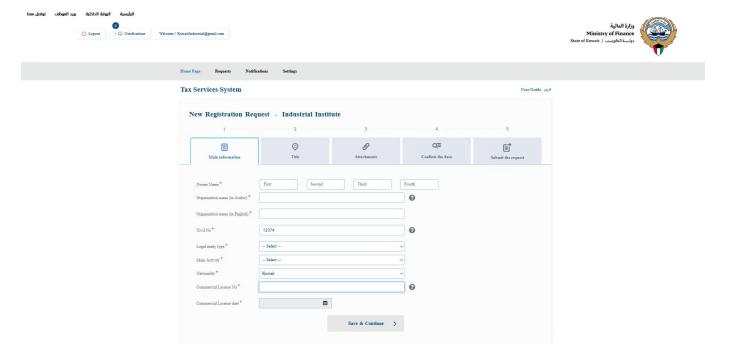


Under the Kuwaiti Industrial Facilities request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - Owner Name (in Arabic) *
 - Organization Name (in Arabic) *
 - Organization Name (in English) *
 - o Civil No *
 - Legal entity type*
 - Main Activity *
 - o Nationality *
 - Commercial License No *
 - Commercial License Date *

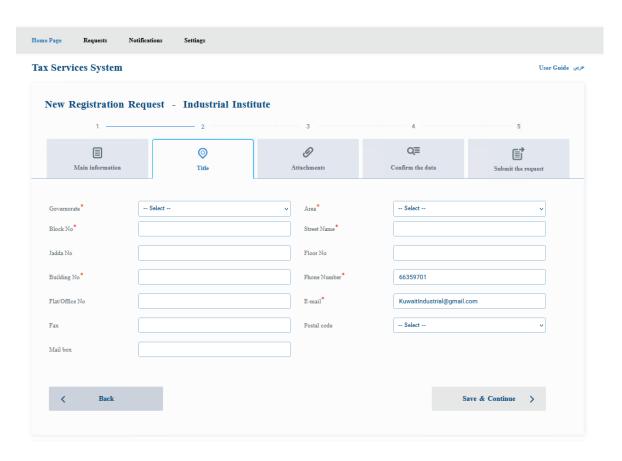






2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.

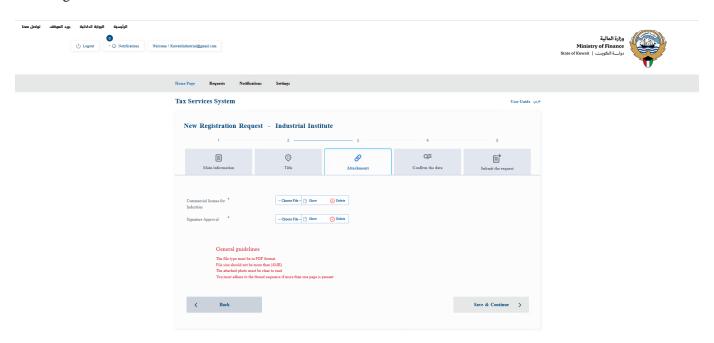






3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments.
 - Commercial License *
 - o Signature Approval*
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow guidelines.

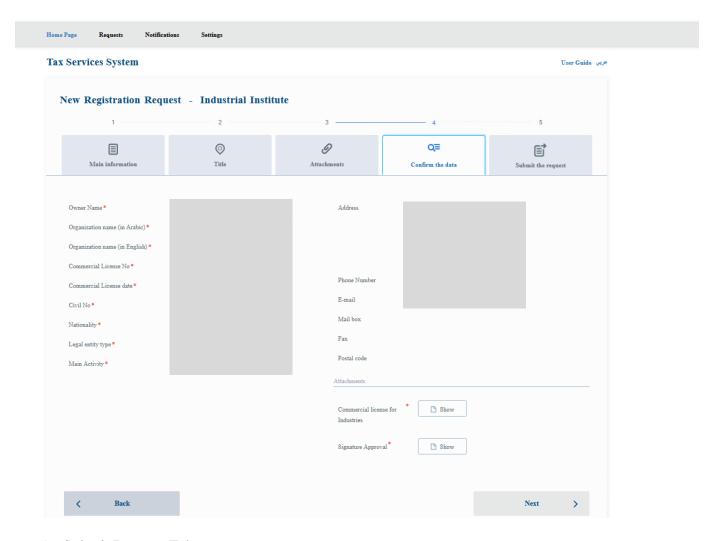


4. Confirm Information Tab:

Under the Confirm Information tab, the user will see all their details filled by them. He/she can review it on the page, and in case of changes, the user will click on the "Back" button and edit the information under the Tab.

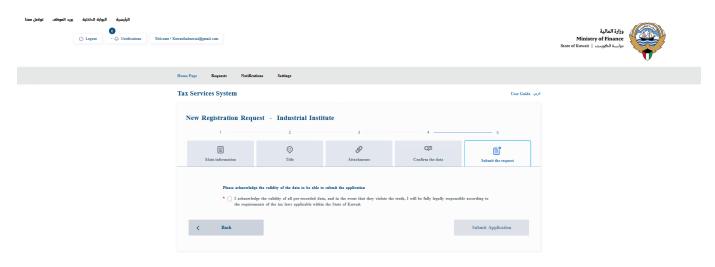






5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.

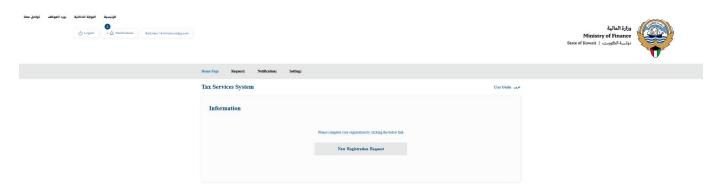






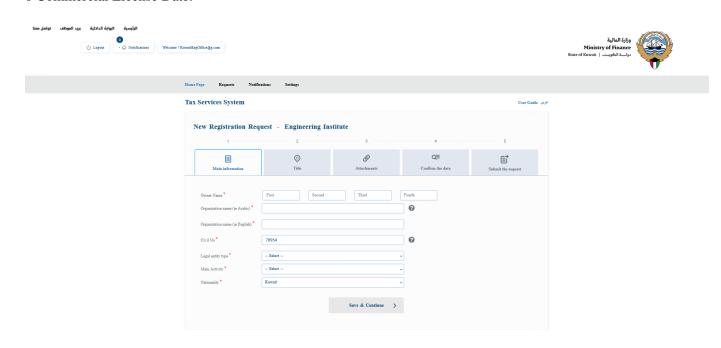
iii. Engineering Office

Kuwaiti Engineering Offices can apply for the new registration request.



Under the Kuwaiti Engineering Office request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - o Owner Name (in Arabic) *
 - o Organization Name (in Arabic) *
 - o Organization Name (in English) *
 - o Civil No *
 - o Legal entity type *
 - o Nationality *
 - o Commercial License No.
 - o Commercial License Date.

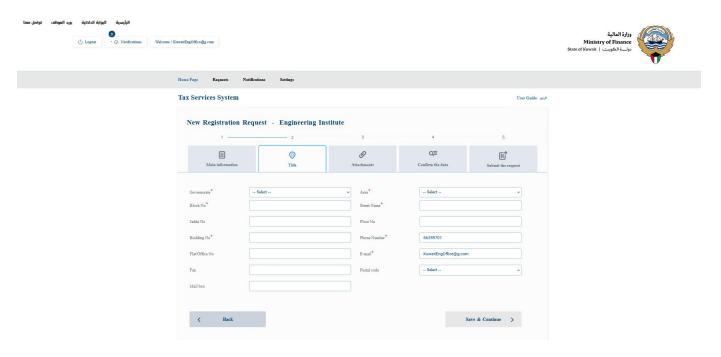






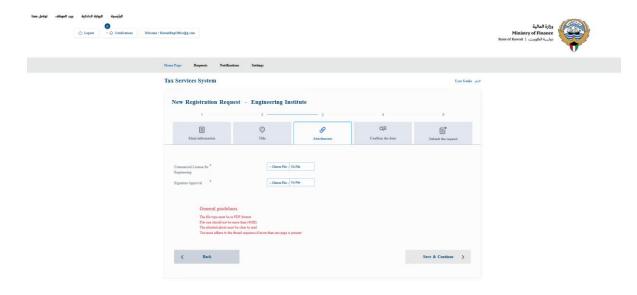
2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.



3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments.
 - 1. Commercial License for Engineering *
 - 2. Signature Approval*
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow guidelines.

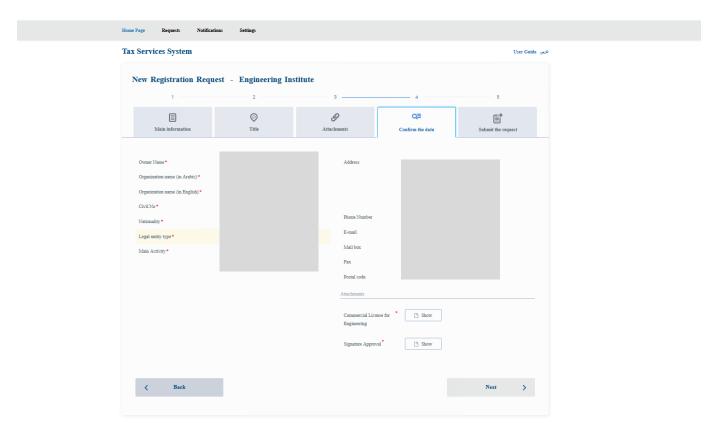






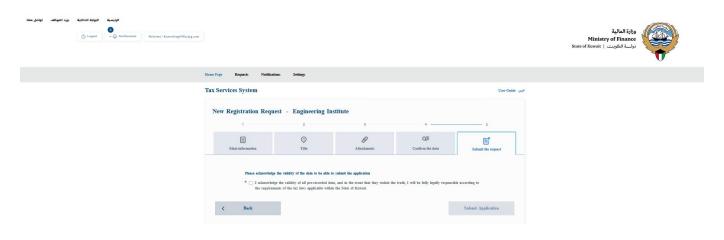
4. Confirm Information Tab:

i. Under the Confirm Information tab, the user will see all their details filled by them. He/she can review it on the page, and in case of changes, the user will click on the "Back" button and edit the information under the Tab.



5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.

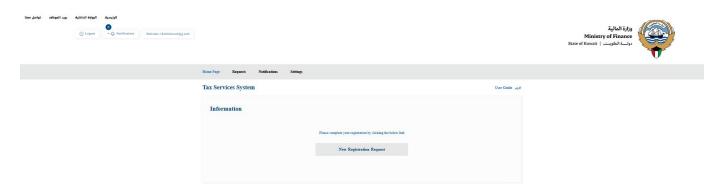






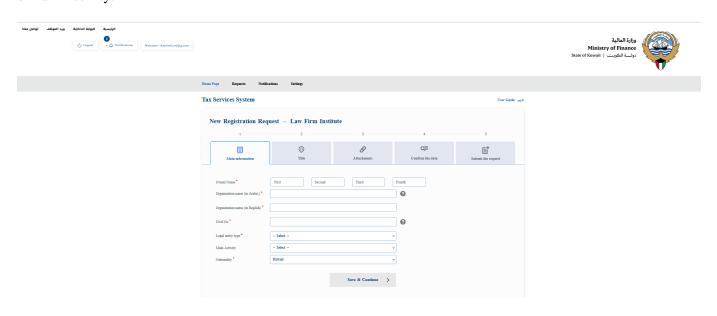
iv. Law Firm

Kuwaiti Law Firms can apply for the new registration request.



Under the Kuwaiti Law Firm request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - o Owner Name (in Arabic) *
 - o Organization Name (in Arabic) *
 - o Organization Name (in English) *
 - o Civil No *
 - o Legal entity type *
 - o Nationality *
 - o Main Activity.

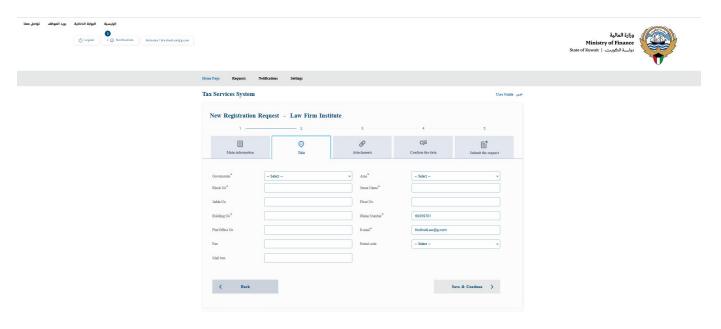






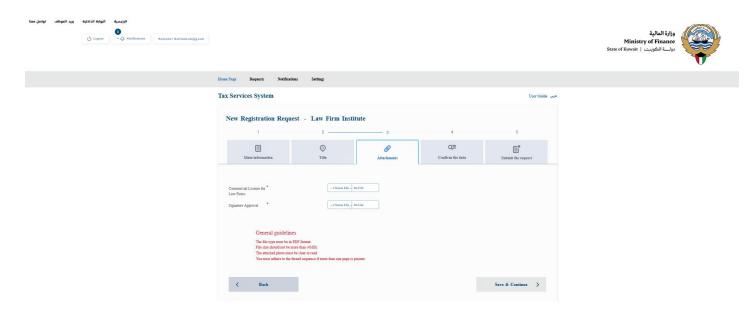
2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.



3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments.
 - Commercial License for Law Firm *
 - o Signature Approval*
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow guidelines.

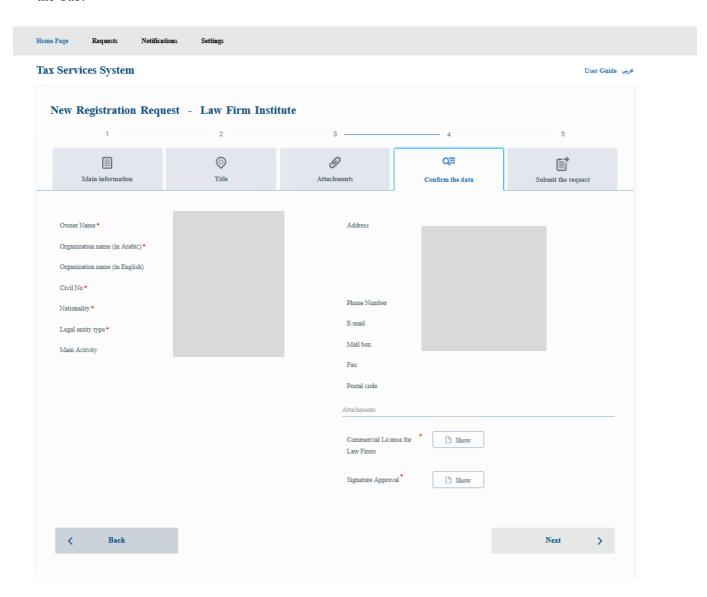






4. Confirm Information Tab:

i. Under the Confirm Information tab, the user will see all their details filled by them. He/she can review it on the page, and in case of changes, the user will click on the "Back" button and edit the information under the Tab.

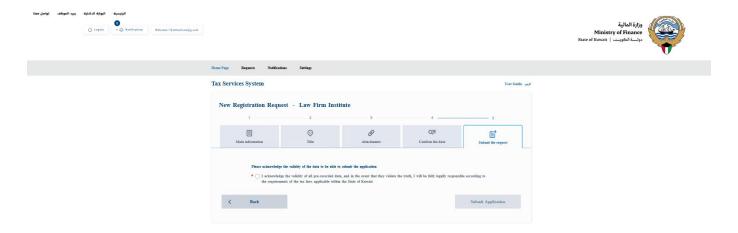


5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.

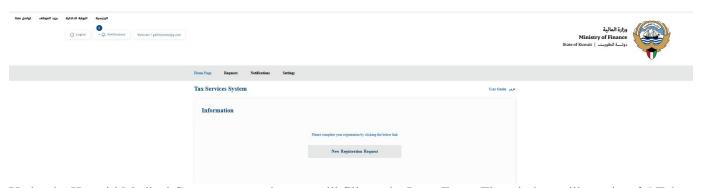






v. Medical Center

Kuwaiti Medical Centers can apply for the new registration request.

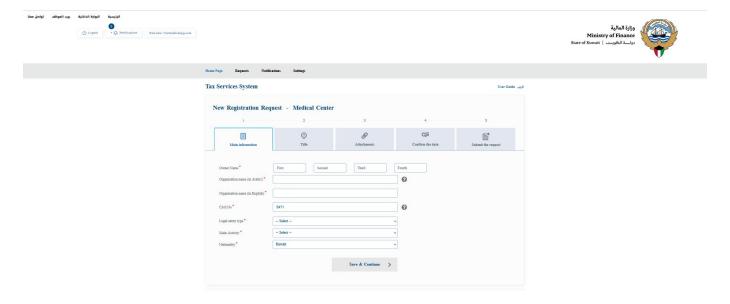


Under the Kuwaiti Medical Center request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - o Owner Name (in Arabic) *
 - o Organization Name (in Arabic) *
 - o Organization Name (in English) *
 - o Civil No *
 - o Legal entity type *
 - o Nationality *
 - o Main Activity.

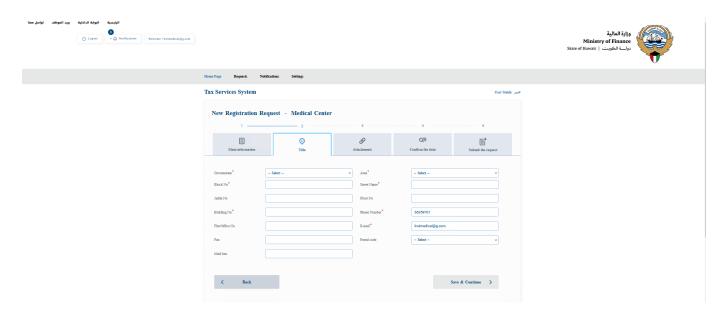






2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.

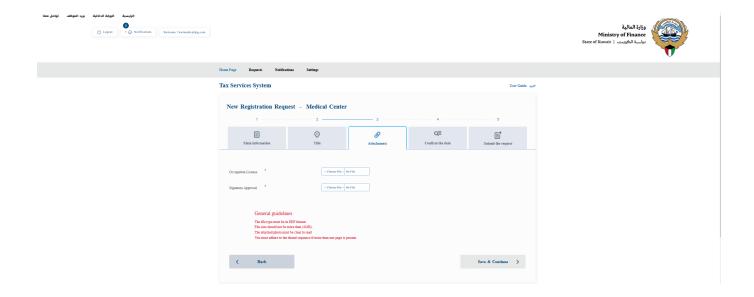


3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments.
 - 1. Commercial License *
 - 2. Signature Approval*
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow guidelines.

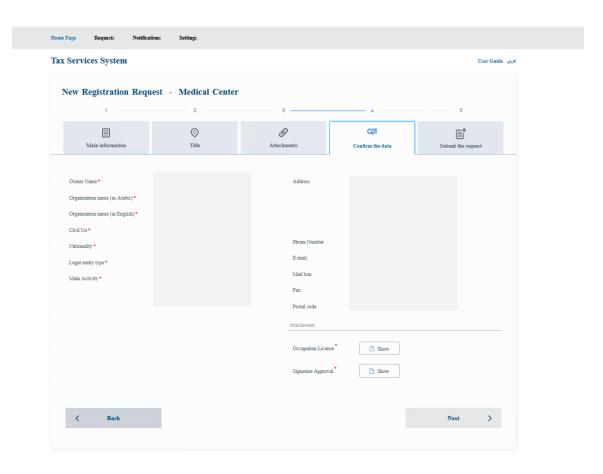






4. Confirm Information Tab:

i. Under the Confirm Information tab, the user will see all their details filled by them. He/she can review it on the page, and in case of changes, the user will click on the "Back" button and edit the information under the Tab.

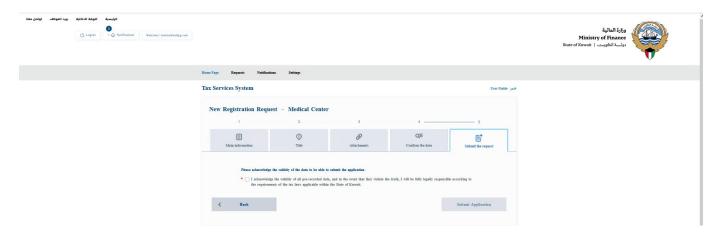






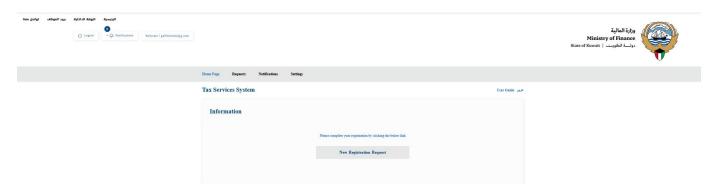
5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.



vi. Auditing Office

Kuwaiti Auditing Offices can apply for the new registration request.

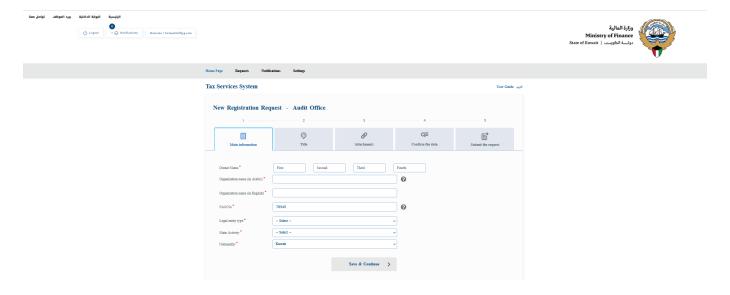


Under the Kuwaiti Auditing Office request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - o Owner Name (in Arabic) *
 - o Organization Name (in Arabic) *
 - o Organization Name (in English) *
 - o Civil No *
 - o Legal entity type *
 - o Nationality *
 - o Main Activity *

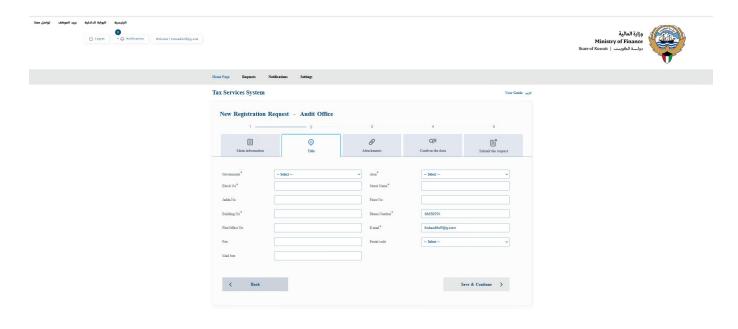






2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.

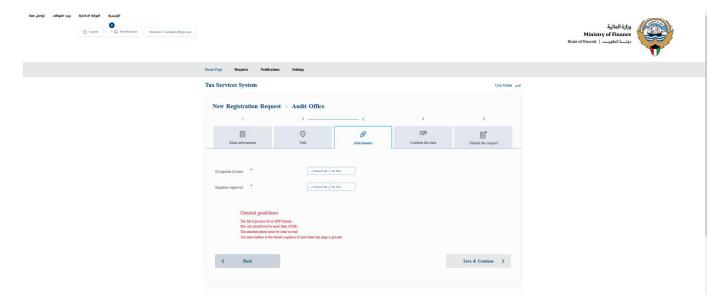






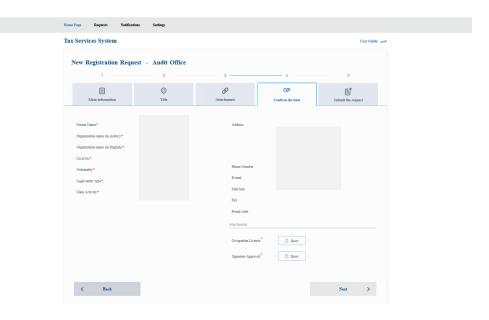
3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments.
 - 1. Commercial License *
 - 2. Signature Approval*
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow guidelines.



4. Confirm Information Tab:

i. Under the Confirm Information tab, the user will see all their details filled by them. He/she can review it on the page, and in case of changes, the user will click on the "Back" button and edit the information under the Tab.

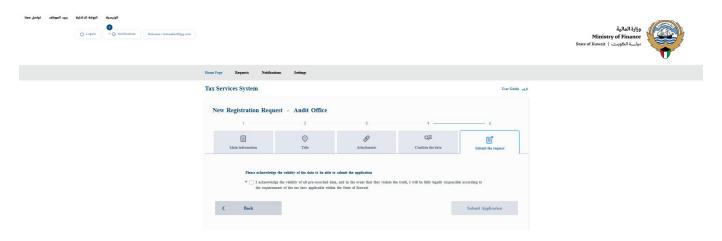






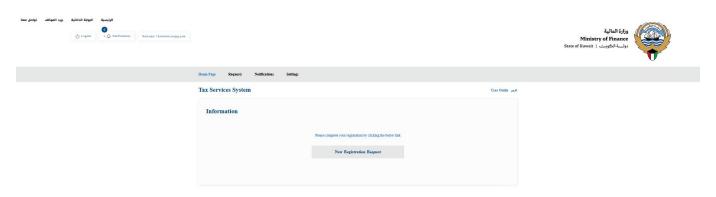
5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.



vii. The National Training Institute

The National Training Institute can apply for the new registration request.



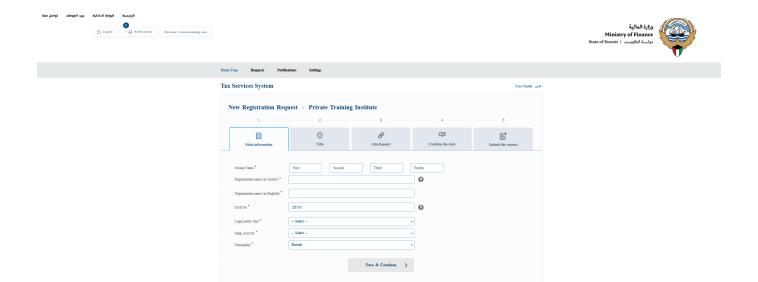
Under the National Training Institute request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - o Owner Name (in Arabic) *
 - o Organization Name (in Arabic) *
 - o Organization Name (in English) *
 - o Civil No *
 - o Legal entity type *
 - o Nationality *
 - o Main Acitivity *



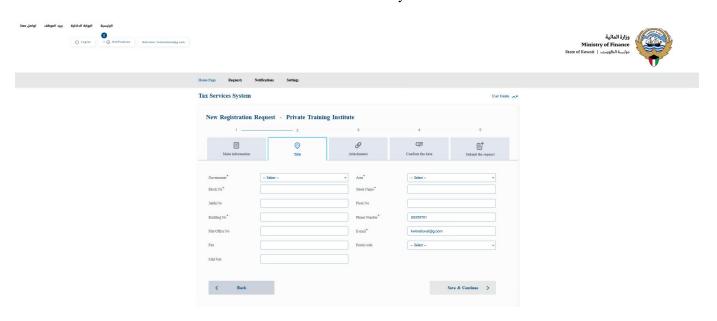


the



2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.

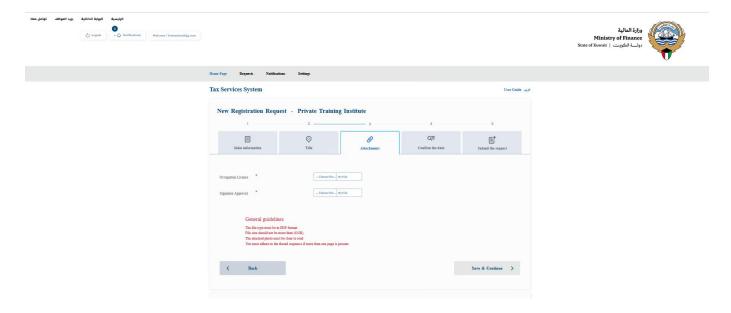


3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments.
 - 1. Commercial License *
 - 2. Signature Approval*
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow guidelines.

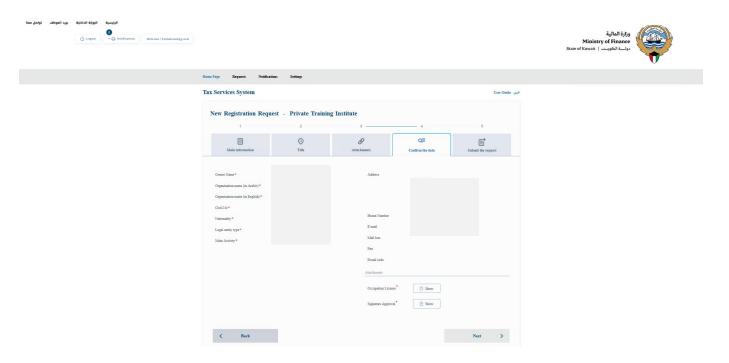






4. Confirm Information Tab:

i. Under the Confirm Information tab, the user will see all their details filled by them. He/she can review it on the page, and in case of changes, the user will click on the "Back" button and edit the information under the Tab.

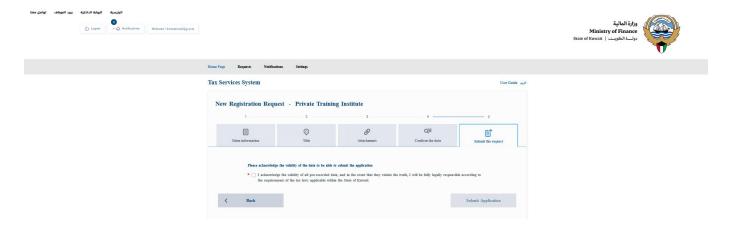


5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.

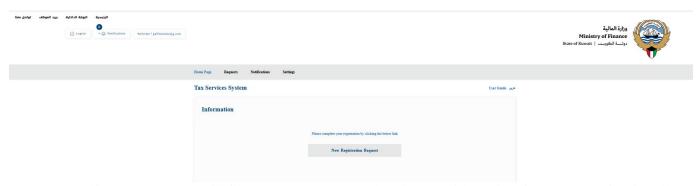






2. Gulf

Gulf Institutions can apply for the new registration request.

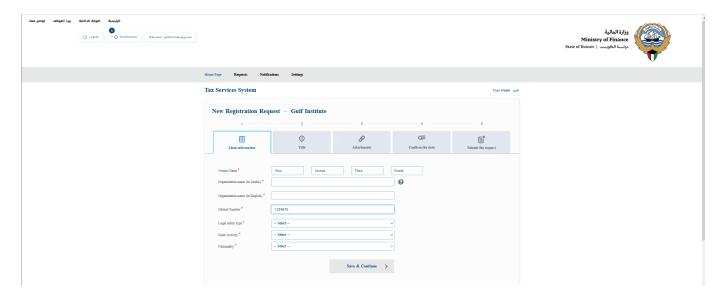


Under the Gulf request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - o Owner Name (in Arabic) *
 - o Organization Name (in Arabic) *
 - o Organization Name (in English) *
 - o Global Number *
 - o Legal entity type *
 - o Nationality *
 - o Main Acitivity *.

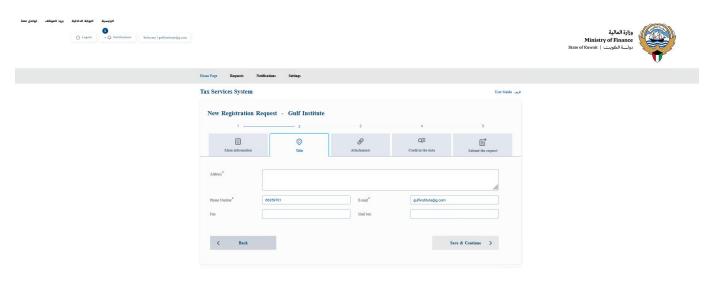






2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.

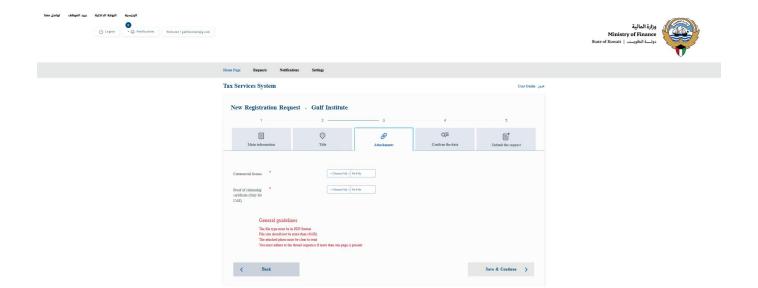


3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments.
 - 1. Commercial License *
 - 2. Proof of Citizenship certificate *
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow guidelines.

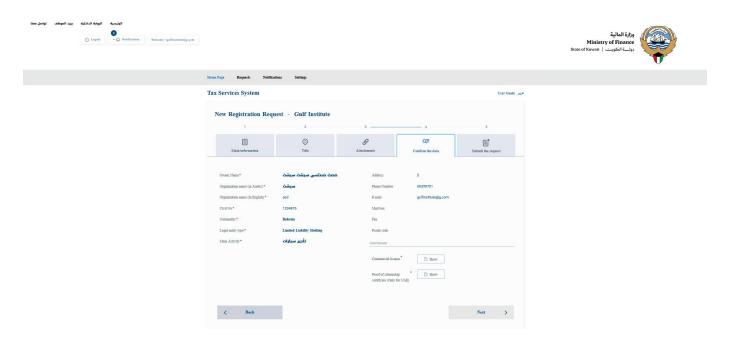






4. Confirm Information Tab:

i. Under the Confirm Information tab, the user will see all their details filled by them. He/she can review it on the page, and in case of changes, the user will click on the "Back" button and edit the information under the Tab.

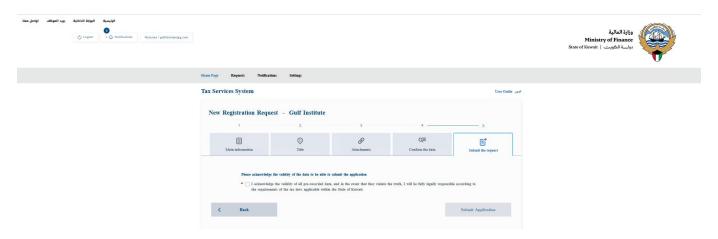






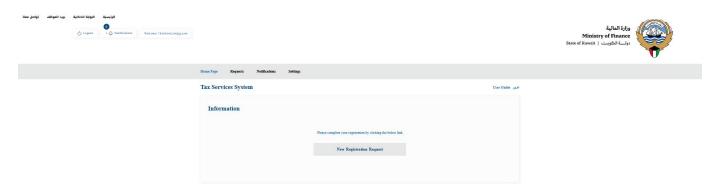
5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.



> Public Benefit Office

The Public Benefit Office can apply for the new registration request.



Under the National Training Institute request, the user will fill out the Long Form. The window will consist of 5 Tabs, out of which all fields marked with "*" are mandatory fields.

- 1. Main Info Tab: This tab consists of the following details of the company:
 - o Entitiy Name in Arabic *
 - o Entity Name in English *
 - o Civil No *
 - o Nationality *





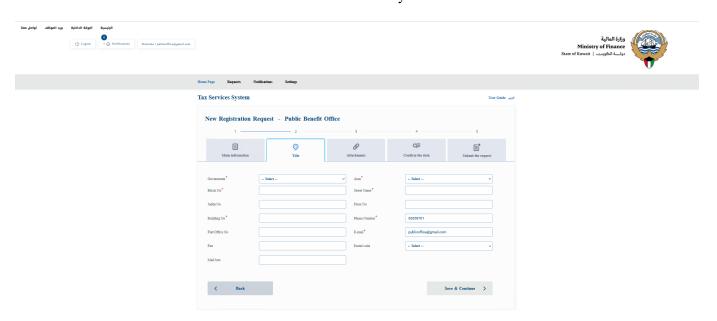






2. Address Tab:

i. The customer will fill out his/her address. All the mandatory fields marked with "*" must be filled out.

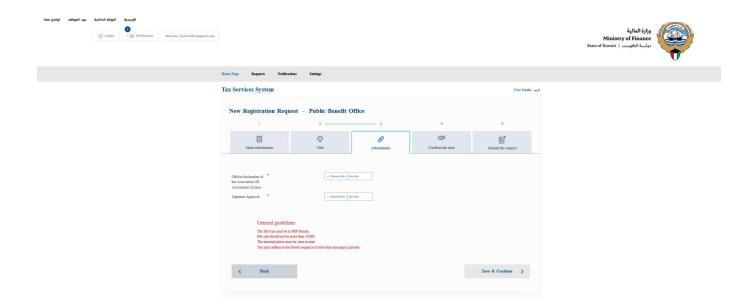


3. Attachments Tab:

- i. Under this Tab, the user will be asked to upload their documents. Fields marked with "*" are mandatory attachments.
 - 1. Official declaration of the Association OR Association's license *
 - 2. Signature Approval*
- ii. The general guidelines of the attachment will be displayed on the screen. The user must follow guidelines.

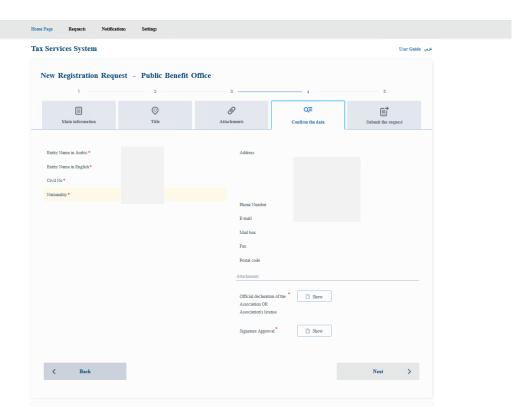






4. Confirm Information Tab:

i. Under the Confirm Information tab, the user will see all their details filled by them. He/she can review it on the page, and in case of changes, the user will click on the "Back" button and edit the information under the Tab.



5. Submit Request Tab:

i. The user will acknowledge the validity of the data by checking the checkbox and will click on the "Submit Application" button.















Update Account Information

Users can submit an Update Account Information by clicking the corresponding button under the Services section.



The required information for an Update Account Information Request varies depending on the account type.



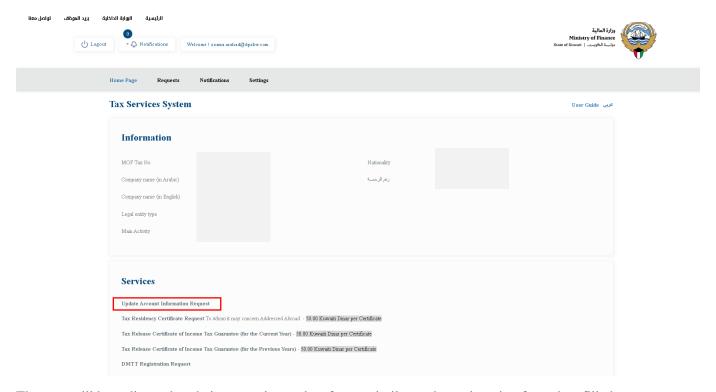
The system includes a Save & Continue feature, allowing users to save progress and return later to complete the request before final submission.

To amend their data in the tax system, users must follow these steps:

> Companies

1. Kuwaiti Company

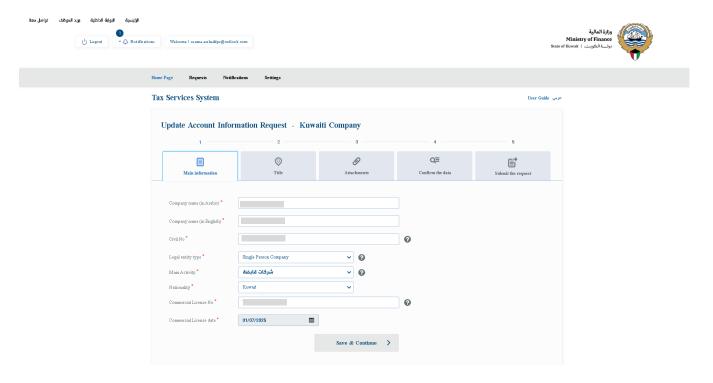
The User will click on the "Update Account Information Request" button.



The user will be redirected to their respective update forms, similar to the registration form they filled out.



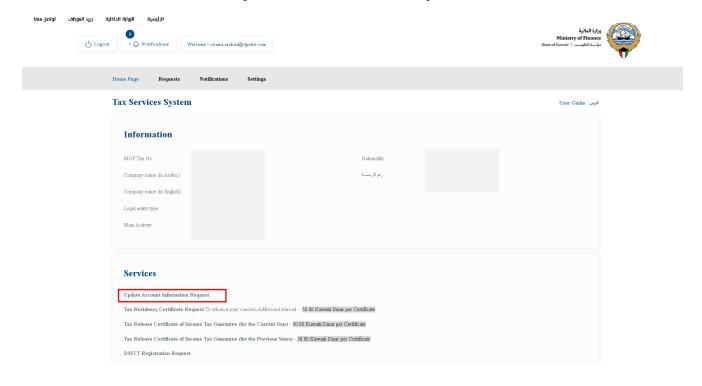




The user must review and update all required fields on this and the following screens, then click **Save & Continue** to proceed through each step until reaching the final page to submit the form.

2. Gulf Company

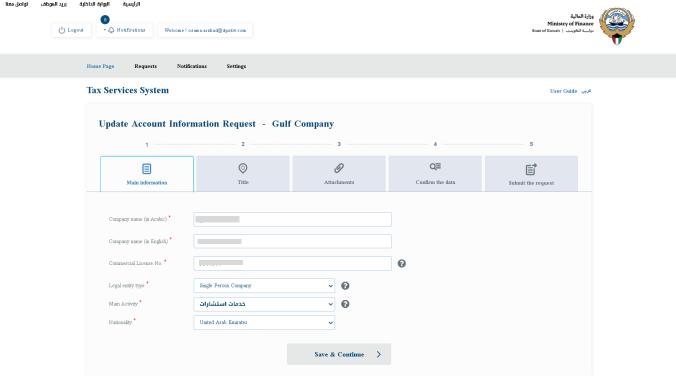
The User will click on the "Update Account Information Request" button.







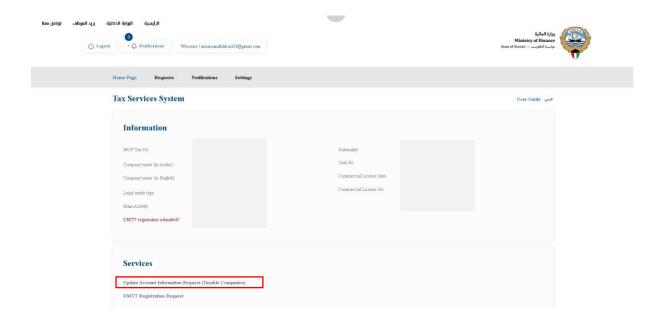
The user will be redirected to their respective update forms, similar to the registration form they filled out.



The user must review and update all required fields on this and the following screens, then click **Save & Continue** to proceed through each step until reaching the final page to submit the form.

3. Foreign Company

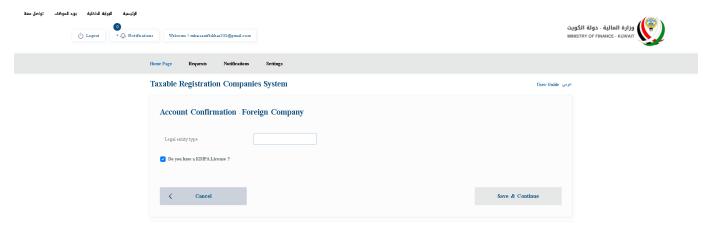
The User will click on the "Update Account Information Request" button.







The users will be redirected to their respective update forms, similar to the registration form they filled out.

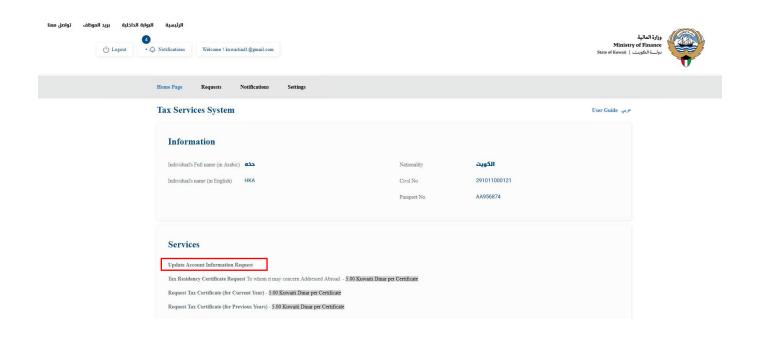


The user must review and update all required fields on this and the following screens, then click **Save & Continue** to proceed through each step until reaching the final page to submit the form.

➤ Individuals (Kuwaiti, Gulf, and Foreign)

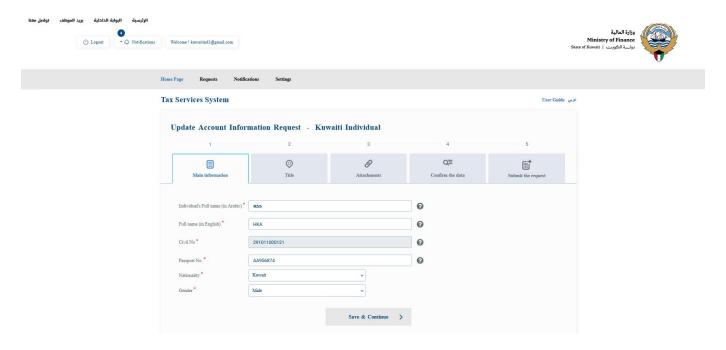
The process for **Kuwaiti Individuals**, **Gulf Individuals**, and **Foreign Individuals** is the same.

The User will click on the "Update Account Information Request" button.

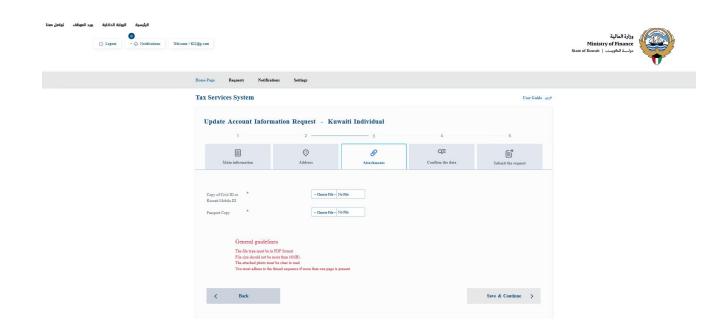








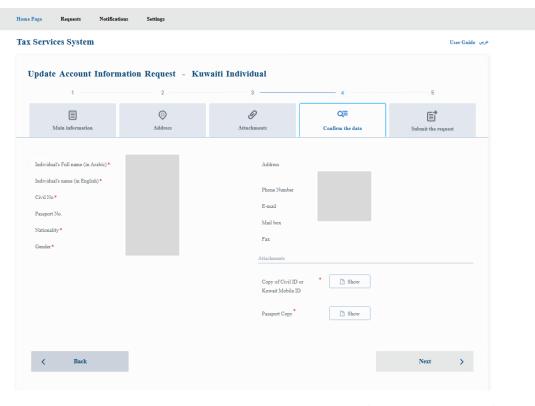
The user must review and update all required fields on this and the following screens, then click **Save & Continue** to proceed through each step until reaching the final page to submit the form.







Data Confirmation: Before submission, the user can review all previously entered information. To modify
any data, click the **Back** button. To proceed, click **Next** to confirm the accuracy of the data and submit the
request.



- Submit Request The submission screen varies based on the type of account. To successfully submit the request, the user must follow the appropriate steps:
- Kuwaiti Company:
 - Confirm data accuracy by checking the first acknowledgment box.
 - Answer whether there are any foreign individual partners (Yes/No).
 - If Yes, the user must:
- Add each foreign partner along with their Civil ID in the partners table.
- Use the Add Partner button to include a new partner.
- Use the Delete button next to a partner to remove them.
- Acknowledge the foreign natural person declaration by checking the second acknowledgment box.
- o GCC Company:
 - Confirm data accuracy by checking the first acknowledgment box.
 - Answer whether there are any foreign individual partners (Yes/No).
 - If Yes, the user must:
 - Add each foreign partner along with their Civil ID in the partners table.
 - Use the Add Partner button to include a new partner.
 - Use the Delete button next to a partner to remove them.
 - Acknowledge the foreign natural person declaration by checking the second acknowledgment box.





- Kuwaiti Institution
- Sole Proprietorship
 - Confirm data accuracy by checking the first acknowledgment box.
- Industrial Establishment
 - Confirm data accuracy by checking the first acknowledgment box.
- Engineering Offices
 - Confirm data accuracy by checking the first acknowledgment box.
- Law Firm
 - Confirm data accuracy by checking the first acknowledgment box.
- Auditing Office
 - Confirm data accuracy by checking the first acknowledgment box.
- Medical Centers
 - Confirm data accuracy by checking the first acknowledgment box.
- Private Training Institute
 - Confirm data accuracy by checking the first acknowledgment box.
- o Public Benefit Organization:
 - Confirm data accuracy by checking the first acknowledgment box.
- o GCC Institution
 - Confirm data accuracy by checking the first acknowledgment box.
- Kuwaiti Individual
 - Confirm data accuracy by checking the first acknowledgment box.
- GCC Individual
 - Confirm data accuracy by checking the first acknowledgment box.
- Foreign Individual
 - Confirm data accuracy by checking the first acknowledgment box.
 - Acknowledge the foreign natural person declaration by checking the second acknowledgment box.

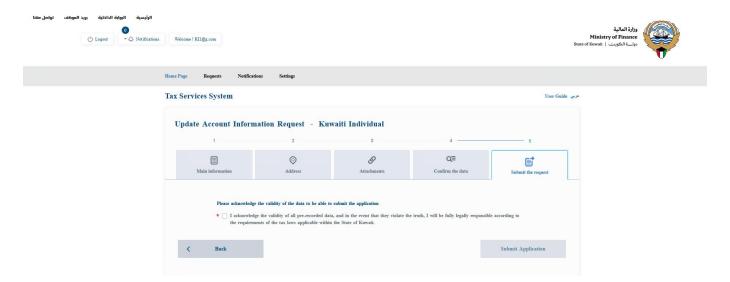
The user must click the Submit Request button as the final step.



Requests cannot be submitted unless all applicable acknowledgments are checked based on account type.







After the Update Account Information is successfully submitted, a confirmation message will appear indicating that the request has been sent, along with the request number. An email will be sent to the registered primary email address to confirm receipt of the request, and an SMS will also be sent to notify the user of the successful submission.



In case of any issues during the submission process, please contact the Ministry of Finance using the phone numbers or email address provided in the system.





Tax Residency Certificate Request

The user can initiate a Tax Residency Certificate request by clicking the relevant button under the Services section.

The required information varies depending on the account type. The account types that can apply are:

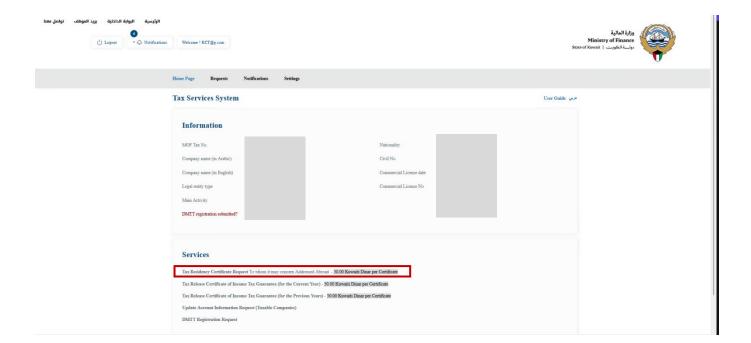
- Kuwaiti Companies Taxable
- Kuwaiti Companies Non-Taxable
- Kuwaiti Institutes (All types)
- Kuwaiti Individuals
- Foreign Individuals
- Public Benefit Office
- Government Entities



Only one tax residency certificate can be requested per year. If certificates are needed for multiple years, a separate request must be submitted for each year.

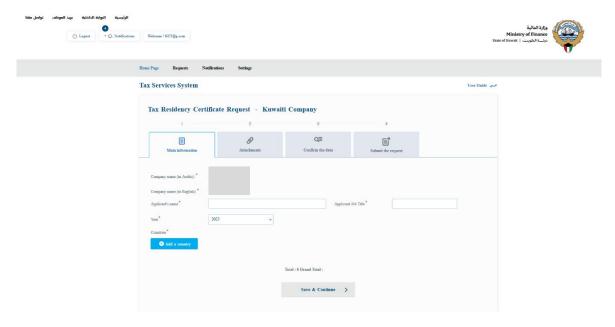
Kuwaiti Companies Taxable (All mandatory fields must be filled. Fields marked with askterisk * are mandatory).

The user will click on Tax Residency Certificate Request to apply for the certificate.

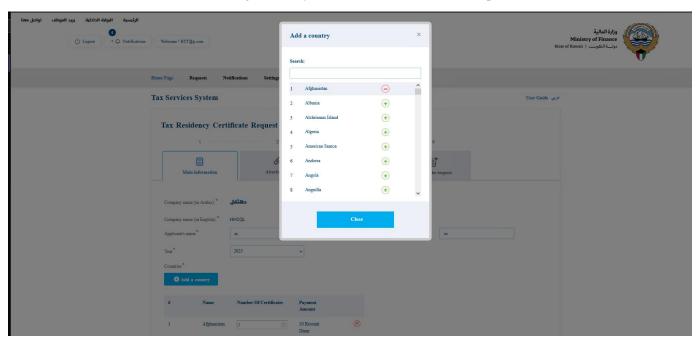








• The user must also select the target country for which the certificate is required.



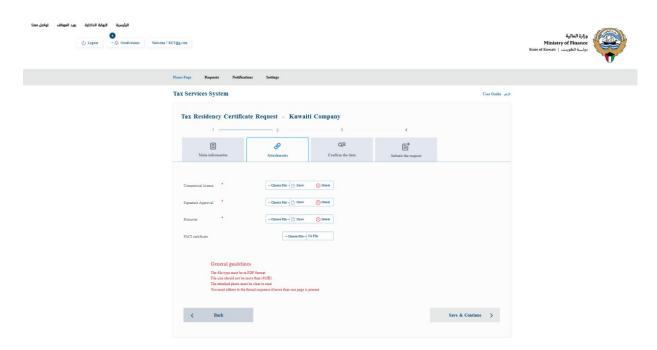




Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.





Required Attachments by Account Type:

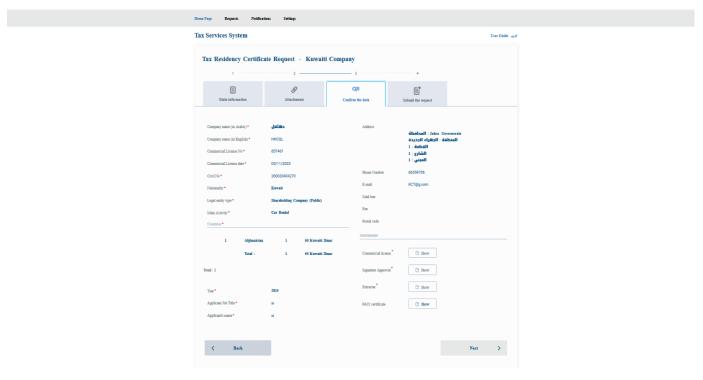
Kuwaiti Company:

- Commercial License *
- Signature Approval *
- Extracter *
- PACI Certificate





• Data Confirmation: Before submission, the user can review all previously entered information. To modify any data, click the **Back** button. To proceed, click **Next** to confirm the accuracy of the data and submit the request.

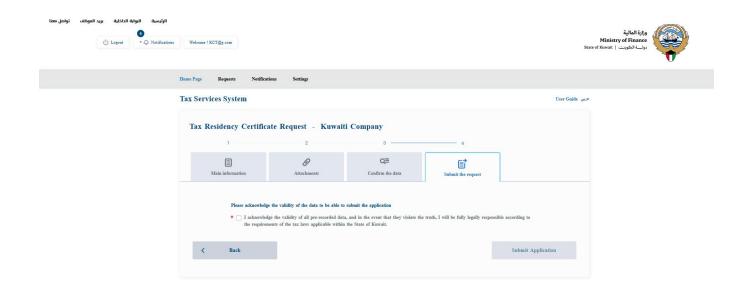


• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.

The user must click the Submit Request button as the final step.



The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.





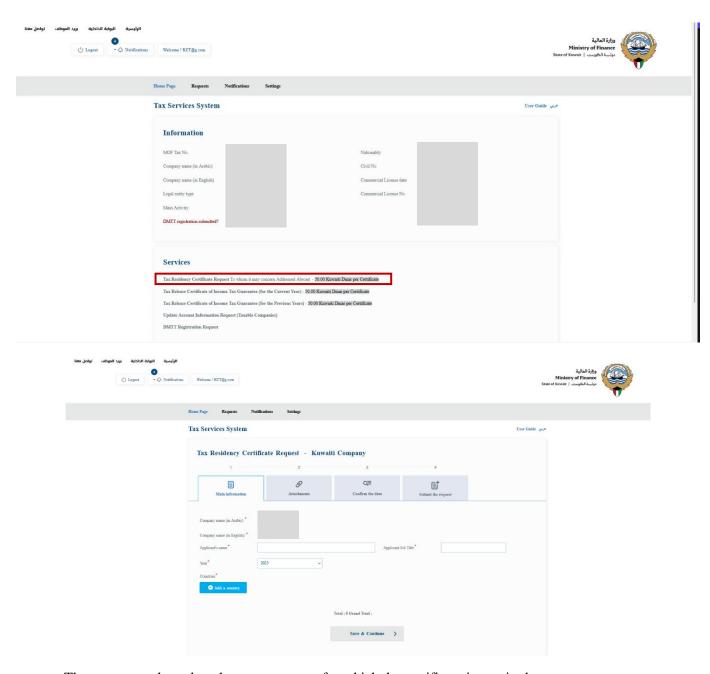


• Kuwaiti Companies Non-Taxable



Only one tax residency certificate can be requested per year. If certificates are needed for multiple years, a separate request must be submitted for each year.

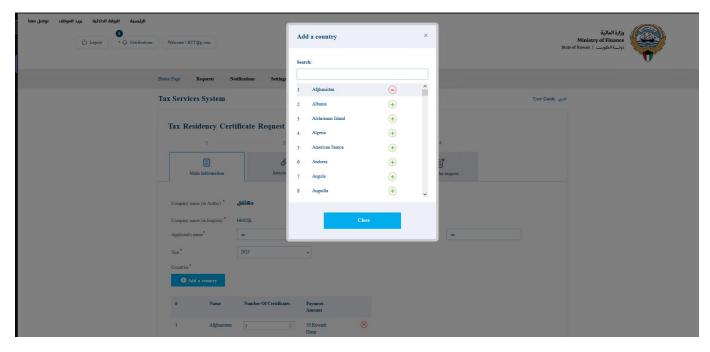
<u>Kuwaiti Companies Non-Taxable</u> (All mandatory fields must be filled. Fields marked with askterisk * are mandatory).



• The user must also select the target country for which the certificate is required.



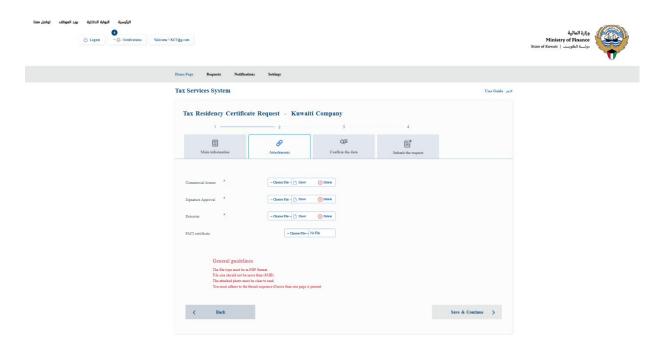




Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.





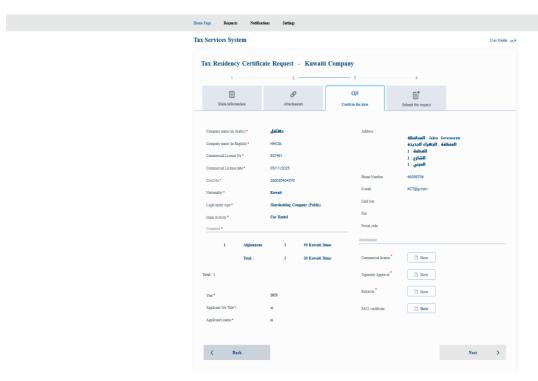




Required Attachments by Account Type:

Kuwaiti Company:

- Commercial License *
- Signature Approval *
- Extracter *
- PACI Certificate
- Data Confirmation: Before submission, the user can review all previously entered information. To modify any
 data, click the Back button. To proceed, click Next to confirm the accuracy of the data and submit the request.



• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.

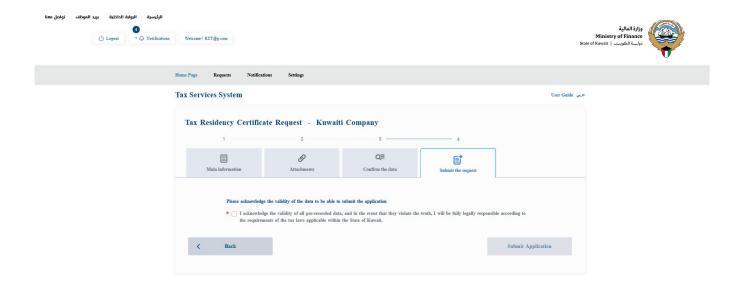
The user must click the Submit Request button as the final step.



The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.





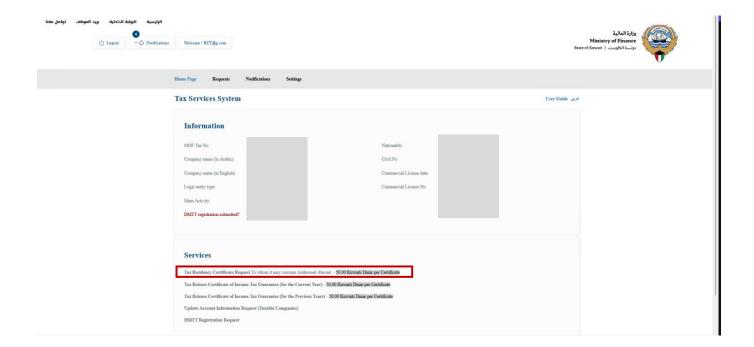


Kuwaiti Institutes:



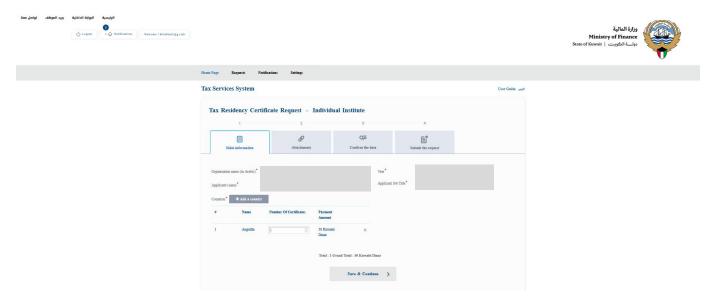
Only one tax residency certificate can be requested per year. If certificates are needed for multiple years, a separate request must be submitted for each year.

<u>Kuwaiti Institutes</u> (All mandatory fields must be filled. Fields marked with askterisk * are mandatory).

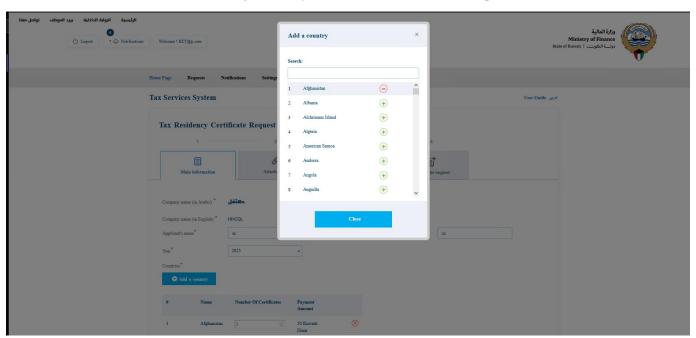








• The user must also select the target country for which the certificate is required.



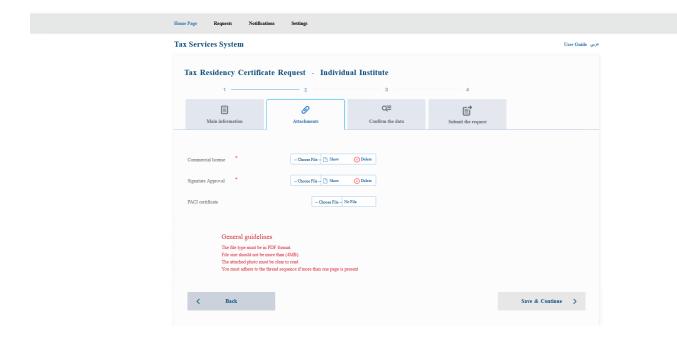
Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.







Kuwaiti Institutes (Individual Institute):

- Commercial License *
- Signature Approval *
- PACI Certificate



Required Attachments by Account Type:

Industrial Establishment

- Signature Approval *
- Industrial License *

Engineering Office

- Signature Approval *
- Engineering Society License *

Law Firm

- Signature Approval *
- Legal Practice Membership Certificate *

Auditing Office

- Signature Approval *
- Office License *

Medical Center

- Signature Approval *
- Center License *





Private Training Institute

- Signature Approval *Institute License

Public Benefit Organization

- Signature Approval *
- Organization License *

Kuwaiti Individual

Civil ID copy *

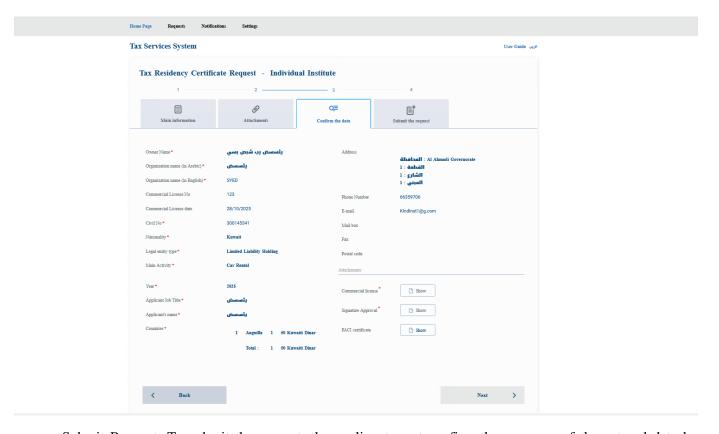
Foreign Individual

- Civil ID copy *
- Passport copy *





• Data Confirmation: Before submission, the user can review all previously entered information. To modify any data, click the **Back** button. To proceed, click **Next** to confirm the accuracy of the data and submit the request.



• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.

The user must click the Submit Request button as the final step.



The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.







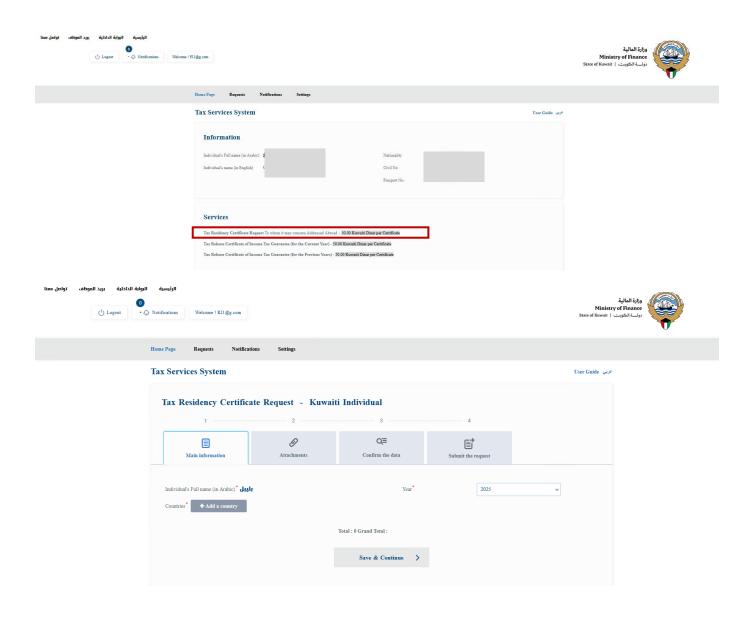
• Kuwaiti Individual

Kuwaiti Individual



Only one tax residency certificate can be requested per year. If certificates are needed for multiple years, a separate request must be submitted for each year.

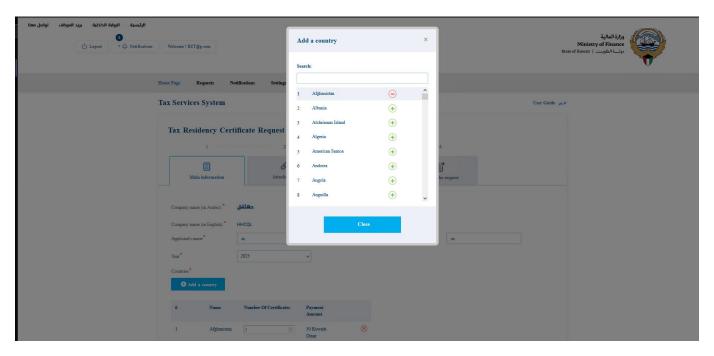
<u>Kuwaiti Individual</u> (All mandatory fields must be filled. Fields marked with askterisk * are mandatory).



• The user must also select the target country for which the certificate is required.



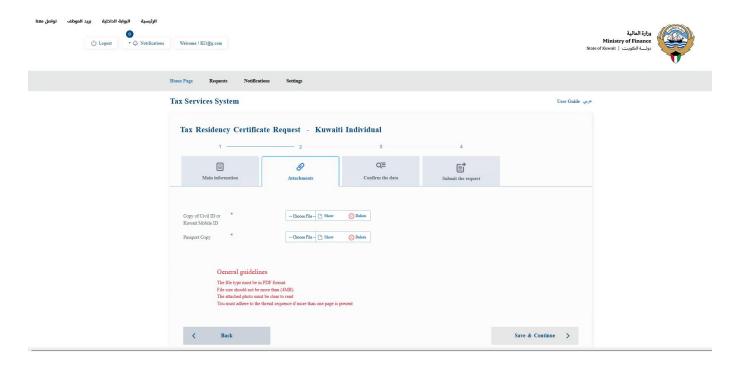




Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.





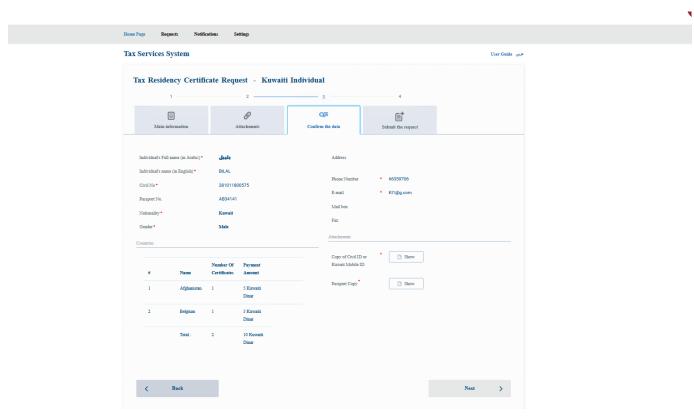




Required Attachments by Account Type:

Kuwaiti Individual:

- Copy of Civil Id or Mobile Id*
- Passport Copy*
- Data Confirmation: Before submission, the user can review all previously entered information. To modify any
 data, click the Back button. To proceed, click Next to confirm the accuracy of the data and submit the request.



• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.

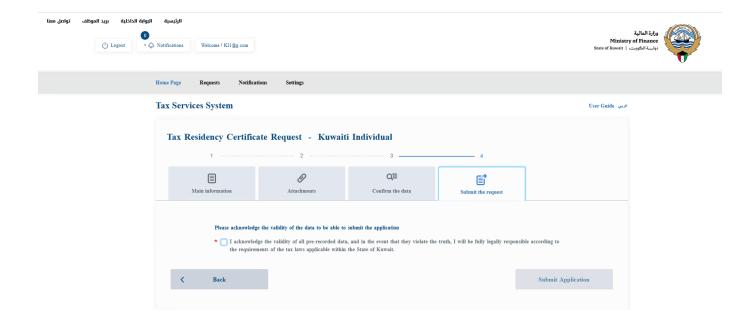
The user must click the Submit Request button as the final step.



The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.







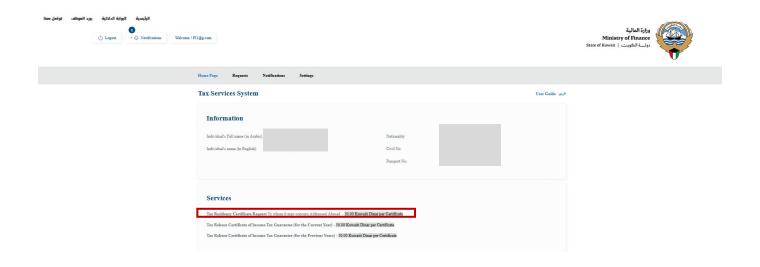
· Foreign Individual

Foreign Individual



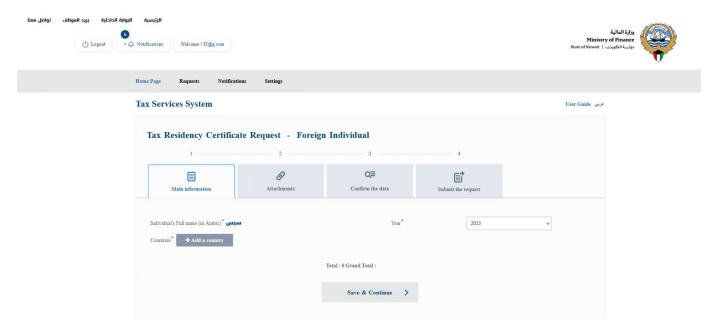
Only one tax residency certificate can be requested per year. If certificates are needed for multiple years, a separate request must be submitted for each year.

Foreign Individual (All mandatory fields must be filled. Fields marked with askterisk * are mandatory).

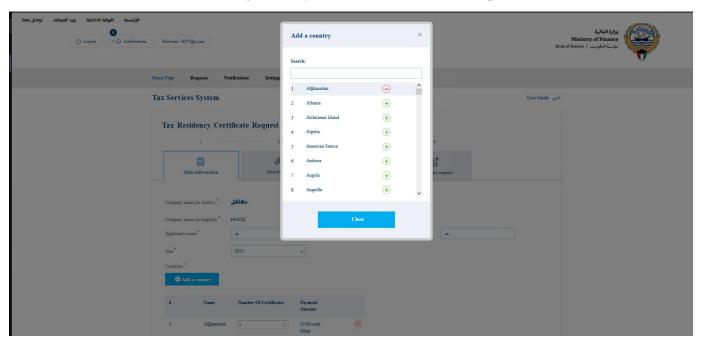








• The user must also select the target country for which the certificate is required.



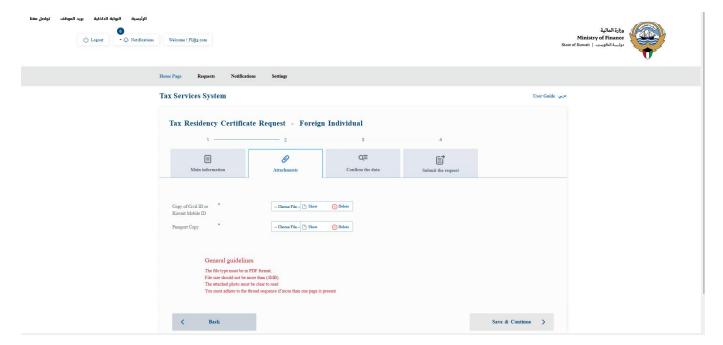
Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.









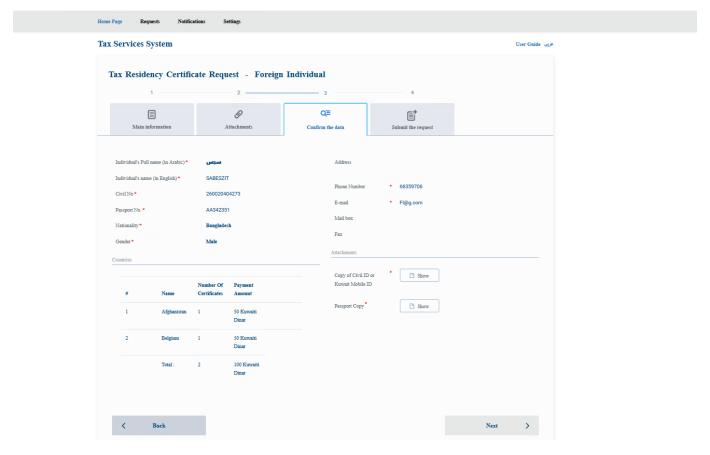
Required Attachments by Account Type:

Foreign Individual:

- Copy of Civil Id or Mobile Id*
- Passport Copy*
- Data Confirmation: Before submission, the user can review all previously entered information. To modify any data, click the **Back** button. To proceed, click **Next** to confirm the accuracy of the data and submit the request.





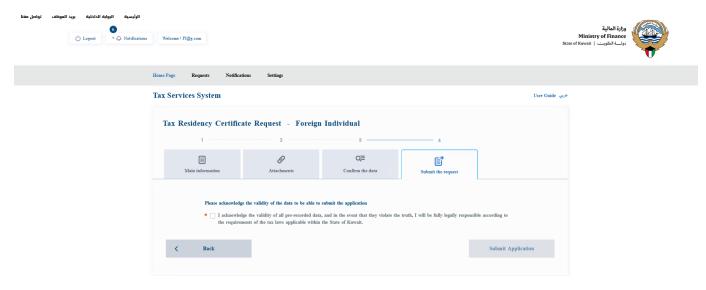


• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.

The user must click the Submit Request button as the final step.



The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.







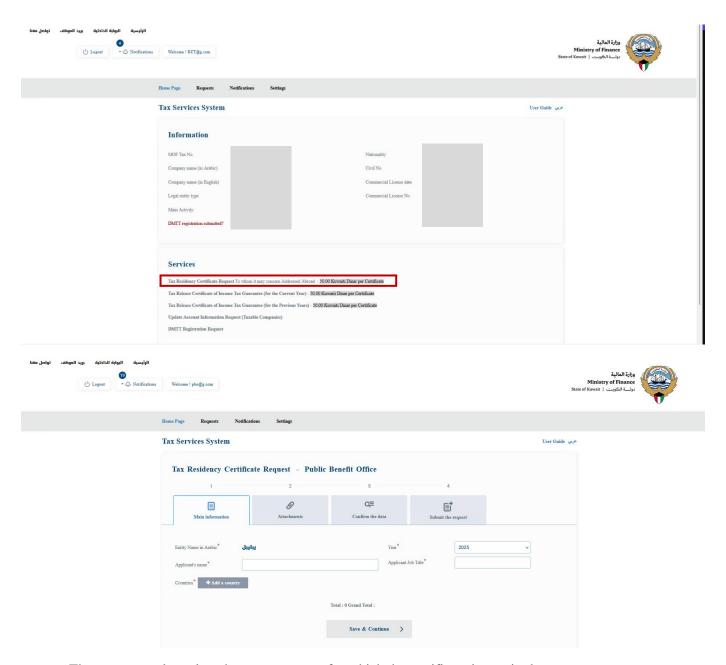
• Public Benefit Office

Public Benefit Office



Only one tax residency certificate can be requested per year. If certificates are needed for multiple years, a separate request must be submitted for each year.

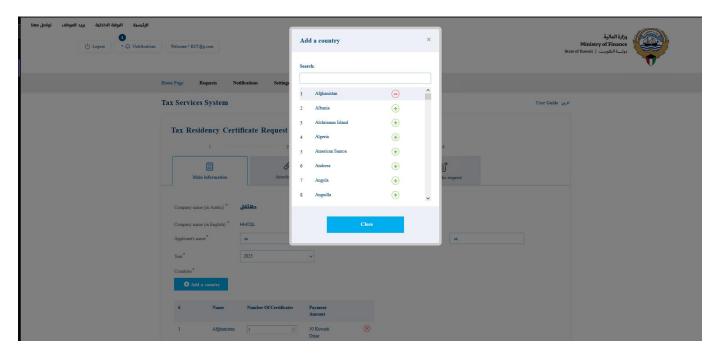
Public Benefit Office (All mandatory fields must be filled. Fields marked with askterisk * are mandatory).



• The user must also select the target country for which the certificate is required.



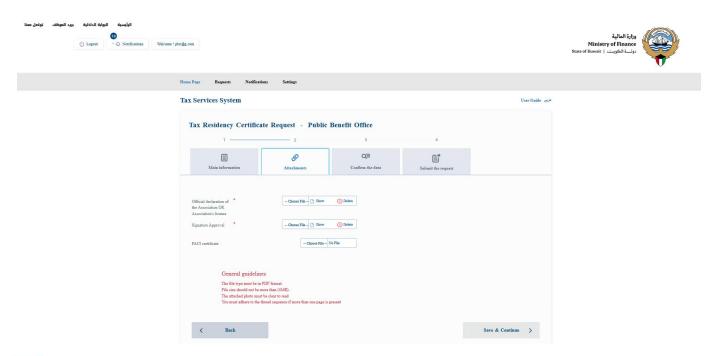




Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.



⑤

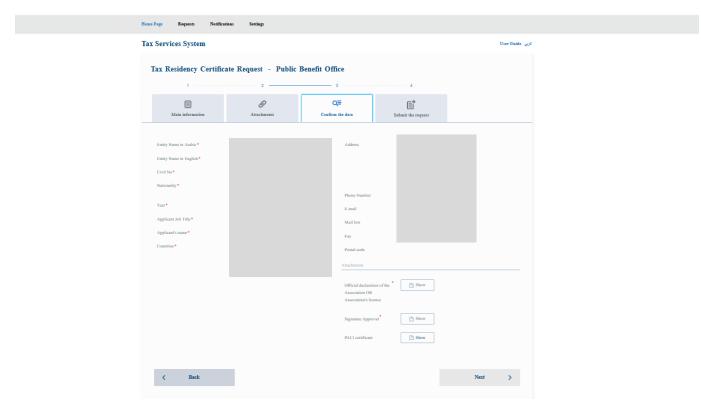
Required Attachments by Account Type:

Public Benefit Office:





- Official Declartion of the Association or Association's license *
- Signature Approval *
- PACI Certificate
- Data Confirmation: Before submission, the user can review all previously entered information. To modify any data, click the **Back** button. To proceed, click **Next** to confirm the accuracy of the data and submit the request.



• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.

The user must click the Submit Request button as the final step.



The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.







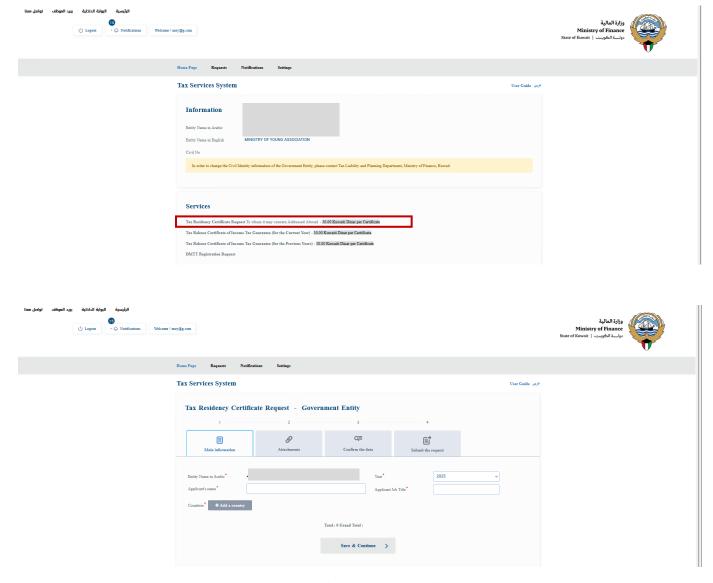
• Government Entity

Government Entity



Only one tax residency certificate can be requested per year. If certificates are needed for multiple years, a separate request must be submitted for each year.

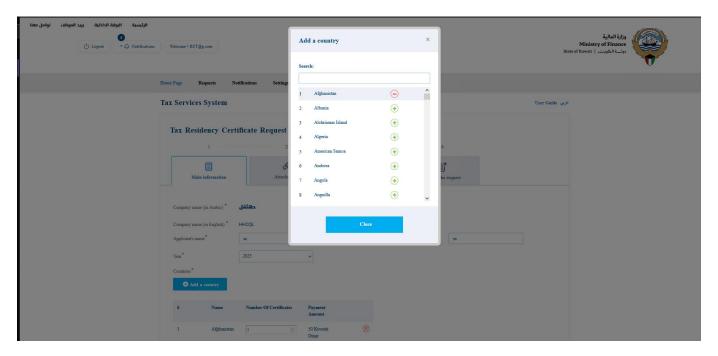
Government Entity (All mandatory fields must be filled. Fields marked with askterisk * are mandatory).



• The user must also select the target country for which the certificate is required.



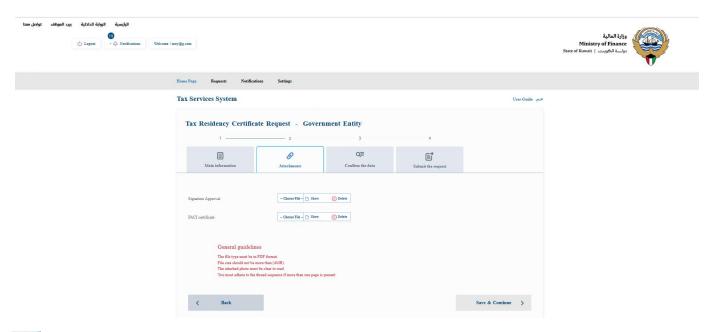




Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**



All mandatory fields are marked with an asterisk (*), and must be filled in to proceed.



Required Attachments by Account Type:

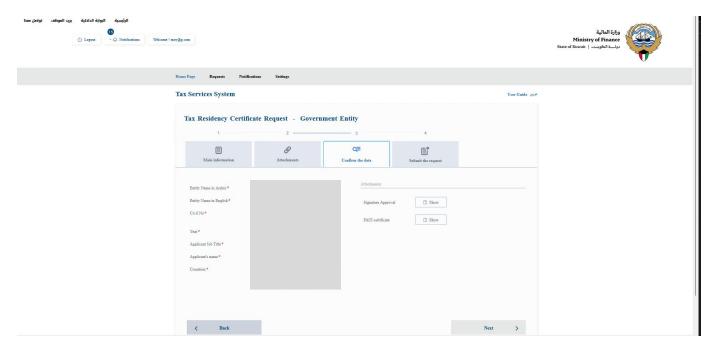
Foreign Individual:

Signature Approval





- PACI Certificate
- Data Confirmation: Before submission, the user can review all previously entered information. To modify any
 data, click the Back button. To proceed, click Next to confirm the accuracy of the data and submit the request.

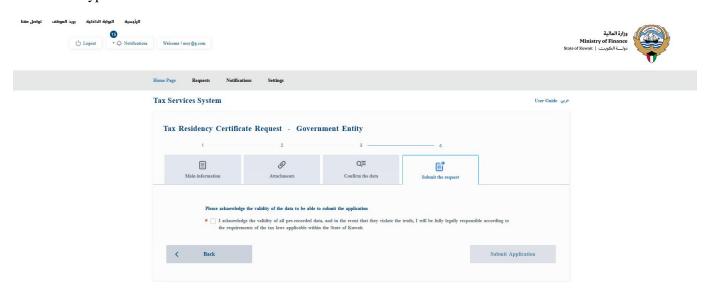


• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.

The user must click the Submit Request button as the final step.



The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.







Tax Release Certificate of Income Tax Guarantee (for the Current Year)

The user can request a General Guarantee Release Certificate by clicking the corresponding button under the Services section.



The required information may vary depending on the type of account.



The system includes a Save & Continue feature, allowing users to save progress and return later to complete the request before final submission.

To successfully complete and submit the request through the tax system, the user must follow these steps:

• Enter Primary Information: The user must fill in all the required fields on this screen, then click Save & Continue to proceed to the document upload step.

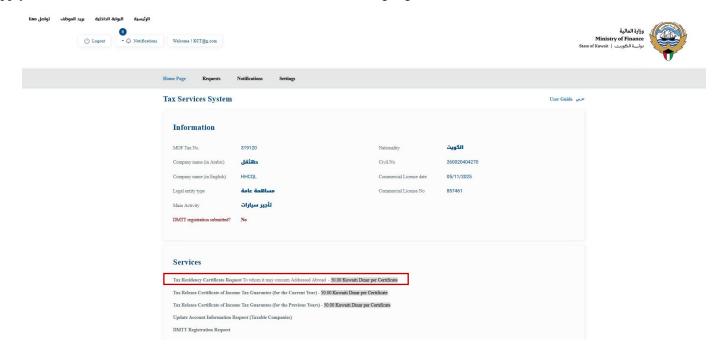


Users cannot request more than one certificate for the same year.



Companies with branches may submit a separate request for each branch, but not more than one per branch per year.

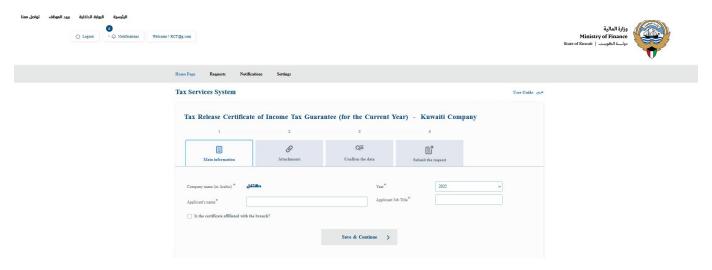
To apply for Tax Release Certificate the User will click on the link highlighted below.



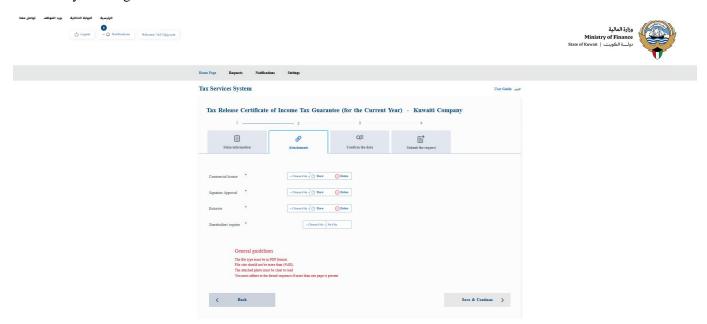




Kuwaiti Company



• Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**

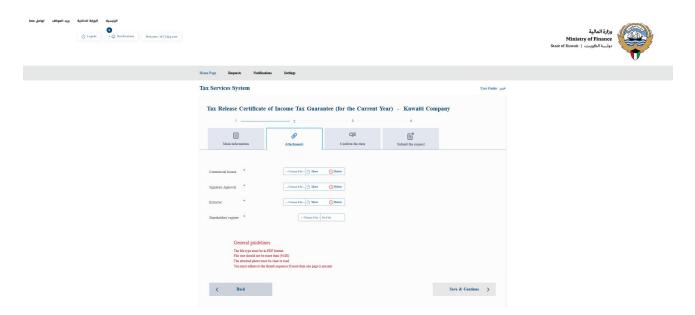




All mandatory fields are marked with an asterisk (*), and must be completed to proceed.

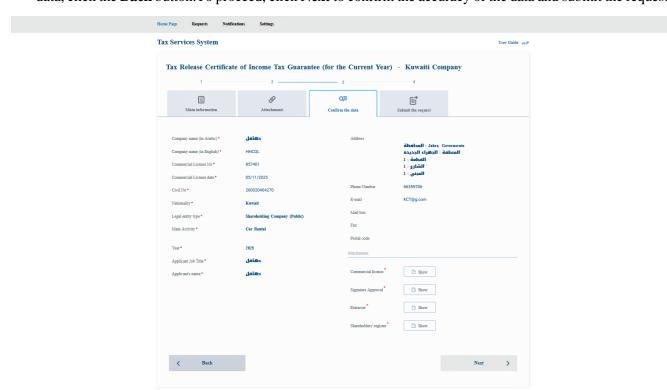






Required Attachments by Account Type:

- o Kuwaiti Company:
 - Commercial License *
 - Signature Approval *
 - Extracter *
 - Shareholder's register *
- Data Confirmation: Before submission, the user can review all previously entered information. To modify any data, click the **Back** button. To proceed, click **Next** to confirm the accuracy of the data and submit the request.







• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.

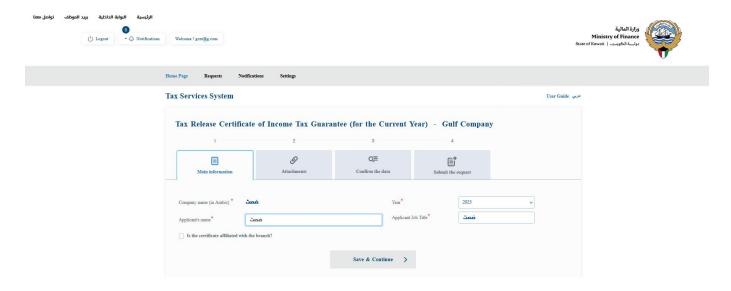


The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.



Gulf Company

All mandatory fields are marked with an asterisk (*), and must be completed to proceed.

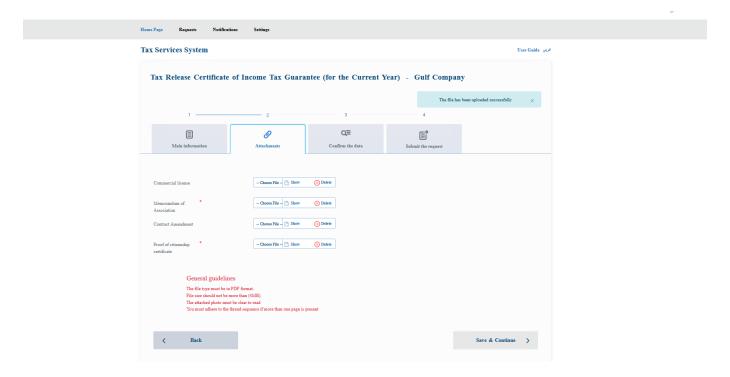






• Upload Attachments

The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue**.



Required Attachments:

- Commercial License *
- Signature Approval *
- Shareholder's Register / Ownership Details *
- GCC Company Registration Certificate *

• Data Confirmation:

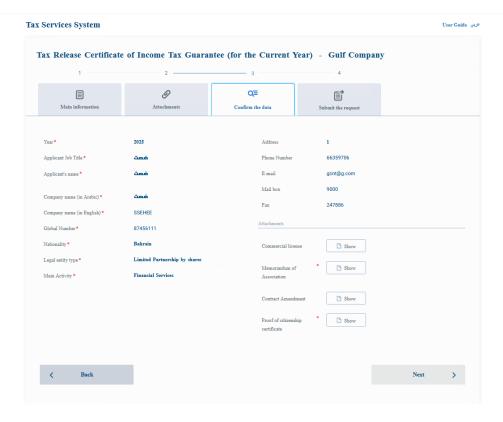
Before submission, the user can review all previously entered information.

Click **Back** to modify details.

Click **Next** to confirm accuracy and submit.

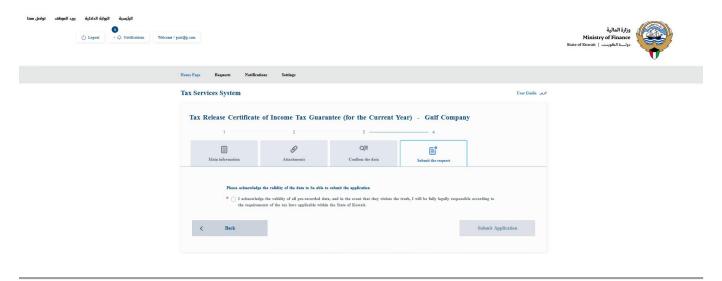






• Submit Request:

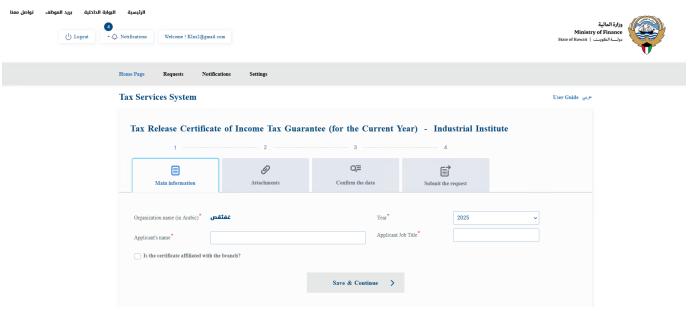
Applicant must check the acknowledgment box to confirm data accuracy. The request cannot be submitted without completing all required acknowledgments.







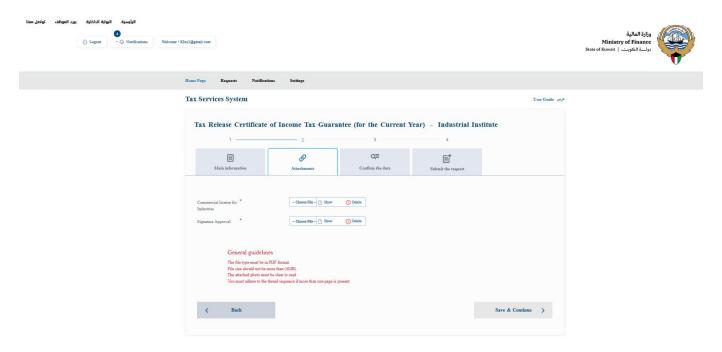
Kuwaiti Institute



• Upload Attachments

The applicant must upload all mandatory documents and click Save & Continue.

All fields marked with (*) must be filled.



Required Attachments:

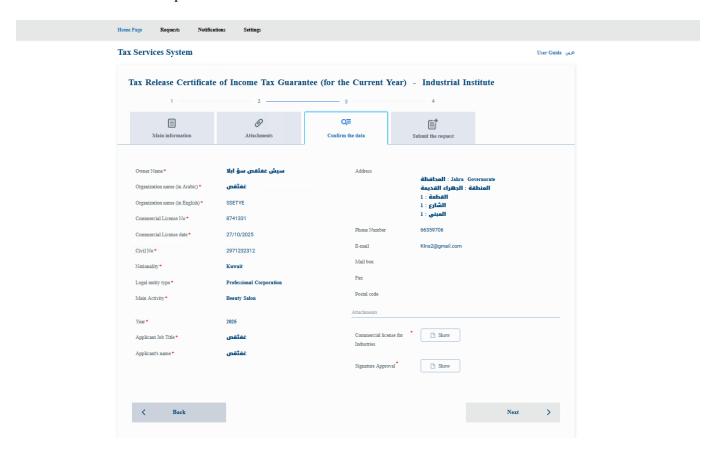
- Commercial License for Industries *
- Signature Approval *





• Data Confirmation:

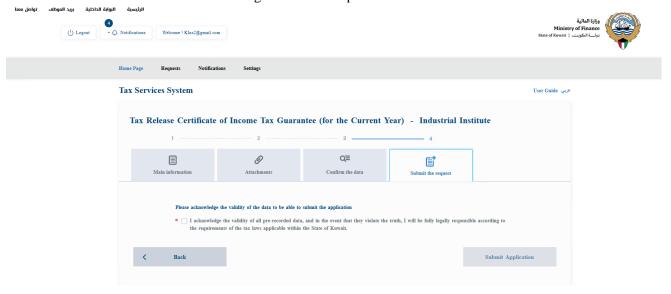
User may review and edit information using the **Back** button. Click **Next** to confirm and proceed.



• Submit Request:

Acknowledgment must be checked to submit the request.

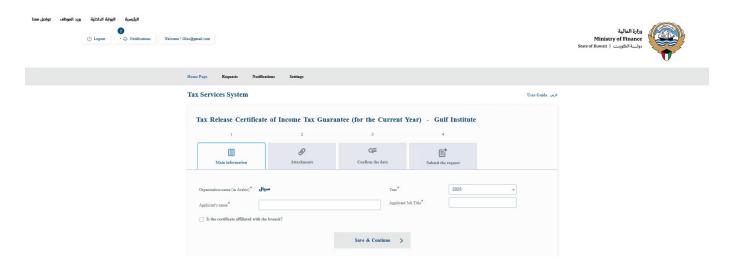
Submission is blocked until all acknowledgments are completed.







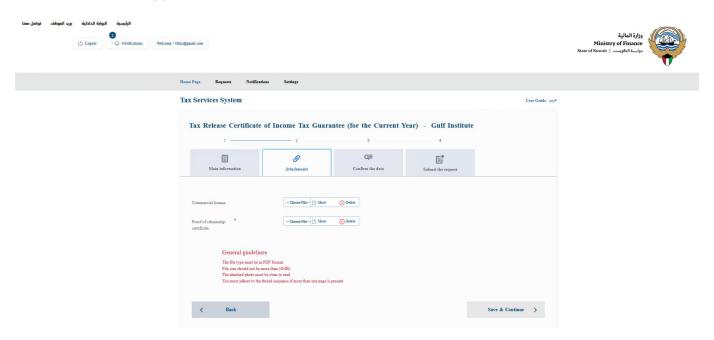
Gulf Institute



• Upload Attachments

The applicant must upload all mandatory documents and click Save & Continue.

All fields marked with (*) must be filled.



Required Attachments:

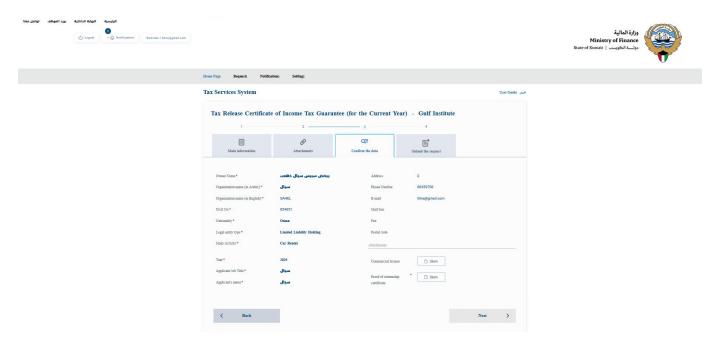
- Commercial License*
- Proof of citizenship certificate *





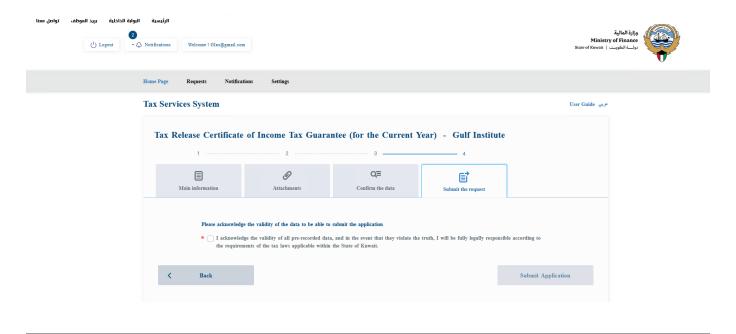
• Data Confirmation:

User may review and edit information using the **Back** button. Click **Next** to confirm and proceed.



• Submit Request:

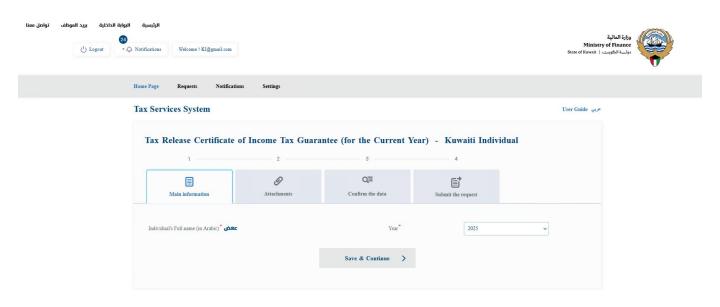
Acknowledgment must be checked to submit the request. Submission is blocked until all acknowledgments are completed.







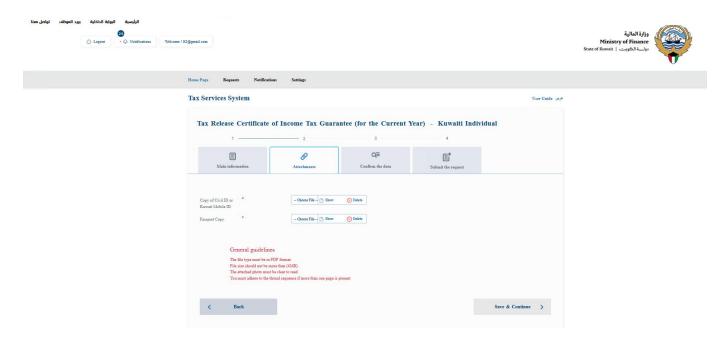
Kuwaiti Individual



• Upload Attachments

User must upload required personal documents and click **Save & Continue**.

Mandatory fields are marked with (*).



Required Attachments:

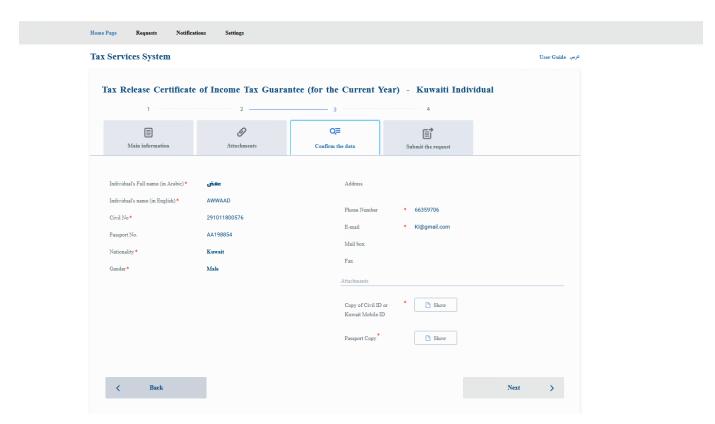
- Copy of Civil Id or Mobile Id *
- Passport Copy *





• Data Confirmation:

User may review entered data. Click **Back** to edit or **Next** to confirm.



• Submit Request:

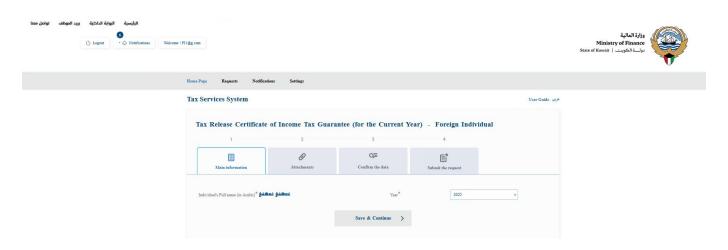
Applicant must confirm the accuracy of all data by checking the acknowledgment box. Submission is not allowed until all acknowledgments are completed.







Foreign Individual



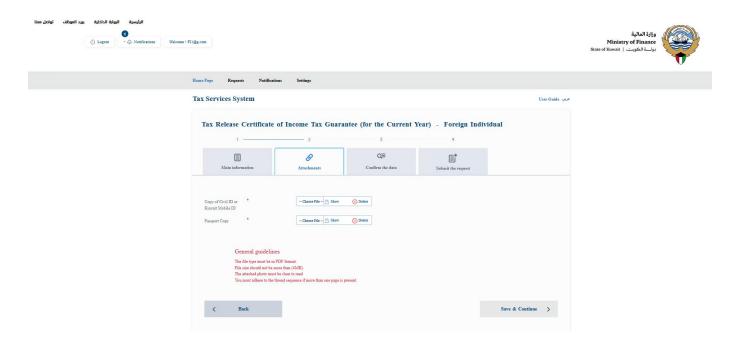
• Upload Attachments

The user must upload all required documents before clicking Save & Continue.

Required fields are marked with (*).







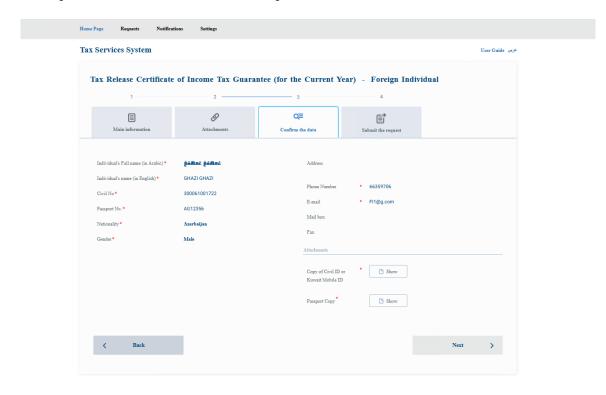
Required Attachments:

- Copy of Civil Id or Mobile Id *
- Passport Copy *

• Data Confirmation:

User can review all information.

Click **Back** to update details or **Next** to confirm and proceed.



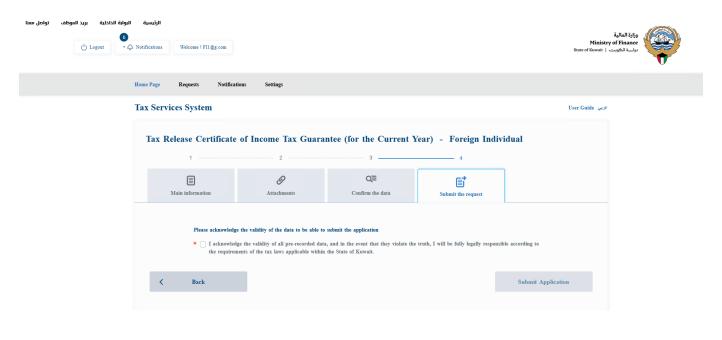




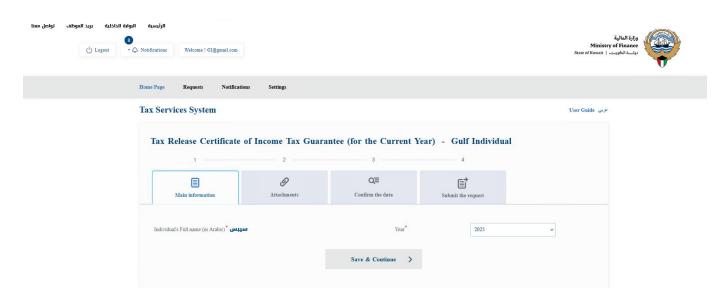
• Submit Request:

Acknowledgment must be checked to submit.

Submission cannot proceed without completing required acknowledgments.



Gulf Individual



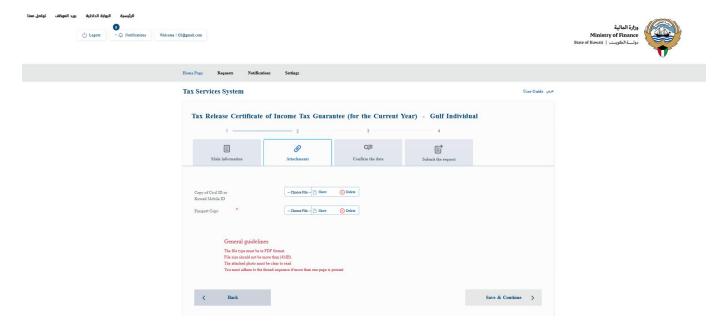
• Upload Attachments

User must upload required documents and click Save & Continue.

Mandatory fields are marked with (*).





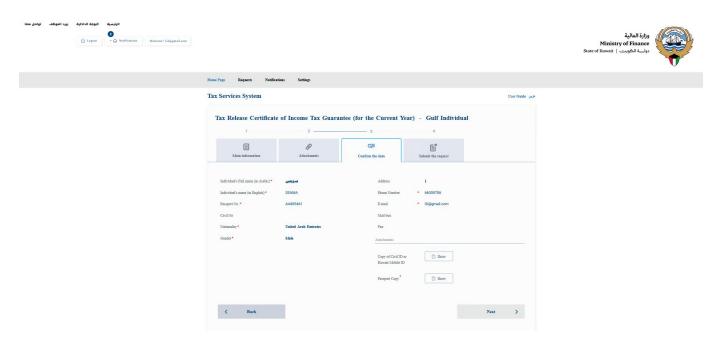


Required Attachments:

- Copy of Civil Id or Mobile Id *
- Passport Copy *

• Data Confirmation:

Review previously entered details. Click **Back** for edits or **Next** to confirm.



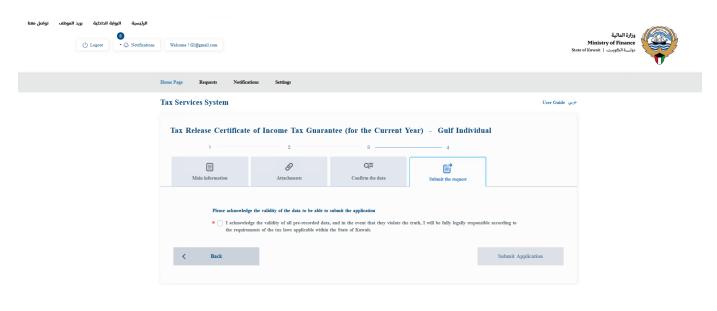




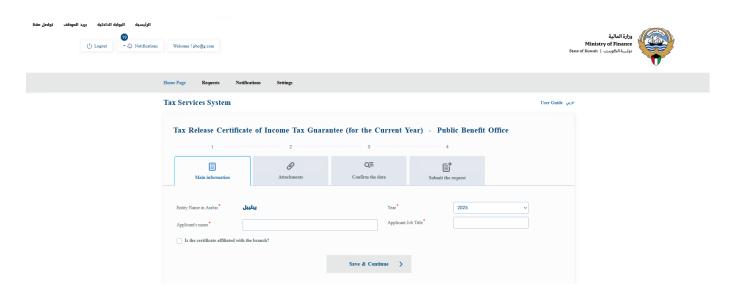
• Submit Request:

Applicant must check the acknowledgment for accuracy.

Request will not be submitted unless all acknowledgments are completed.



Public Benefit Office



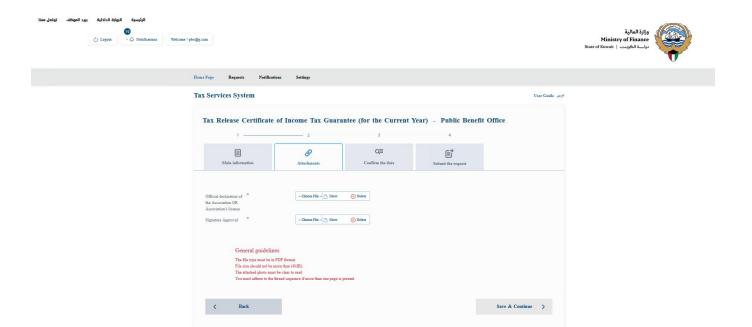
• Upload Attachments

All mandatory documents must be uploaded before selecting **Save & Continue**.

Fields marked with (*) must be completed.







Required Attachments:

- Official declaration of the Association or Association's license *
- Signature Approval *

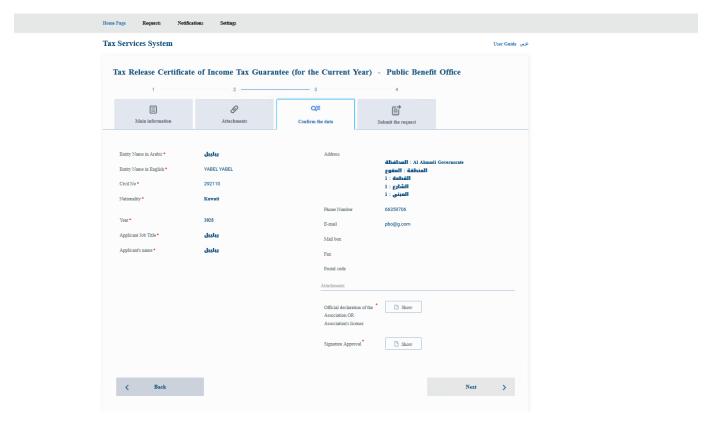
• Data Confirmation:

User can review all information entered.

Click Back to modify, or Next to confirm.







• Submit Request:

Acknowledgment checkbox must be selected.

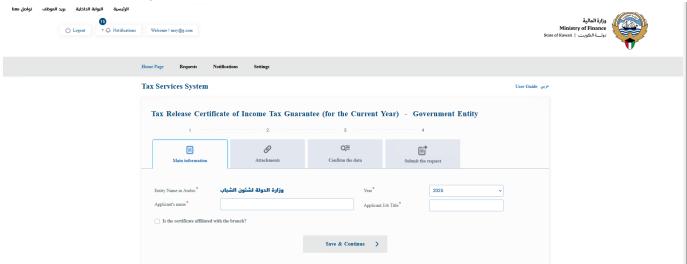
Request submission is blocked until all required confirmations are done.







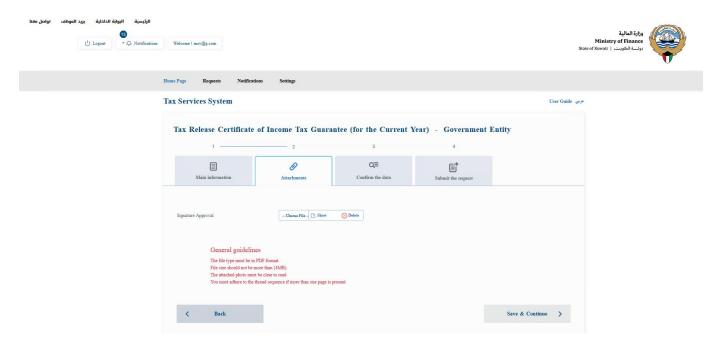
Government Entity



• Upload Attachments

The user must upload all required documents to proceed and click **Save & Continue**.

Mandatory fields are marked with (*).



Required Attachments:

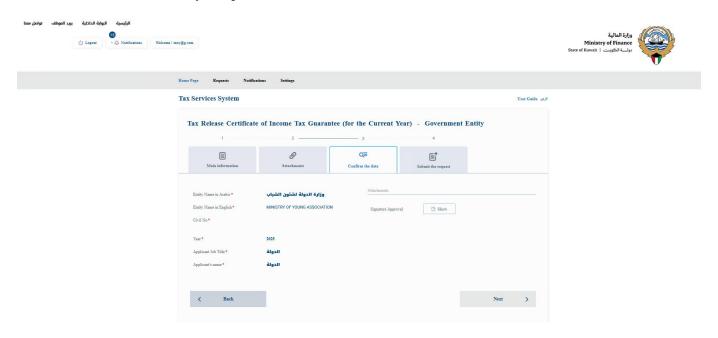
• Signature Approval





• Data Confirmation:

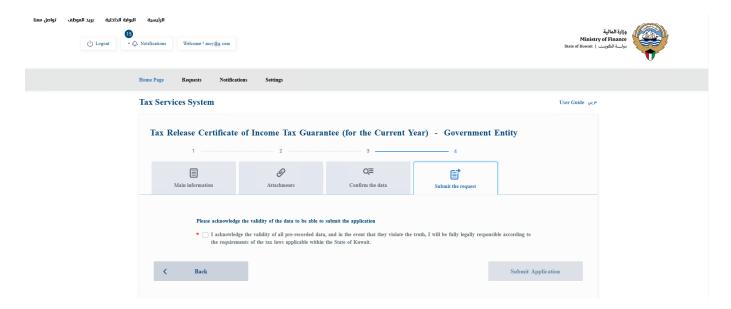
User may review and modify information using the **Back** button. Click **Next** to confirm accuracy and proceed with submission.



• Submit Request:

Applicant must check the acknowledgment box.

Request cannot be submitted until all acknowledgments are completed.







Tax Release Certificate of Income Tax Guarantee (for the Previous Years)

The user can initiate a request for a Specific Guarantee Release Certificate by clicking the corresponding button under the Services section.



The required information may vary depending on the type of account.

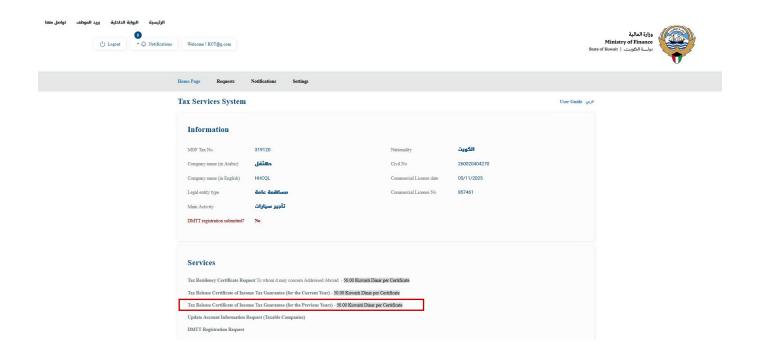


The system includes a Save & Continue feature, allowing users to save progress and return later to complete the request before final submission.

To successfully complete and submit the request through the tax system, the user must follow these steps:

• Enter Primary Information: The user must fill in all the required fields on this screen, then click Save & Continue to proceed to the document upload step.

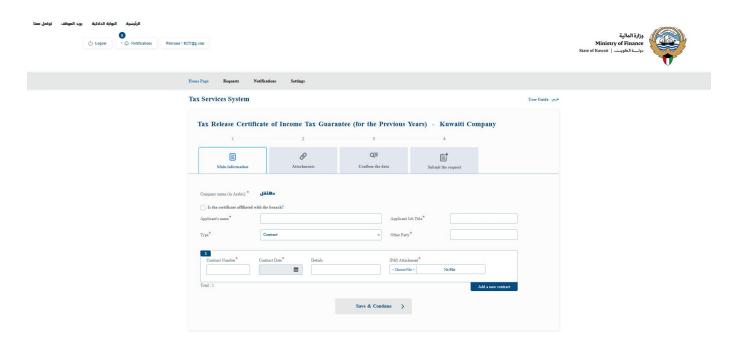
To apply for Tax Release Certificate the User will click on the link highlighted below.



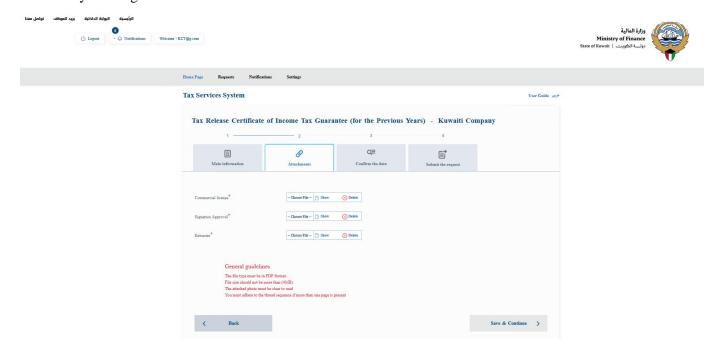




Kuwaiti Company



• Upload Attachments The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue.**





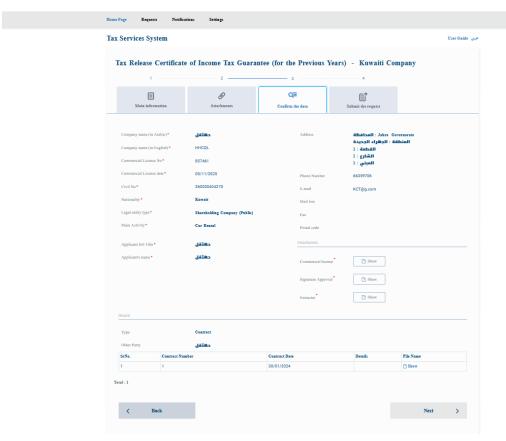
All mandatory fields are marked with an asterisk (*), and must be completed to proceed.





Required Attachments by Account Type:

- Kuwaiti Company:
 - Commercial License *
 - Signature Approval *
 - Extracter *
- Data Confirmation: Before submission, the user can review all previously entered information. To modify any
 data, click the Back button. To proceed, click Next to confirm the accuracy of the data and submit the request.



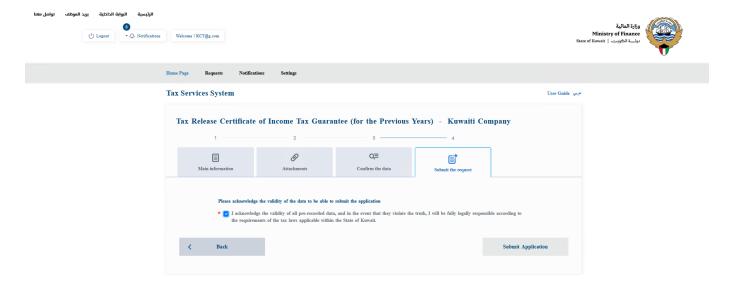
• Submit Request: To submit the request, the applicant must confirm the accuracy of the entered data by checking the acknowledgment box.



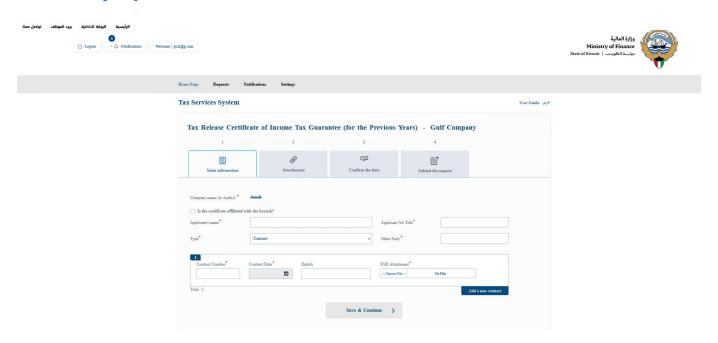
The request cannot be submitted unless all required acknowledgments on the screen are confirmed based on the account type.







Gulf Company



All mandatory fields are marked with an asterisk (*), and must be completed to proceed.

• Upload Attachments

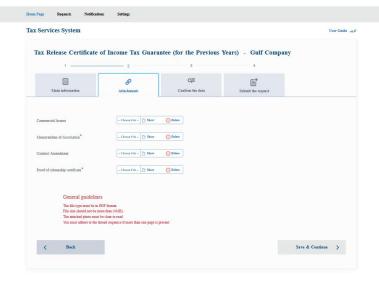
The user must upload all the required documents to proceed and confirm the request data by clicking **Save & Continue**.











Required Attachments:

- Commercial License *
- Memorandum of Association*
- Contract Amendment
- Proof of citizenship certificate*

• Data Confirmation:

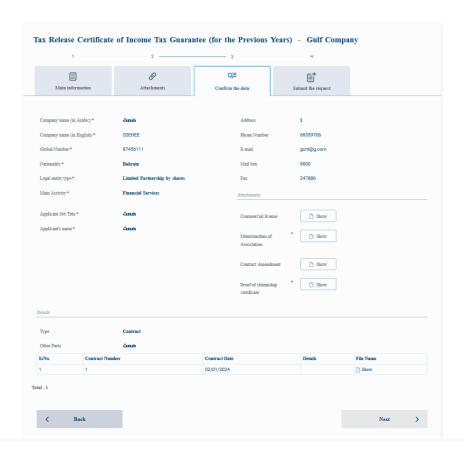
Before submission, the user can review all previously entered information.

Click **Back** to modify details.

Click **Next** to confirm accuracy and submit.

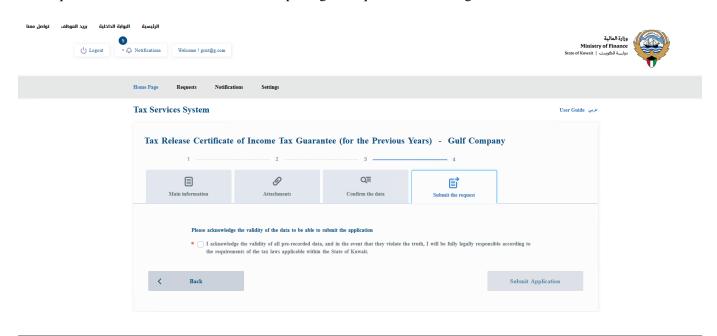






• Submit Request:

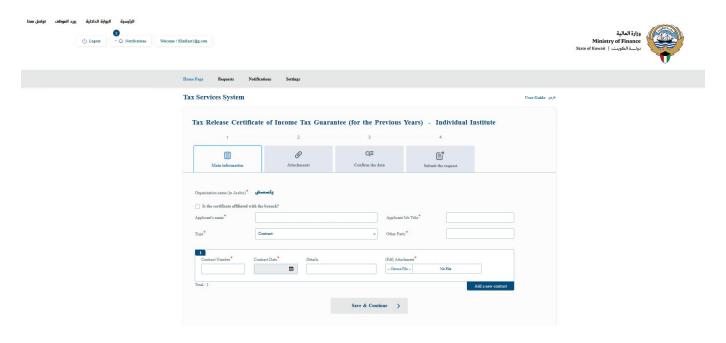
Applicant must check the acknowledgment box to confirm data accuracy. The request cannot be submitted without completing all required acknowledgments.







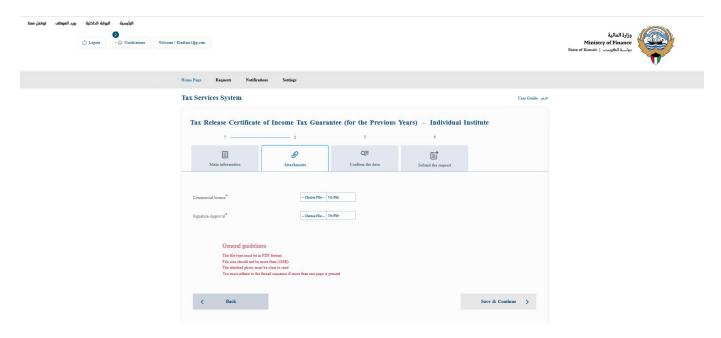
Kuwaiti Institute



• Upload Attachments

The applicant must upload all mandatory documents and click Save & Continue.

All fields marked with (*) must be filled.



Required Attachments:

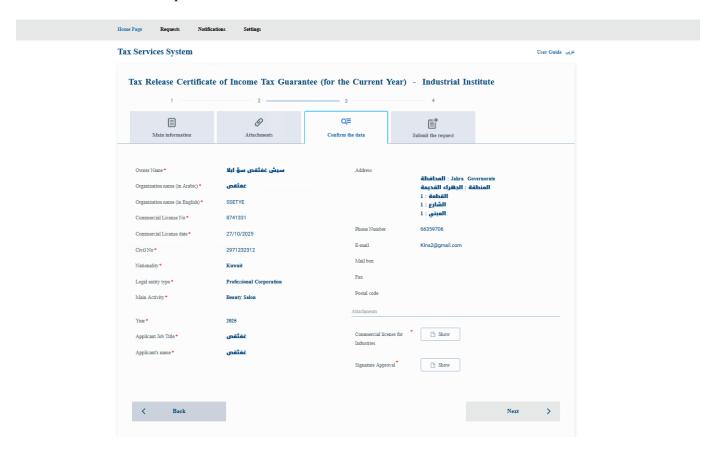




- Commercial License *
- Signature Approval *

• Data Confirmation:

User may review and edit information using the **Back** button. Click **Next** to confirm and proceed.

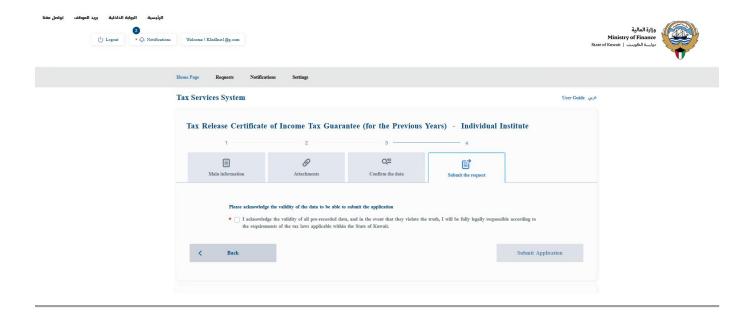


• Submit Request:

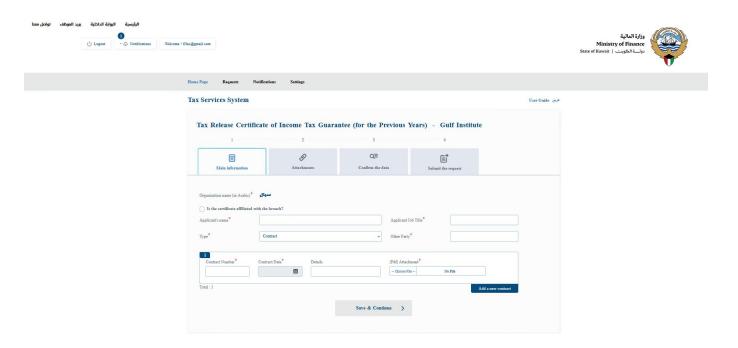
Acknowledgment must be checked to submit the request. Submission is blocked until all acknowledgments are completed.







Gulf Institute



• Upload Attachments

The applicant must upload all mandatory documents and click Save & Continue.

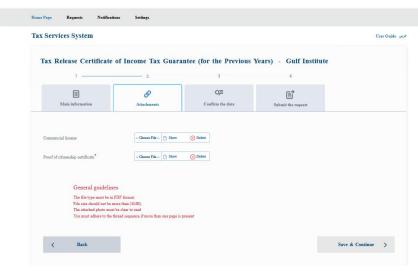
All fields marked with (*) must be filled.











Required Attachments:

- Commercial License *
- Proof of citizenship certificate *

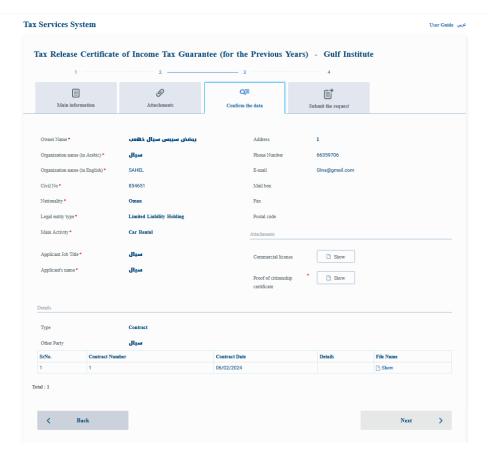
Data Confirmation:

User may review and edit information using the **Back** button.

Click **Next** to confirm and proceed.

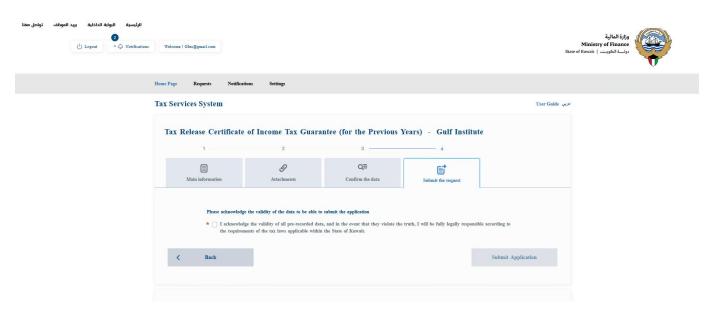






• Submit Request:

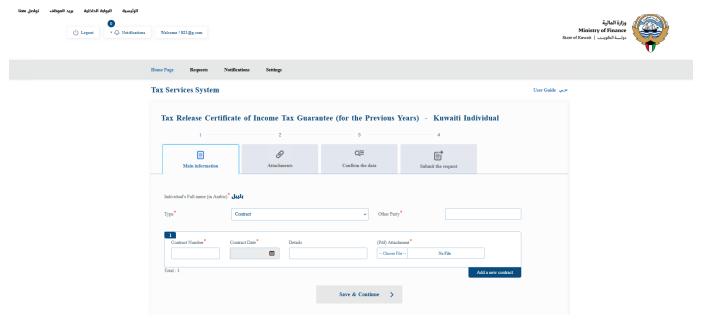
Acknowledgment must be checked to submit the request. Submission is blocked until all acknowledgments are completed.







Kuwaiti Individual



• Upload Attachments

User must upload required personal documents and click Save & Continue.

Mandatory fields are marked with (*).



Required Attachments:

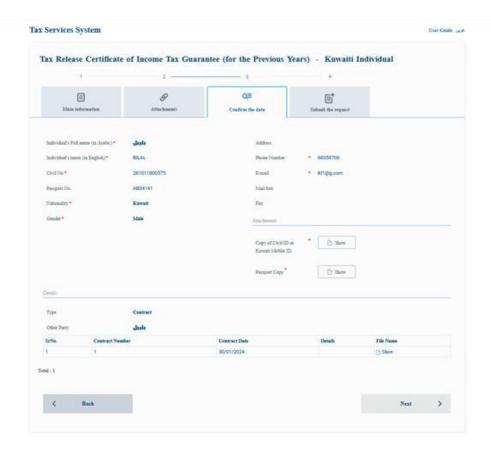
- Civil ID or Kuwait Mobile ID *
- Passport Copy *





• Data Confirmation:

User may review entered data. Click **Back** to edit or **Next** to confirm.



• Submit Request:

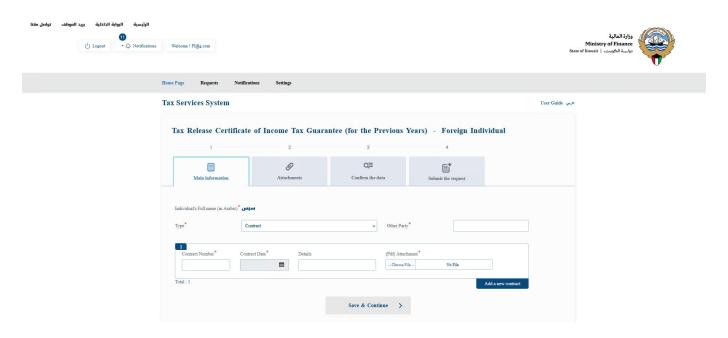
Applicant must confirm the accuracy of all data by checking the acknowledgment box. Submission is not allowed until all acknowledgments are completed.







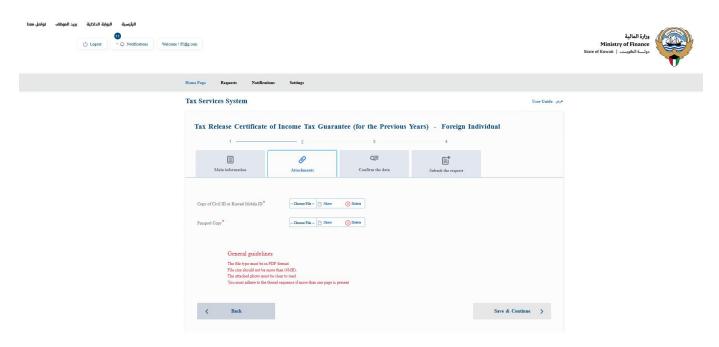
Foreign Individual



• Upload Attachments

The user must upload all required documents before clicking Save & Continue.

Required fields are marked with (*).



Required Attachments:



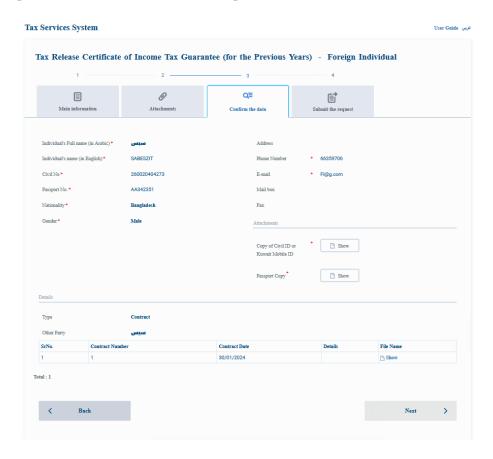


- Civil ID or Kuwait Mobile ID *
- Passport Copy *

• Data Confirmation:

User can review all information.

Click Back to update details or Next to confirm and proceed.



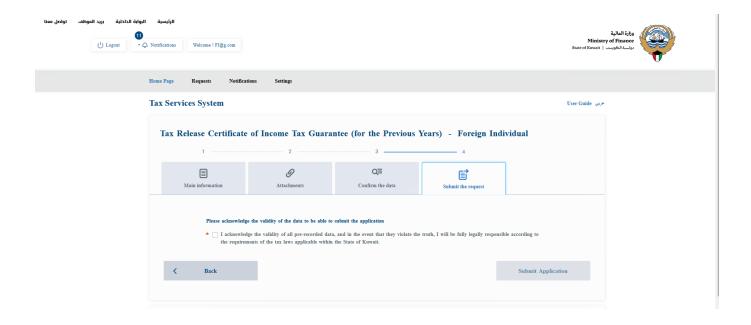
• Submit Request:

Acknowledgment must be checked to submit.

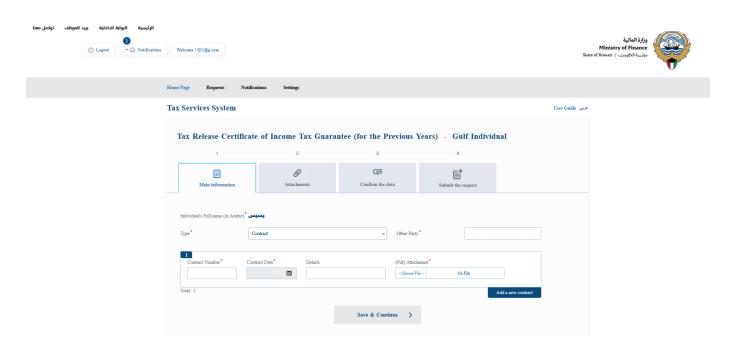
Submission cannot proceed without completing required acknowledgments.







Gulf Individual



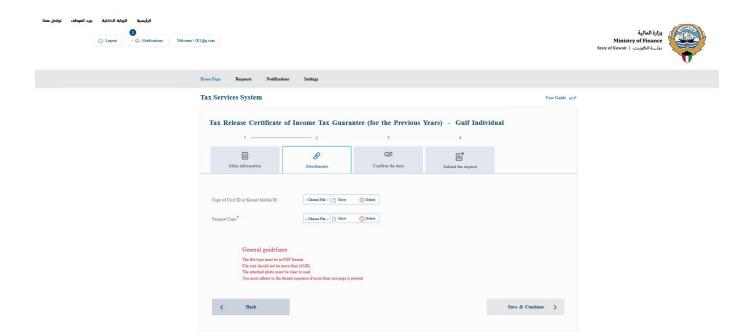
• Upload Attachments

User must upload required documents and click Save & Continue.

Mandatory fields are marked with (*).







Required Attachments:

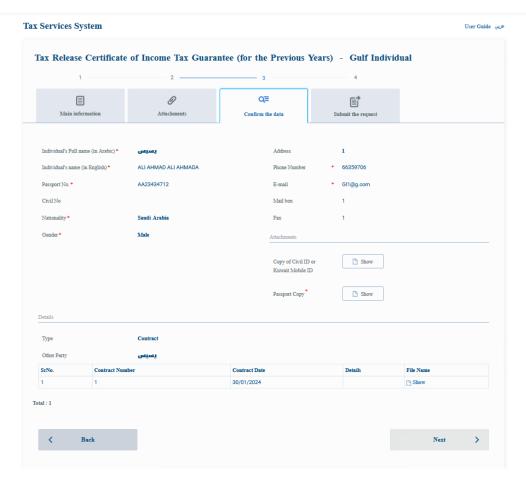
- Civil ID or Kuwait Mobile ID *
- Passport Copy *

• Data Confirmation:

Review previously entered details. Click **Back** for edits or **Next** to confirm.



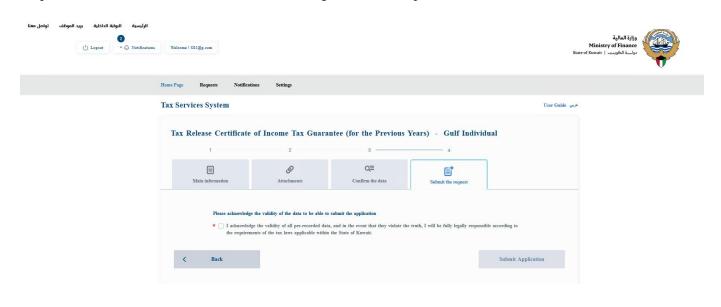




• Submit Request:

Applicant must check the acknowledgment for accuracy.

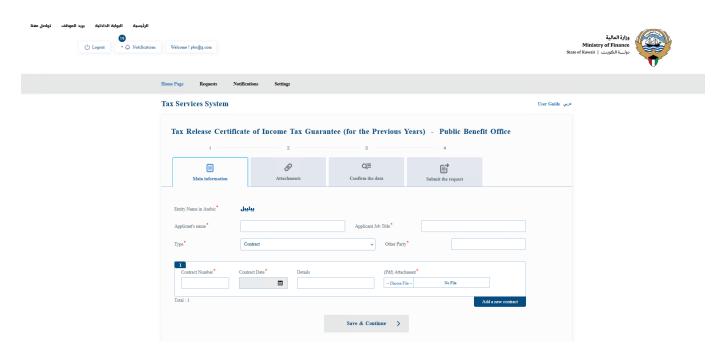
Request will not be submitted unless all acknowledgments are completed.







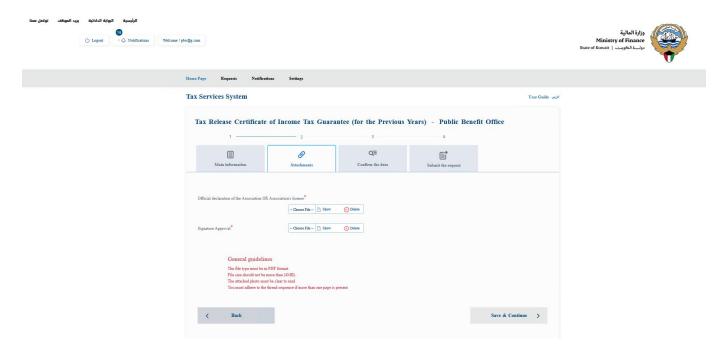
Public Benefit Office



• Upload Attachments

All mandatory documents must be uploaded before selecting **Save & Continue**.

Fields marked with (*) must be completed.



Required Attachments:

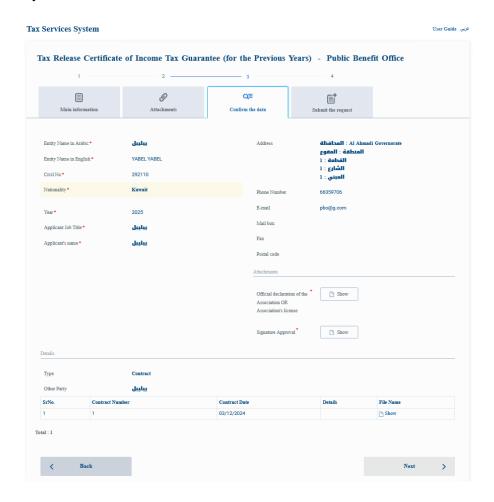




- Official declaration of the Association OR Association's license*
- Signature Approval *

• Data Confirmation:

User can review all information entered. Click **Back** to modify, or **Next** to confirm.



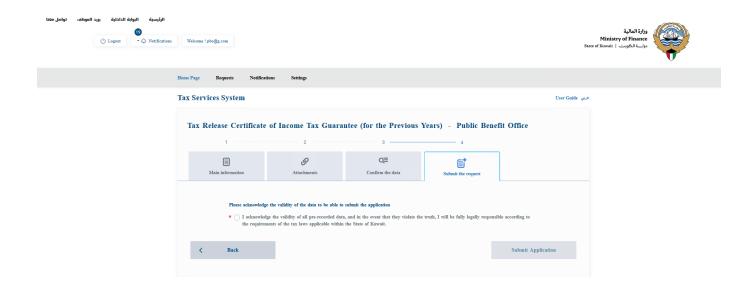
• Submit Request:

Acknowledgment checkbox must be selected.

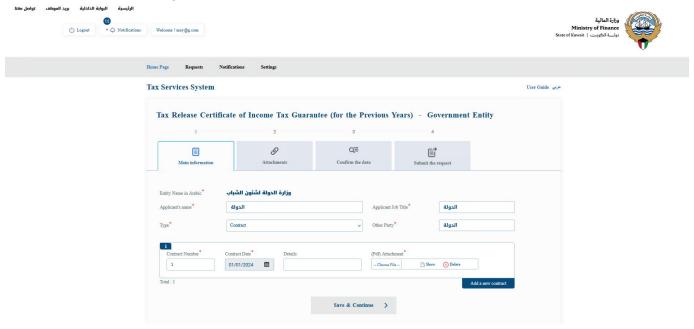
Request submission is blocked until all required confirmations are done.







Government Entity



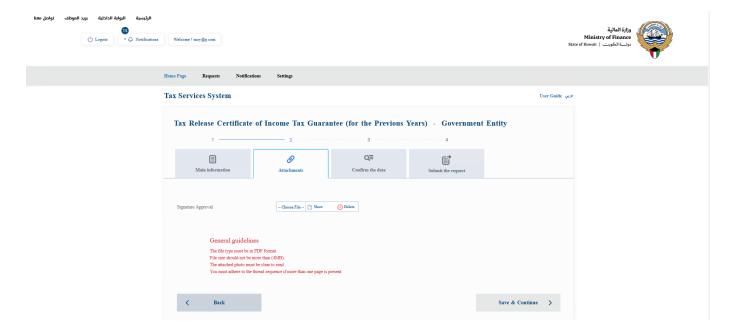
• Upload Attachments

The user must upload all required documents to proceed and click **Save & Continue**.

Mandatory fields are marked with (*).







Required Attachments:

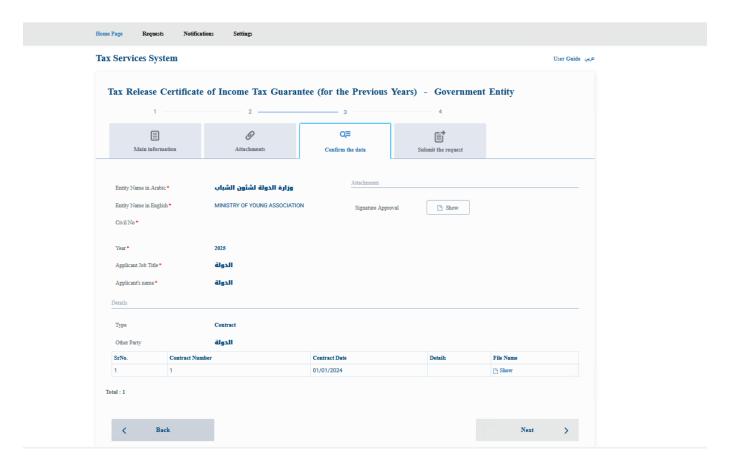
• Signature Approval

• Data Confirmation:

User may review and modify information using the **Back** button. Click **Next** to confirm accuracy and proceed with submission.



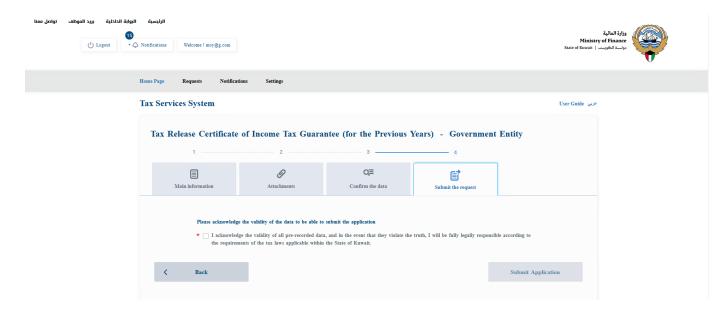




• Submit Request:

Applicant must check the acknowledgment box.

Request cannot be submitted until all acknowledgments are completed.

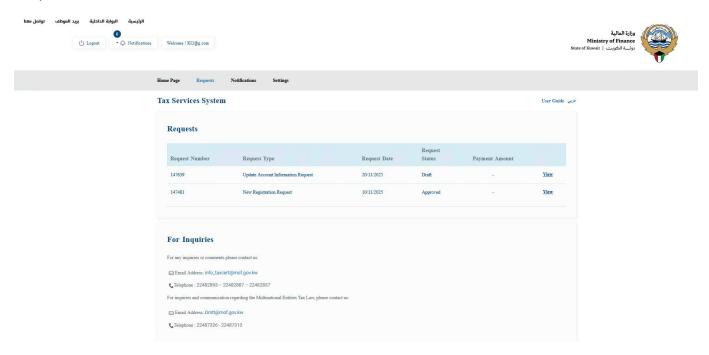




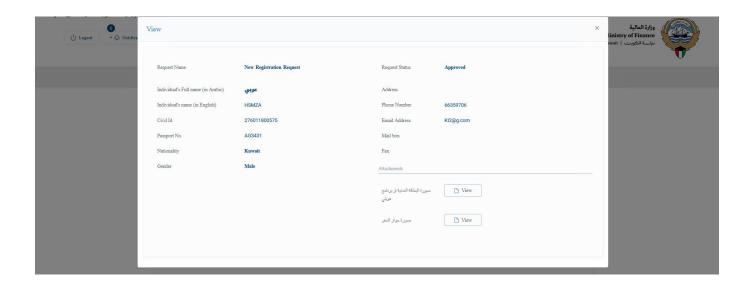


Requests

The Requests screen displays a table listing all requests created by the user, including the request number, creation date, and current status.



Users can view the details of any request by clicking **View** button next to it to review the submitted information.



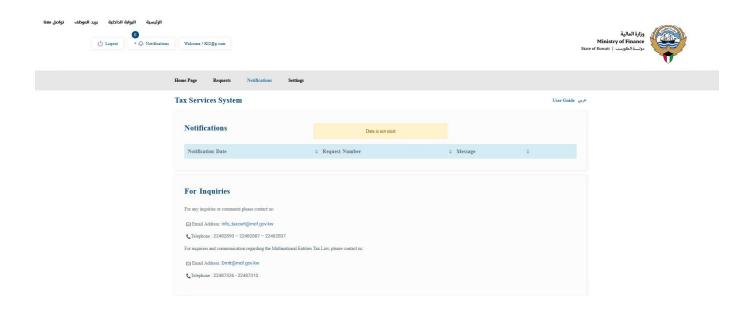
When the certificate is approved, the user will receive an SMS confirming the approval, along with an email that includes a copy of the certificate as an attachment. The user can also view the approved certificate request and print the certificate by clicking the **"Print Certificate"** button in the system.





Messages

The Messages screen shows a table of all notifications sent by service agents related to submitted requests. Each entry includes the request number and the date of the message.



Users can view the contents of a message by clicking the **View** button next to the relevant entry.

If a request is returned to the user by a service agent for editing or to provide additional information, a "Go to Request" button will appear, allowing the user to access and complete the request.

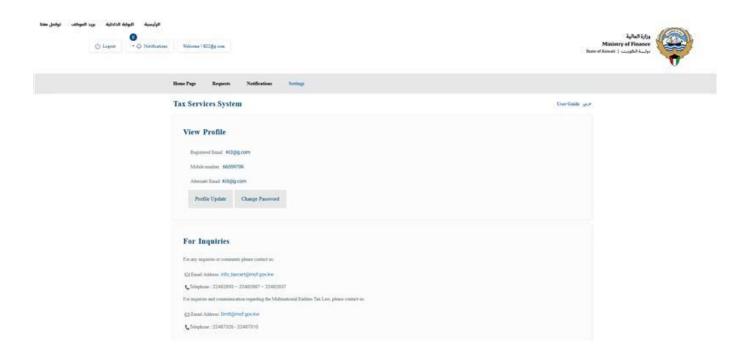




Settings

The Settings screen displays the account's profile details, such as the email address, mobile number, and alternative email address. Users can update their profile or change their password directly from this screen.

To update profile information, click **Update Profile** button. To change the password, click **Change Password button**.



Update Profile

Users can update their mobile number and alternative email address using the Update Profile screen.

After entering the updated information, click Save to apply the changes.



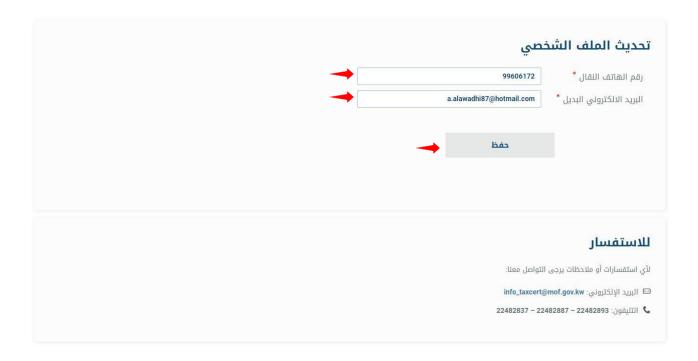
The mobile number must be valid and reachable to enable SMS notifications and primary email recovery.



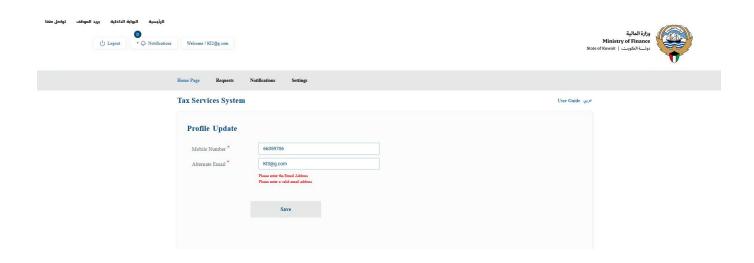
The alternative email address must be different from the primary email and must also be valid and accessible for email recovery purposes.







After updating the profile, a confirmation email will be sent to the registered primary email address so the user can review the updated information at any time. An SMS notification will also be sent to inform the user that their profile has been updated.





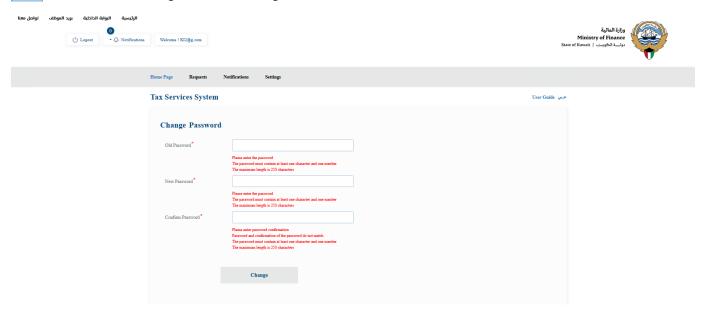


Change Password

Users can change their password from the Change Password screen by entering the current password, the new password, and confirming the new password. Then, click **Change Password** button to save the new password.



The new password must comply with the Ministry's policy: it must include at least one letter, one number, and be a minimum of eight characters long.



After the password is changed, a confirmation email and SMS will be sent to the user's registered primary email and mobile number.

Logout

The user can log out of the system by clicking **Logout** button located at the top left of the home page. This action will redirect the user to the login page automatically.

